

香港特別行政區政府
商務及經濟發展局
工商及旅遊科



COMMERCE, INDUSTRY AND TOURISM BRANCH
COMMERCE AND ECONOMIC
DEVELOPMENT BUREAU
GOVERNMENT OF THE HONG KONG
SPECIAL ADMINISTRATIVE REGION

香港添馬添美道二號
政府總部西翼二十三樓

LEVEL 23, WEST WING
CENTRAL GOVERNMENT OFFICES
2 TIM MEI AVENUE
TAMAR, HONG KONG

本函檔號 Our Ref: CITB CR 05/08/1
來函檔號 Your Ref: CB4/PL/EDEV

電話號碼 Tel: 3655 5427
傳真號碼 Fax: 2869 4420

13 July 2016

Ms. Shirley Chan
Clerk to Panel on Economic Development
Legislative Council
1 Legislative Council Road
Central, Hong Kong
(Email: hhchan@legco.gov.hk; ssptam@legco.gov.hk; zyhtong@legco.gov.hk)

BY EMAIL ONLY

Dear Ms. Chan,

Panel on Economic Development
Joint letter from Hon Chan Yuen-han and Hon Tang Ka-piu

Thank you for your letter dated 22 June 2016, enclosing the joint letter from Hon. Chan Yuen-han and Hon. Tang Ka-piu dated 20 June.

On the suggestion of imposing a mandatory cooling-off period, as explained in our reply to the Panel on Economic Development dated 13 June, the issues involved are controversial. We will continue to listen to the views from different quarters of the community, and keep in view the Consumer Council's research to be conducted on cooling-off periods. The calls for imposition of mandatory cooling-off periods primarily target unfair trade practices deployed by traders accepting prepayment. In this respect, the Customs and Excise Department will continue to exercise the powers conferred by the Trade Descriptions Ordinance to seriously enforce the law and combat unfair trade practices.

On the suggestion of encouraging the beauty and fitness industries to provide cooling-off period on a voluntary basis – we have all along been encouraging traders to enhance the quality of their services to customers. We understand that some traders in the beauty and fitness industries do provide cooling-off periods to consumers on a voluntary basis. The Government and the Consumer Council will continue to maintain close liaison with traders and urge them to adopt good trade practices.

Yours sincerely,

A handwritten signature in black ink that reads "Tony Chan". The signature is written in a cursive, flowing style.

(Tony Chan)

for Secretary for Commerce and Economic Development

c.c. Commissioner of Customs and Excise (Attn: HTC, AC(II))
Communications Authority (Attn: AD(M))