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Hong Kong Association of Travel Agents

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Written Submission to Bills Committee by the Hong Kong Association of Travel Agents (HATA) in relation to the Travel Industry Bill

- 1. HATA has not significantly said yes, or no yet in supporting the formation of TIA, in light of not being able to understand many clauses and liabilities within the proposed bill yet.
- 2. Costs and expenditure after the inception of the bill is a great concern to our members, especially the many high licenses and service fees on user-pay basis since over 85% of the licensed travel agencies are run by SMEs.
- 3. Our concern to the liability of being an authorized person, or directors, especially answerable to criminal obligations and prison terms. For outbound agencies, sky high duty-of-care liability ceiling is a non-affordable issue to our trade.
- 4. Propose a Bill-out mechanism to manage the levy to avoid increased financial burden to the trade, and also to avoid, or mitigate misunderstandings between customers and agencies in case of costing debates.

Hong Kong Association of Travel Agents 12 May 2017