



Dear Sir/Madam

Our organization is particularly concerned about the following issues regarding the USM:

- 1) The process has been without transparency and the threshold is too high for any applicants to meet.
- 2) There is the institutionalized purpose for the immigration department to remove all the claimants in a speedy manner as the reasons for removal are almost similar in a lot of cases that we have worked on. They are standardized answers and you can expect the same answers found in almost the cases from the same country.
- 3) The immigration officers who assessed these cases have no cultural knowledge of these claimants. e.g they keep repeating that there are objective COI in those countries and the availability of state protection but in actual facts these systems are in a stalemate and are corrupted in those countries and these officers cannot even distinguish from the names of these whether they are male or female.
- 4) Families who are formed in Hong Kong due to the long waiting time have been neglected and the marital status of these claimants have not been updated. It leads to the separation of families and the violation of human right and in the Convention of the rights of the Child.
- 5) Children who are born and raised are disregarded of their rights, which are guaranteed in the Convention of the rights of the Child.

thank you for your kind attention

Warmest Regards

The Hong Kong Society for Asylum-seekers and Refugees