香港添馬添美道二號 政府總部西翼二十二樓

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8 September 2017

Ms Clara Tam Assistant Legal Adviser Legal Service Division Legislative Council Secretariat Legislative Council Complex 1 Legislative Council Road Central, Hong Kong

Dear Ms Tam,

#### **Travel Industry Bill**

I refer to your letter dated 25 May 2017. Our reply to your request for information/clarification in relation to the Travel Industry Bill (the Bill) is set out below.

#### Comparison with Existing Regulatory Regime

A comparison between the existing and new regulatory regimes of the travel industry in relation to the key aspects mentioned in your letter is enclosed at Annex.

#### Regulation of Unscrupulous Acts in the Travel Trade

Primary legislation, subsidiary legislation and administrative measures

3. The new regulatory regime underpinned by the Bill will deter and combat unscrupulous practices in the travel trade through two tiers, namely legislative means (i.e. primary and subsidiary legislation) and administrative means.

- 4. In determining the unscrupulous practices to be regulated through legislative means under the new regulatory regime, we have taken into account a host of factors, including the following
  - (a) whether the unscrupulous practices are criminal offences under the Travel Agents Ordinance (Cap. 218) at present;
  - (b) the seriousness of the unscrupulous practices in terms of their impact on tourists' safety and interests as well as the reputation of Hong Kong's travel industry and the frequency of recurrence of cases involving such practices (e.g. there were incidents of inbound tour group members being coerced into making purchases, some of which even involved the injuries and deaths of the members concerned, from time to time);
  - (c) the need for enhancing deterrent effect against the unscrupulous practices and improving compliance with the regulatory regime; and
  - (d) similar regulatory experience in other sectors.

Committing any of such unscrupulous practices forbidden by the Bill will be an offence. Any offender that is a licensed travel agent, tourist guide or tour escort will also be subject to disciplinary proceedings by the Travel Industry Authority (TIA), which may result in the imposition of a disciplinary order (ranging from the giving of a warning to revocation of the licence).

On the other hand, clause 153(2)(k) of the Bill empowers the TIA to 5. regulate the activities of licensed travel agents, tourist guides and tour escorts through directives, guidelines and codes of conduct (collectively called "administrative measures"). Under clause 55 of the Bill, a licensee must comply with these administrative measures, which seek to regulate the licensees' activities at the operational and working level. The TIA can make necessary changes to them in response to prevailing circumstances in the travel industry in a timely manner. A licensee who contravenes an administrative measure is subject to disciplinary proceedings, which may result in the imposition of a disciplinary order. We envisage that, when formulating administrative measures, the TIA will take into account all relevant circumstances, including the prevailing industry development, the measures being implemented by the Travel Industry Council of Hong Kong (TIC) under the existing regulatory regime and the TIC's regulatory experience, the travel trade's views, etc.

#### Regulation of shops arranged to be patronized by inbound tour groups

- 6. The obtaining of a service providing shopping trips for an inbound tour group is a common element of the itinerary designed by travel agents that carry on inbound tour group business. As in the case of the existing arrangement implemented by the TIC (i.e. the "Refund Protection Scheme (Registered Shops) for Inbound Tour Group Shoppers"), we consider it necessary for the TIA to implement an administrative scheme to regulate shops arranged by travel agents to be patronized by inbound tour groups under the new regulatory To this end, clause 152(b) of the Bill states that one of the functions of the TIA is to regulate shops that inbound tour groups are arranged to patronize in relation to that patronage; and clause 153(2)(j) of the Bill empowers the TIA to establish and implement an administrative scheme for regulating shops that inbound tour groups are arranged to patronize. The TIA will formulate the administrative scheme having regard to all relevant circumstances, including the prevailing industry development, the scheme being implemented by the TIC at present and the TIC's regulatory experience, the travel trade's views, etc.
- 7. While the subjects of licensing under the new regulatory regime are travel agents, tourist guides and tour escorts, the regulation of shops arranged to be patronized by inbound tour groups is intended to be ancillary to the regulation of travel agents and tourist guides receiving such tour groups. The long title of a bill sets out the purpose of the Bill in general terms. In considering the scope of a bill, the established approach is to take into account the long title, the Explanatory Memorandum and the provisions of the bill, as well as the Legislative Council Brief on the bill and other relevant factors. As mentioned in paragraph 6, the function and power of the TIA to regulate the shops are set out in clauses 152(b) and 153(2)(j) of the Bill.

# C. Existing Subsidiary Legislation made under the Travel Agents Ordinance (Cap. 218)

- 8. We envisage that the future Travel Industry Ordinance will be commenced in two phases by and large
  - (a) the Secretary for Commerce and Economic Development (SCED) will first appoint by subsidiary legislation a day on which the provisions in the Bill for establishing the TIA (i.e. clauses 1 and 2, Part 10, clauses 170 and 172, Schedule 9, and Schedule 11 clauses 2 and 5), as well as the provisions in the Bill that empower the TIA and SCED to make subsidiary legislation (see paragraph 8(b) below)), come into operation; and

- (b) thereafter, the TIA will formulate subsidiary legislation covering the matters in clauses 150 and 164 of the Bill, whereas the SCED will formulate subsidiary legislation covering the matters in clauses 138, 146, 147 and 148 of the Bill. The matters contained in Cap. 218 sub. leg. A, C to F at present, excluding those covered in the Bill and those no longer applicable to the new regulatory regime, will generally be covered by the new subsidiary legislation to be made pursuant to the future Travel Industry Ordinance. All of the new subsidiary legislation will take effect upon the full commencement of the future Travel Industry Ordinance, i.e. on the day appointed by the SCED by subsidiary legislation for bringing the remaining provisions of the future Travel Industry Ordinance into operation. Accordingly, Cap. 218 and all of its subsidiary legislation will be repealed.
- 9. On the other hand, Cap. 218 sub. leg. G to H seeks to waive fees relating to travel agent licences payable under Cap. 218 sub. leg. A for two 12-month periods beginning on 20 November since 2015. No new subsidiary legislation will be made to replace these pieces of subsidiary legislation<sup>3</sup>.
- 10. Please let us know if you have any further enquiries or comments.

Yours sincerely,

(Nicky Ng)/ for Commissioner for Tourism

Encl.

c.c. DoJ (Attn.: Mr Michael Lam & Mr Jonathan Luk) (By E-mail) Clerk to Bills Committee (By E-mail)

They include matters in relation to the register, issue of duplicate licences, prescribed services of inbound travel business activities, and display of licences. Furthermore, forms prescribed at present will be specified administratively by the TIA.

They include matters in relation to the Advisory Committee on Travel Agents and financial penalties imposable by the Travel Industry Compensation Fund Management Board.

Nonetheless, the TIA can waive fees relating to licences by making subsidiary legislation under clauses 164(d) and (e) of the Bill together with section 29 of the Interpretation and General Clauses Ordinance (Cap. 1).

#### **Comparison between Existing and New Regulatory Regimes**

## **A.** Interpretation of Key Terms

Key areas of the Bill	Requirements/provisions modelled on Travel Agents	Requirements adapted from the TIC's existing regulatory	New requirements under the Bill
	Ordinance (Cap. 218) or its	requirements	
~ 44	subsidiary legislation		
Controller	Clause 2(3)	_	_
	The interpretation is modelled		
	on that of "shadow director" in		
	section 2 of the Companies		
	Ordinance (Cap. 662), which is		
	akin to that of "controller" in		
	section 2 of Cap. 218.		
Carrying on	Clauses 4(1)(a), (2)-(4)	_	<b>Clause 4(1)(b)</b>
travel agent	Clauses 4(1)(a) and (4) are		The clause seeks to bring under
business	modelled on section 4 of Cap.		regulation travel agents based
	218 (regarding outbound travel		outside Hong Kong (including
	business) and section 4A of		on-line travel agents) that carry
	Cap. 218 together with		on outbound travel business
	regulation 18 of Cap. 218A		activities targeted at the public
	(regarding inbound travel		of Hong Kong.

Key areas of the Bill	Requirements/provisions modelled on Travel Agents	Requirements adapted from the TIC's existing regulatory	New requirements under the Bill
	Ordinance (Cap. 218) or its subsidiary legislation	requirements	
	business).		
	Clauses 4(2) and (3) seek to seek to increase the clarity of the target subject to our		
Working	regulation all along.	Clarge 29	
Working as tourist guide		Clause 38 The interpretation is adapted from the TIC's general description about "tourist guide", i.e. a person assigned by a travel agent to receive and take care of travellers visiting Hong Kong.	_
Working as tour escort	_	Clause 39 The interpretation is adapted from the TIC's general description about "tour escort", i.e. a person appointed by a travel agent to accompany an outbound tour group and to take care of the participants	_

Key areas of the	Requirements/provisions	Requirements adapted from	New requirements under the
Bill	modelled on Travel Agents	the TIC's existing regulatory	Bill
	Ordinance (Cap. 218) or its	requirements	
	subsidiary legislation		
		throughout the journey.	
Outbound fare,	Clause 139	_	_
outbound	The interpretations of the terms		
package,	are generally modelled on		
outbound travel	section 32A of Cap. 218.		
service, outbound			
traveller			

# **B.** Key Aspects of Licensing Requirements for Travel Agents

Key areas of the Bill	Requirements/provisions modelled on Travel Agents	Requirements adapted from the TIC's existing regulatory	New requirements under the Bill
2	Ordinance (Cap. 218) or its	requirements	
	subsidiary legislation	-	
Requirement	Clauses 8(2)(a)(ii), 10(2)(b)(i),	_	_
about suitability	14(2)(a)(i)		
of premises and	The clause is modelled on		
its location for	sections 12(1)(a)(iii) and		
travel agent	(1)(b)(iv) and 15(3) of Cap. 218.		
business			
Requirement	Clauses 8(2)(a)(iii),	_	Clauses 8(2)(a)(iii),
about suitability	14(2)(a)(ii), 18; Schedules 2 to		14(2)(a)(ii), 18; Schedules 2 to
to hold travel	4		4
agent licence	The matters for determining		The new matters are –
	one's suitability to hold a travel		• conviction record relating to
	agent licence are premised on		criminal offences under the
	those under sections 12, 15(3)		Bill and Trade Descriptions
	and 19(1)(a) of Cap. 218, and		Ordinance (Cap. 362) and
	includes the new ones as set out		criminal offences involving
	in the right-most column.		violence;
			<ul> <li>record of application for</li> </ul>
			travel agent licence and
			renewal and tourist
			guide/tour escort pass and

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
			renewal under the existing regime; record of application for travel agent/tourist guide/tour escort licence application and renewal under the new regime; record relating to travel agent business under the existing and new regimes; and  • record of compliance with the TIC's regulatory requirements under the existing regime and with the requirements in the Bill.
			In determining whether a company is suitable to hold a travel agent licence, the TIA must also have regard to any information in its possession, whether provided by the company or not, on any matters

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
			relating to an associated company of the company, including the matters set out in Schedule 2, and whether every officer and controller of the associated company is suitable to be associated with the business of a travel agent.
Capital requirement		Clauses 8(2)(a)(iv), 10(2)(b)(ii), 10(3), 19; Schedule 5 The requirement makes reference to the capital requirement for obtaining the TIC's membership. At present, an applicant in the form of company is required to have a paid-up capital of not less than \$500,000 and, for each branch, additional \$250,000. An applicant in the form of sole proprietorship/partnership is	

Key areas of the Bill	Requirements/provisions modelled on Travel Agents	Requirements adapted from the TIC's existing regulatory	New requirements under the Bill
Dill	Ordinance (Cap. 218) or its	requirements	<b>D</b> III
	subsidiary legislation	requirements	
	Julian Ju	required to provide a bank	
		guarantee of \$150,000 in favour	
		of the TIC or pay \$150,000 as	
		security to the TIC. Travel	
		agents in the form of sole	
		proprietorship/partnership are	
		not allowed to carry on	
		outbound tour group business or	
		open any branch.	
		Under the Bill, any applicant for	
		a travel agent licence (whether	
		in the form of sole	
		proprietorship, partnership or	
		company) will be required to	
		fulfil the capital requirement of	
		\$500,000 and, for each branch,	
		additional \$250,000. There	
		will be no restriction on the	
		types of business to be carried	
		on by any forms of travel	
		agents.	

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
		Furthermore, clause 10(3) is adapted from the TIC's current requirement that a travel agent's application for carrying on business at an additional address for a period not exceeding 14 days is not subject to the capital requirement of \$250,000 applicable to each branch.	
Guarantee money requirement		_	Clauses 8(2)(a)(v), 14(2)(a)(iii), 20-23; Schedule 6 Travel agents with valid licences obtained after the full commencement of the new regulatory regime will be required to deposit guarantee money of \$500,000 with the TIA by bank guarantee. Travel agents with valid licences immediately before the full commencement of the new

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
			regulatory regime will not be required to immediately deposit guarantee money. Their deposit will be triggered when the aggregated amount of financial penalties imposed under the new regime on the them, or the frequency of their misconduct, exceeds the levels specified by the TIA.
Authorized representative requirement			Clauses 8(2)(a)(vi), 14(2)(a)(iv), 24-31; Schedule 7 Each travel agent will be required to appoint an authorized representative to ensure adequate supervision of the operation, management and control of the travel agent's concerned, to ensure that the travel agent's operation is in compliance with the new regulatory regime, and to inform

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
			the TIA of any changes in the prescribed particulars about the travel agent (e.g. in relation to
			its suitability to hold a licence).
Staffing requirement	_	Clauses 8(2)(a)(vii), 10(2)(b)(iii), 10(3), 14(2)(a)(v), 32 The requirement makes reference to the staffing requirement for obtaining and renewing the TIC's membership.	_
		Furthermore, clause 10(3) is adapted from the TIC's current requirement that a travel agent's application for carrying on business at an additional address for a period not exceeding 14 days is not subject to the staff requirement.	
Validity period of	Clauses 8(6)-(7), 10(7)-(8),		_

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
travel agent	14(7)-(8)		
licence	The validity period is the same		
	as that under sections 13(b) and		
	15(1) of Cap. 218.		
Application for	Clauses 9-10	_	_
and issue of	The requirement about applying		
branch licence	for a branch licence for carrying		
	on travel agent business in a		
	branch is the same as that under		
	regulations 12(a) and (b) of		
	Cap. 218 sub. leg. A, which		
	pertains to carrying on travel		
	agent business at additional		
	addresses.		
No fresh	_	_	Clauses 16-17
application for			A person whose application for
travel agent			a travel agent licence/branch
licence etc. within			licence/renewal has been
prescribed period			refused, may not reapply for the
after refusal of			licence/renewal within the
travel agent			prescribed period. A person
licence			whose travel agent

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
application or revocation of licence	Substitut y registation		licence/branch licence has been revoked may not reapply for the licence within the prescribed period.
Period within which application for renewal of travel agent licence and branch licence must be made	Clause 13(2)(a); Schedule 1 – clause 1(1) The period is the same as that under sections 15(2) and (3) of Cap. 218 and regulation 13 of Cap. 218 sub. leg. A.	_	
Offence relating to application for travel agent licence etc.	Clause 60 The offence is modelled on that under section 48(1)(c)(i) of Cap. 218.	_	_

#### C. Key Aspects of Regulation of Travel Agents

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
Prohibition	_	Clauses 2, 5, 6(3)-(6) The prohibition makes reference	_
against obtaining inbound travel service for Mainland inbound tour		to the TIC's Directive No. 227 that if a Mainland inbound tour group received by a Hong Kong travel agent is organized by a	
group organized by person in the Mainland <sup>1</sup> not approved to carry on business of		Mainland travel agents, the Mainland travel agent shall be authorized by the China National Tourism Administration.	
organizing Mainland inbound tour groups			
Prohibition	Clause 6(1) and (4)	-	-

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As stated in our reply issued to the Bills Committee on 3 July 2017 (LC Paper No. CB(4)1333/16-17(02)), we will consider refining the relevant provision to make clear the intent, i.e. that a licensed travel agent must not obtain any of the services described in clause 5 of the Bill for a Mainland inbound tour group organized by a Mainland travel agent (viz. a person who carries on the business of organizing Mainland inbound tour groups) unless the Mainland travel agent is approved to carry on the business of organizing Mainland inbound tour groups by a regulatory organization in the Mainland that regulates the travel industry of the Mainland.

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
against carrying on travel agent business without licence	The prohibition is modelled on sections 9(a) and 48(1)(a) of Cap. 218.		
Prohibition against carrying on travel agent business at premises other than that specified in licence	Clause 6(2)(a) and (4) The prohibition is modelled on sections 9(b) and 48(1)(a) of Cap. 218.		<del>-</del>
Prohibition against carrying on travel agent business otherwise than in accordance with licence conditions Registration fee	Clauses 6(2)(b) and (4), 8(5), 10(6), 14(6)  The prohibition is modelled on sections 9(c), 11(1), 15(3) and 48(1)(a) of Cap. 218.	Clauses 2, 5, 33	_
for Mainland inbound tour		The requirement makes reference to the TIC's Directive	

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
group	v S	Nos. 221 and 222 that a travel agent receiving a Mainland inbound tour group shall pay a registration fee to the TIC.	
Change of ownership or control	Clauses 34-35 The requirements are generally modelled on sections 16, 18, 20 and 48(2) of Cap. 218.	_	_
Display of licence	Clause 36 The requirement is modelled on regulation 14 of Cap. 218 sub. leg. A and section 48(2) of Cap. 218. As licence display is a basic requirement, we consider it appropriate to cover it in the Bill instead of the subsidiary legislation to be formulated.	_	_
Display of information on vehicle arranged to transport	_	Clause 37 The requirement makes reference to the TIC's Directive Nos. 146, 221 and 222 that a	_

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
inbound tour group		travel agent shall display on the tour coach arranged to transport an inbound tour group it receives its travel agent licence number and tour code in a prominent position.	
Prohibition against employing/ engaging tourist guide/tour escort without licence	<u>-</u>	Clause 41 The prohibition makes reference to the TIC's Directive Nos. 192 and 169 that travel agents shall not arrange any tourist guide without a pass to receive any visitor to Hong Kong or any tour escort without a pass to take care of any outbound tour group.	
Duty to comply with prescribed requirements	Clause 54 The requirement is modelled on sections 14 and 48(2) of Cap. 218.	Clause 55	<del>-</del>
Duty to comply with guidelines,	_	The requirement is adapted	<del>-</del>

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
directives or		from the TIC's requirement.	
codes of conduct		Under the Bill, a licensed travel	
		agent breaching a guideline,	
		directive or code of conduct will	
		be subject to disciplinary	
		proceedings.	
Publication of	Clause 165	-	-
advertisements	The requirement is modelled on		
	section 47 of Cap. 218.		
Liability of	Clause 166	-	-
officers, partners,	The clause is modelled on		
etc.	section 49 of Cap. 218 in the		
	case of a company and adopts a		
	comparable notion in the case of		
	a firm (i.e. sole proprietorship/		
	partnership).		

## **D.** Key Aspects of Licensing Requirements for Tourist Guides and Tour Escorts

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
Tourist guide/tour	-	Clauses 43(2)(a)(i)-(ii),	_
escort licence		(iv)-(viii); Schedule 8	
application –		The requirements are adapted	
requirements		from those for issuing tourist	
about holding		guide or tour escort passes	
identity card, age,		under the TIC's accreditation	
competency in		system.	
first aid,			
education,			
pre-examination			
training courses,			
and licensing			
examination			
Tourist guide/tour	_	Clauses 47(2)(a)(i), (iii)-(v)	Clauses 47(2)(a)(i), (iii)-(v)
escort licence		The requirements are generally	As in the case of tourist guides
renewal –		adapted from those for renewing	under the TIC's accreditation
requirements		tourist guide or tour escort	system, tour escorts will also be
about holding		passes under the TIC's	required to have completed the
identity card,		accreditation system, and	Continuing Professional
competency in		include the new requirements as	Development Scheme when

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
first aid, and completion of the Continuing Professional Development Scheme		set out in the right-most column.	applying for renewing licences under the Bill.  Furthermore, as in the case of applications for tourist guide/tour escort licences, applicants for renewal of licences will be required to fulfil the requirement of competency in first aid.
Tourist guide/tour escort licence application and renewal — suitability to hold tourist guide/tour escort licence		Clauses 43(2)(a)(iii), 47(2)(a)(ii), 53; Schedule 4 – clause 1(2) The matters for determining one's suitability to hold a tourist guide/tour escort licence are premised on those considered by the TIC under its accreditation system, and include the new matters as set out in the right-most column.	Clauses 43(2)(a)(iii), 47(2)(a)(ii), 53; Schedule 4 – clause 1(2)  The new matters are – • conviction record relating to criminal offences under the Bill and Cap. 362; • record of application for travel agent licence and renewal under the existing regime; record of application for travel agent/tourist

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
			guide/tour escort licence application and renewal under the new regime; record relating to travel agent business under the existing and new regimes; and • record of compliance with the requirements in the Bill.
Validity period of tourist guide/tour escort licence	<del>-</del>	Clauses 43(6)-(7), 47(6)-(7) The validity period is the same as that under the TIC's accreditation system.	_
Period within which application for renewal of tourist guide/tour escort licence must be made	_	Clause 46(2)(a); Schedule 1 – clause 1(2) The period is the same as that within which an application for renewing a tourist guide/tour escort pass under the TIC's accreditation system.	_
No fresh application for tourist guide/tour	_	_	Clauses 49-52 The arrangement is on par with that relating to travel agent

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
escort licence etc. within prescribed period after refusal of tourist guide/tour escort licence application or revocation of licence			licences under the Bill.
Offence relating to application for	_	_	Clause 61 The arrangement is on par with
tourist guide/tour escort licence etc.			that relating to travel agent licences under the Bill.

## E. Key Aspects of Regulation of Tourist Guides and Tour Escorts

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
Prohibition	-	_	Clauses 40(1)-(2)
against working			The prohibition is on par with
without tourist			that against carrying on travel
guide/tour escort			agent business without a licence
licence			under the Bill.
Prohibition	_	_	Clauses 40(3)-(4), 43(5), 47(5)
against working			The prohibition is on par with
otherwise than in			that that against carrying on
accordance with			travel agent business otherwise
licence conditions			than in accordance with licence
			conditions under the Bill.
Duty to comply	_	_	Clause 54
with prescribed			The requirement is on par with
requirements			that applicable to travel agents
			under the Bill.
Duty to comply	_	Clause 55	_
with guidelines,		The requirement is adapted	
directives or		from the TIC's requirement.	
codes of conduct		Under the Bill, a licensed tourist	
		guide/tour escort breaching a	

Key areas of the	Requirements/provisions	Requirements adapted from	New requirements under the
Bill	modelled on Travel Agents	the TIC's existing regulatory	Bill
	Ordinance (Cap. 218) or its	requirements	
	subsidiary legislation		
		guideline, directive or code of	
		conduct will be subject to	
		disciplinary proceedings.	
Duty to inform		_	Clause 57
the TIA of	I		The requirement is on par with
changes in			that applicable to authorized
prescribed			representatives of travel agents
particulars	I		under the Bill (see clause 27(c)).

## F. Register

Key areas of the	Requirements/provisions	Requirements adapted from	New requirements under the
Bill	modelled on Travel Agents	the TIC's existing regulatory	Bill
	Ordinance (Cap. 218) or its	requirements	
	subsidiary legislation		
Keeping, content,	Clauses 63-66	_	_
inspection and	The arrangements make		
copying of	reference to regulations 2 to 5 of		
register, and	Cap. 218 sub. leg. A. As the		
certified copies to	register with up-to-date		
be admissible as	particulars about licensees will		
evidence	be made available for inspection		
	at the TIA's offices during		
	ordinary business hours and		
	through the Internet (or a similar		
	electronic network) under the		
	Bill, we consider it unnecessary		
	for the Bill to further require the		
	TIA to publish the particulars		
	contained in the register by		
	gazette.		
Coverage of	_	_	Under the Bill, in addition to
register			travel agents, the register will
			cover tourist guides and tour
			escorts under the Bill.

#### G. Key Aspects of Inspection, Investigation, Disciplinary and Appeal Mechanisms

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
The TIA's powers to conduct inspection and investigation	(See the right-most column)	(See the right-most column)	Part 6 Part 6 seeks to equip the TIA with a comprehensive set of statutory inspection and investigation powers. At present, the Registrar of Travel Agents is statutorily empowered to conduct financial surveillance (see section 45 of Cap. 218) and conduct investigation if he suspects that the business of a licensed travel agent is being carried on contrary to public interest (see sections 21-29 of Cap. 218). The TIC takes charge of trade self-regulation.  On offences, clauses 82 and 83 are modelled on sections 45(2), 48(1)(b) and 48(1)(c)(iii) of

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
			Cap. 218. Clause 84 is
			modelled on section 29(6) of
			Cap. 218 and carries a heavier
			maximum penalty to be
			commensurate with the serious
			nature of the offence concerned.
Disciplinary	_	_	Part 7
mechanism			Part 7 seeks to provide for a
			comprehensive disciplinary
			mechanism, underpinned by the
			establishment of a disciplinary
			committee by the TIA, to handle
			cases of complaint lodged under
			section 71 of the Bill and cases
			of suspicion mentioned in
			section 72(b) in relation to
			licensees at the conclusion of
			the relevant investigation
			conducted by the TIA.
Summary	Clauses 112-114	_	Clauses 112-114
procedure of	As in the case of the Registrar		As compared with Cap. 218, the
revocation or	of Travel Agents empowered to		new considerations for

Key areas of the Bill	Requirements/provisions modelled on Travel Agents	Requirements adapted from the TIC's existing regulatory	New requirements under the Bill
Dill	Ordinance (Cap. 218) or its subsidiary legislation	requirements	Dill
suspension of licence	summarily revoke or suspend a travel agent's licence under the existing regulatory regime (see sections 19 and 20 of Cap. 218), the TIA will be empowered to summarily revoke or suspend a licence under the circumstances stipulated in the Bill.		summarily revoking or suspending a licence are as follows —  • the licensee's act or conduct endangers, or poses an imminent danger, to the safety of any person or property, or brings, or poses an imminent risk of bringing, Hong Kong's travel industry into disrepute (see clauses 99(3)(c) and 112(a)(c));  • the licensee fails to make an application for appointing a new authorized representative, or the licensee's application is refused by the TIA under the circumstances stipulated in the Bill (see clauses 112(1)(a), (b) and (d)); and  • the licensee's failure to pay a

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
			Mainland inbound registration fee or financial penalties (see clauses 113(1)(a)(i) and (ii)) (comparable to the licensee's failure to pay a levy (see clause 113(1)(a)(iii)).
Effect of revocation or suspension of travel agent licence	Clause 115 The clause is modelled on section 31 of Cap. 218.	_	_
Appeal mechanism	_	_	Part 8 Part 8 provides for the establishment of an independent appeal mechanism, underpinned by an appeal panel whose members are appointed by the SCED, to handle appeals against the decisions or orders stipulated in section 121 of the Bill.

## H. Key Aspects of Travel Industry Compensation Fund (TICF) and Levies

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
TICF	Clauses 140-142	_	_
	The clauses are modelled on		
	sections 32C, 32D and 32F of		
	Cap. 218.		
Ex gratia	Clause 143	_	_
payments	The clause is modelled on		
	section 32E(1) of Cap. 218.		
Other payments	Clause 146(1)	_	_
	The clause is modelled on		
	sections 32E(2) and 32M(1) of		
	Cap. 218.		
Authority levy	Clause 147	_	_
	The clause is modelled on		
	section 32I of Cap. 218. As		
	the TIA will take up the		
	regulatory role from the TIC,		
	levies will be paid to the TIA		
	instead of the TIC under the		
	new regulatory regime.		
Fund levy	Clause 148	_	-

Key areas of the Bill	Requirements/provisions modelled on Travel Agents	Requirements adapted from the TIC's existing regulatory	New requirements under the Bill
	Ordinance (Cap. 218) or its	requirements	
	subsidiary legislation		
	The clause is modelled on		
	section 32H of Cap. 218. Fund		
	levies will be paid to the TIA		
	directly. The TIC will no		
	longer be the authorized		
	collector of Fund levies under		
	the new regulatory regime.		
The TIA's rights	_	_	Clauses 144, 150(4)
of subrogation			The rights of subrogation will
and relevant			entitle the TIA to recover the ex
regulation			gratia payment from the travel
			agent that causes the loss of
			outbound fare in a bankruptcy
			or winding up or by legal
			proceedings against the travel
			agent concerned. This will
			help to deter unscrupulous
			travel agents from deliberate
			closure after collecting fares
			from outbound travellers with a
			view to shoving the burden of
			redress to the TICF.

Key areas of the Bill	Requirements/provisions modelled on Travel Agents Ordinance (Cap. 218) or its subsidiary legislation	Requirements adapted from the TIC's existing regulatory requirements	New requirements under the Bill
Offences relating to application for ex gratia payment	_	_	Clause 145 The offence will help to safeguard the TICF through sanctioning dishonest claimants for ex gratia payments.
Other payments – setting aside a certain percentage of the TICF for supporting continuous development of travel industry	_	_	Clause 146(2) The clause provides for the establishment of a new Travel Industry Development Fund. The scope of the new fund will be determined by the TIA.
Electronic levy system and relevant regulation	CU 150(1) - 1(2)	_	Clauses 149, 150(1)(c) The system will facilitate travel agents' conduct of business and payment of levies.
Regulations for Part 9	Clause 150(1) and (3) The clauses are modelled on section 32G of Cap. 218.	_	Clause 150(2) – offences relating to contravention of regulations The clause empowers the TIA to prescribe offences to enhance

Key areas of the Bill	Requirements/provisions modelled on Travel Agents	Requirements adapted from the TIC's existing regulatory	New requirements under the Bill
	Ordinance (Cap. 218) or its	requirements	
	subsidiary legislation		
			deterrent effect against travel
			agents' malpractices relating to
			levy payments, which can cover
			non-payment, late payment and
			under-payment.
			Clause 150(4) – advance
			authorization
			The clause provides for the
			making of regulations to enable
			an outbound traveller to, before
			his/her departure for an
			outbound tour, authorize in
			advance a person to apply for
			and receive an ex gratia
			payment. Under the proposed
			advance authorization
			arrangement, the authorization
			will survive the traveller's
			subsequent death or mental
			incapacity.