

Tabassum Bibi

立法會 CB(2)1231/17-18(06)號文件  
LC Paper No. CB(2)1231/17-18(06)

Good afternoon everyone,

My name is Tabassum and today I am here today to share my husband's experience in seeking employment support from Labour Department.

My husband lost his job in December 2017. Previously he worked as a general construction worker and experienced unstable employment. So we discussed to seek career guidance from Labour Department as my husband wish to development his career rather than being general worker because it greatly impacted our family financially.

In December 2017, upon making an appointment to seek employment consultation, I was told visit the job centre on the following recruitment day. As arranged, I visited the job centre along with my husband and he was arranged to have interview with one employer.

After the job interview, we requested to seek help from employment officer as he wished to take training to upgrade his skills to become a skilled worker. He met employment officer and expressed that he wants to take Bricklaying training course. The employer officer after asking basic personal information mentioned that Bricklaying course is not available but Plastering and Welding Courses are available. My husband agreed to take up plastering course instead. Employer officer told that it will start from tomorrow. However as left the job and were on the way to home and we got a call from labour department that it is not starting from tomorrow and whenever it start we will inform you.

Labour Department claims to have so-called Personalised Employment Advisory Service by experienced employment officer and so-called follow up service. But I think it is just a joke. As in our experience employer officer hardly spent 10 minutes and till today we have not received any follow up of any kind.

I strongly recommend that Labour Department should provide designated employment service to EMs which includes providing career counselling, intensive case follow up and well-trained employment officers from ethnic minority background to understand better and cater the employment needs of us, Hong Kong residents.