## 交通事務委員會

## 在2016年12月16日會議上通過有關 "的士加價申請"的議案

鑒於的士行業申請加價,但市民對的士服務有很大意見,例如的士拒載、濫收車資或態度惡劣的投訴大幅上升,乘客與司機各說各話令舉證困難,以致投訴不了了之。「推動的士發展聯會」在今年9月已先行在10部的士安裝攝錄系統(CCTV),得到大多市民正面回應,而個人資料私隱專員公署也沒有接獲任何與的士車廂內安裝攝錄系統相關的投訴。本委員會促請政府考慮加價申請的同時,盡快就全面落實在的士車廂內安裝只攝錄司機攝錄系統,諮詢個人資料私隱專員公署,確認沒有違反與個人資料私隱有關的原則之後訂立相關法例,以確保的士服務質素。

動議人: 田北辰議員, BBS, JP

(Translation)

## **Panel on Transport**

## Motion on "Taxi fare increase applications" passed at the meeting on 16 December 2016

That given that the taxi trade has made fare increase applications, but the public has strong views about taxi services, for example, the number of complaints about taxi drivers' refusal of hire, overcharging or poor attitude has increased significantly, and the complaints are to no avail as the different accounts of the incidents given by passengers and drivers render it difficult to establish evidence; the installation of a close-circuit television ("CCTV") system in 10 taxis by the Association of Taxi Industry Development in September this year has received a positive response from the public at large and the Office of the Privacy Commissioner for Personal Data ("the Office") has not received any complaints relating to the installation of such system in taxis; this Panel urges the Government to consult the Office as soon as possible on the full implementation of the installation of a CCTV system in taxis capturing only the images of drivers while considering the fare increase applications, and to enact relevant legislation to ensure the quality of taxi services upon confirmation of no violation of any principles on privacy of personal data.

Moved by: Hon Michael TIEN Puk-sun, BBS, JP