

立法會
Legislative Council

LC Paper No. CB(2)834/16-17
(These minutes have been
seen by the Administration)

Ref : CB2/PS/1/16

Panel on Welfare Services and Panel on Health Services

Joint Subcommittee on Long-term Care Policy

Minutes of the second meeting
held on Monday, 16 January 2017, at 2:00 pm
in Conference Room 2 of the Legislative Council Complex

Members present : Dr Hon Fernando CHEUNG Chiu-hung (Chairman)
Hon SHIU Ka-chun (Deputy Chairman)
Hon LEUNG Yiu-chung
Prof Hon Joseph LEE Kok-long, SBS, JP
Hon LEUNG Kwok-hung
Hon Alvin YEUNG
Hon YUNG Hoi-yan
Dr Hon LAU Siu-lai

Members absent : Hon CHAN Han-pan, JP
Dr Hon Pierre CHAN
Hon KWONG Chun-yu

Public Officers attending : Item I

Mr Steve TSE
Principal Assistant Secretary for Labour and Welfare
(Special Duties)
Labour and Welfare Bureau

Ms PANG Kit-ling
Assistant Director of Social Welfare (Elderly)
Social Welfare Department

Ms Lilian CHEUNG Jick-man
Chief Social Work Officer (Elderly)1
Social Welfare Department

Mr LAM Bing-chun
Chief Social Work Officer (Rehabilitation & Medical
Social Services)1
Social Welfare Department

Attendance by invitation : Item I

Mr YIP Kin-keung

Community Care and Nursing Home Workers General
Union

Mr CHENG Ching-fat
Secretary

The Civic Party

Mr BUX Anthony Sheik
Representative

Fu Cheong Estate Residents Service Centre

Mr LI Kwing
Social Worker

Network on Community Care Service,
The Hong Kong Council of Social Service

Ms TONG Choi-ying
Convenor

將軍澳長者民生關注會

Ms FUNG Miu-ha
Representative

Network on Community Support Service,
The Hong Kong Council of Social Service

Ms LEUNG Sheung-ling
Convenor

Hong Kong Christian Service
Shamshuipo Integrated Home Care Service Team

Mr LI Tin-lun
Centre-in-charge

四輪社區聯會

馬汐曉女士
成員

1st Step Association

Miss NG Yan-yee
Centre-in-charge

蘇蟬恩小姐

盧麗萍女士

李鳳琮女士

Ms Christine FONG Kwok-shan

林倩雯小姐

關注家居照顧服務大聯盟

鄺永泰先生
成員

Miss CHEUNG Nga-lam

馬鞍山長者權益關注組

麻孫玲女士
成員

The Association of Parents of the Severely Mentally Handicapped

Mrs CHEUNG Lai-mui
文書

Mr WANG Hongyu

Mr WONG Wai-kwan

Christian Social Workers

Mr NG Wai-chiu
Member

Mrs Emily OWEN

Miss Mandy CHAN

Elderly Welfare Concern Group

Mr Kenny LAI
Member

DAB

Mr TSOI Shing-hin
Deputy Spokesperson

香港老人權益聯盟

連瑋翹先生
幹事

Our Hong Kong Foundation

Mrs AYUB Shereen Gol
Assistant Researcher

Miss YEUNG Fung-yee

Clerk in attendance : Mr Colin CHUI
Chief Council Secretary (2) 4

Staff in attendance : Miss Kay CHU
Council Secretary (2) 4

Miss Meisy KWOK
Legislative Assistant (2) 6

Miss Cally LAI
Legislative Assistant (2) 10

Action

I. Review of Integrated Home Care Services

[LC Paper Nos. CB(2)599/16-17(01) to (06), CB(2)628/16-17(01) to (04) and CB(2)687/16-17(01)]

The Joint Subcommittee deliberated (index of proceedings attached at **Annex**).

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2. As requested by Mr LEUNG Yiu-chung, the Administration undertook to provide a written response to the views expressed and suggestions raised regarding Integrated Home Care Services by members and deputations/individuals at the meeting.

II. Any other business

3. The Chairman said that the next meeting of the Joint Subcommittee would be held on 14 February 2017. He would decide on the subject to be discussed at the aforesaid meeting, taking into account the content relating to long-term care in the 2017 Policy Address.

(Post-meeting note: The subject of "Pilot Scheme on Residential Care Service Voucher for the Elderly" would be discussed at the next meeting of the Joint Subcommittee on Tuesday, 14 February 2017 at 10:45 am.)

4. There being no other business, the meeting ended at 4:42 pm.

**Proceedings of the second meeting of the
Joint Subcommittee on Long-term Care Policy
on Monday, 16 January 2017, at 2:00 pm
in Conference Room 2 of the Legislative Council Complex**

Time marker	Speaker(s)	Subject(s) / Discussion	Action required
<i>Agenda item I – Review of Integrated Home Care Services</i>			
000524 – 000807	Chairman	Opening remarks	
000808 – 001113	Mr YIP Kin-keung	Presentation of views	
001114 – 001449	Community Care and Nursing Home Workers General Union	Presentation of views [LC Paper No. CB(2)599/16-17(03)]	
001450 – 001751	The Civic Party	Presentation of views [LC Paper No. CB(2)628/16-17(02)]	
001752 – 002023	Fu Cheong Estate Residents Service Centre	Presentation of views	
002024 – 002234	Network on Community Care Service, The Hong Kong Council of Social Service	Presentation of views	
002235 – 002547	將軍澳長者民生關注會	Presentation of views	
002548 – 002849	Network on Community Support Service, The Hong Kong Council of Social Service	Presentation of views	
002850 – 003140	Hong Kong Christian Service Shamshuipo Integrated Home Care Service Team	Presentation of views [LC Paper No. CB(2)599/16-17(04)]	
003141 – 003507	四輪社區聯會	Presentation of views	
003508 – 003856	1st Step Association	Presentation of views	
003857 – 004204	蘇蟬恩小姐	Presentation of views	
004205 – 004537	盧麗萍女士	Presentation of views	

Time marker	Speaker(s)	Subject(s) / Discussion	Action required
004538 – 004841	李鳳琼女士	Presentation of views	
004842 – 005201	Ms Christine FONG Kwok-shan	Presentation of views [LC Paper No. CB(2)628/16-17(01)]	
005202 – 005519	林倩雯小姐	Presentation of views	
005520 – 005739	關注家居照顧服務大聯盟	Presentation of views [LC Paper No. CB(2)687/16-17(01)]	
005740 – 010048	Miss CHEUNG Nga-lam	Presentation of views	
010049 – 010443	馬鞍山長者權益關注組	Presentation of views	
010444 – 010709	The Association of Parents of the Severely Mentally Handicapped	Presentation of views [LC Paper No. CB(2)628/16-17(03)]	
010710 – 011012	Mr WANG Hongyu	Presentation of views [LC Paper No. CB(2)599/16-17(05)]	
011013 – 011339	Mr WONG Wai-kwan	Presentation of views	
011340 – 011648	Christian Social Workers	Presentation of views	
011649 – 011919	Mrs Emily OWEN	Presentation of views	
011920 – 012125	Miss Mandy CHAN	Presentation of views	
012126 – 012449	Elderly Welfare Concern Group	Presentation of views	
012450 – 012736	DAB	Presentation of views	
012737 – 013100	香港老人權益聯盟	Presentation of views [LC Paper No. CB(2)628/16-17(04)]	
013101 – 013423	Our Hong Kong Foundation	Presentation of views [LC Paper No. CB(2)599/16-17(06)]	
013424 – 013804	Miss YEUNG Fung-ye	Presentation of views	
013805 – 014439	Chairman Admin	The Chairman thanked deputations/individuals for their views on Integrated Home Care Services ("IHCS"). He said that under the policy objective of "ageing in place", the Administration had implemented numerous programmes, e.g. IHCS, Enhanced Home and Community Care Services ("EHCCS"), Home Care Service for	

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		<p>Persons with Severe Disabilities, Integrated Support Service for Persons with Severe Physical Disabilities and the Pilot Scheme on Community Care Service Voucher for the Elderly ("the Pilot Scheme on CCS Voucher"). Noting that the services of these programmes had some overlaps and were provided with different charges and eligibility criteria, and the provision was far from adequate, he called on the Administration to consider conducting a comprehensive review of the long-term care policy. In addition, the Administration should consider examining the effectiveness of IHCS in helping service users prevent from health deterioration.</p> <p>Stressing that limited resources should be directed towards people most in need, the Administration briefed members on its efforts in enhancing community care services ("CCS"), residential care services ("RCS") and carer support.</p>	
014440 – 015111	Chairman Admin	<p>The Chairman said that according to some deputations attending the meeting, the number of IHCS Teams (i.e. 60 teams) and the amount of resources allocated to IHCS(Ordinary Cases) ("IHCS(OC)") remained unchanged in the past 20 years although the population had increased in the same period. As a result, the waiting time for IHCS(OC) became increasingly long.</p> <p>The Administration advised that:</p> <ul style="list-style-type: none"> (a) strengthening the provision of services for persons with moderate or severe level of impairment could help shorten the waiting time for IHCS(OC) to a certain extent as some of the IHCS(OC) users were actually waitlisting for other services such as IHCS(Frail Cases) ("IHCS(FC)") or EHCCS; (b) the Elderly Commission ("EC") was tasked in 2014 to formulate the Elderly Services Programme Plan ("ESPP"). EC and the consultant team noted from the public engagement exercises that there were suggestions of providing more services for elderly persons with mild impairment. EC and the consultant team had thus put forward some relevant initial recommendations during the third stage of public engagement exercise, 	

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		<p>e.g. provision of suitable services for elderly persons with mild impairment should be explored, and the catchment areas of IHCS(FC) and EHCCS should be reviewed. Upon receipt of the final report on ESPP from EC, the Administration would comprehensively examine the future provision of elderly services, and respond to the recommendations of ESPP;</p> <p>(c) the Social Welfare Department ("SWD") would discuss with non-governmental organizations ("NGOs") operating IHCS the deputations' views and suggestions on staff training, the monitoring of service delivery and resource reallocation among different districts according to their respective demands for IHCS, etc. However, it might not be easy to reallocate resources among the IHCS Teams, which were managed by different NGOs concerned; and</p> <p>(d) following the introduction of supplementary information sheet in processing applications for IHCS(OC) since July 2015, the Administration was examining the relevant data collected from IHCS Teams. The Administration would proactively examine how to facilitate IHCS Teams in their assessment of the applicants' needs according to consistent standards so as to accord priorities in provision of services for elderly persons with imminent needs. Moreover, the Administration would proactively consider plans to enhance IHCS and increase the service capacities.</p>	
015112 – 015955	Chairman Mr Alvin YEUNG Admin	<p>Mr Alvin YEUNG:</p> <p>(a) asked the Administration to provide information on the number of IHCS applications rejected by the frontline social workers without assessment due to inadequate resources. As elderly persons would only apply for CCS and RCS when they had genuine needs, he called on the Administration to require frontline social workers to avoid hastily rejecting IHCS applications;</p>	

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		<p>(b) was concerned that the population-based indicative planning ratios regarding subsidized RCS and CCS ("the Ratio") (i.e. 21.4 beds for RCS and 14.8 places for CCS per 1 000 elderly persons aged 65 or above) provided by the consultant team of ESPP ran counter to the policy objective of "ageing in place"; and</p> <p>(c) asked if the Administration had any plan to seek funding from the Hong Kong Jockey Club to enhance the provision of CCS.</p> <p>The Administration advised that:</p> <p>(a) the statistics provided by the NGOs operating IHCS did not have the information required at (a) above. All IHCS(OC) applicants would be assessed in respect of the services required, their self-care abilities and support network. Their applications would then be accorded priority subject to the conditions of these aspects. IHCS Teams would make use of the supplementary information sheet to assess applications, and accord priority to those with urgent needs; and</p> <p>(b) according to the consultant team, the projections on the demand for RCS and CCS were based on the demand rates of these services in different age cohorts and the projected changes in the population of Hong Kong. A number of assumptions were made in projecting the future demand, including the possible change in future service pattern of elderly services resulting from the review of the Standardised Care Need Assessment Mechanism for Elderly Services ("SCNAMES"), the study on which was being conducted by The University of Hong Kong.</p> <p>The Chairman suggested that the Administration should consider using the supplementary information sheet to collect information on the number of IHCS applications rejected by the frontline social workers and the corresponding reasons. The Administration said that the suggestion was noted.</p>	

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015956– 020558	Chairman Mr LEUNG Kwok-hung Admin	<p>Mr LEUNG Kwok-hung asked:</p> <p>(a) about the reasons why the Administration did not collect the information requested by Mr Alvin YEUNG at (a) above (time marker: 015112 – 015955). He considered that such information should be collected, so as to understand the amount of additional resources required to benefit more people in need of IHCS, and how IHCS Teams assessed the applications; and</p> <p>(b) the Administration to provide elderly service facilities in the future development of public rental housing projects.</p> <p>The Chairman was concerned that not all NGOs operating IHCS had kept a waiting list for the services. He also considered that the Ratio (i.e. 21.4 beds for RCS and 14.8 places for CCS per 1 000 elderly persons aged 65 or above) did not reflect the real situation.</p> <p>The Administration advised that the major concern was those elderly persons who had service needs but had to waitlist for the services. It would discuss Mr LEUNG's concern at (a) above with the NGOs operating IHCS.</p>	
020559 – 021334	Chairman Dr LAU Siu-lai Admin	<p>Noting that many people in need of CCS were not put on the waiting list for CCS but were forced to wait for RCS instead, Dr LAU Siu-lai urged the Administration to:</p> <p>(a) substantially increase the resources allocated to CCS given that the Administration had a strong fiscal reserve and allocated much more resource to other areas than CCS;</p> <p>(b) explain how to monitor the quality of CCS if these services were provided by private organizations. She objected to privatization of CCS through the implementation of the Pilot Scheme on CCS Voucher. She asked the Administration to pledge that the provision of CCS would not be privatized; and</p> <p>(c) set a target waiting time for CCS.</p>	

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		<p>The Administration:</p> <p>(a) reiterated its reply to the Chairman at (b) above (time marker: 014440 – 015111);</p> <p>(b) briefed members on the objectives of the Pilot Scheme on CCS Voucher set out in paragraph 7 of the Administration's paper (LC Paper No. CB(2)599/16-17(01)) and added that most of the service providers under the Scheme were NGOs; and</p> <p>(c) said that the Ratio was prepared based on the projected demand for RCS and CCS. The demand for these services would theoretically be met if the provision level was achieved. Nevertheless, whether there would still be any waitlisting by that time would depend on individual applications (e.g. an applicant had a strong preference over a particular elderly home).</p>	
021335 – 023241	<p>Chairman Mr LEUNG Yiu-chung Admin 1st Step Association 四輪社區聯會 Mr WONG Wai-kwan Network on Community Care Service, The Hong Kong Council of Social Service</p>	<p>Mr LEUNG Yiu-chung noted with concern that some elderly persons were discouraged from making requests for meal delivery services on weekends and holidays by various excuses given by their service providers. As long holidays were approaching, he urged the Administration to:</p> <p>(a) request the service providers of meal delivery services to extend the services to cover weekends and holidays, unless service users advised otherwise; and</p> <p>(b) make special arrangement to allocate additional resources to the service providers with an aim to address the high demand for meal delivery and household cleansing services around the Lunar New Year holidays.</p> <p>At the invitation of the Chairman, some deputations expressed concerns about inadequacies in the existing arrangement for the meal delivery and personal care services during weekdays, weekends and holidays, inadequate resources to deliver IHCS and the Administration's reluctance to examine and address the aforesaid problems.</p>	

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		<p>The Administration advised that:</p> <p>(a) according to the Funding and Service Agreement ("FSA"), the service providers were required to follow up and make necessary arrangement for the service users, who had raised their requests for meal delivery on weekends and holidays, based on their assessed genuine needs. The Administration responded that it would remind these service providers to comply with the aforesaid requirement ("the Reminder"), and would examine Mr LEUNG's suggestion at (a) above; and</p> <p>(b) Mr LEUNG's suggestion at (b) above was not practicable as it was difficult for the 60 IHCS Teams to adjust their operation in a short period of time to meet the service needs around the Lunar New Year holidays even if additional resources were granted. That said, the suggestion would be examined.</p> <p>The Chairman worried that as the amount of resources allocated to the service providers was inadequate, the Reminder might create conflicts among service users, service providers, the Administration and the Legislative Council.</p> <p>The Administration stressed that it did not intend to create the aforesaid conflicts. On one hand, the service providers should strive to provide appropriate services for people who could not help themselves, which was in line with relevant requirements set out in FSA. On the other hand, these service providers might encounter difficulties in operating IHCS, such as limited resources and manpower shortage. Hence, the Administration encouraged relevant parties to understand each other's position and discuss their issues of concerns in order to come up with feasible solutions.</p> <p>At 4:27 pm, the Chairman extended the meeting for 10 minutes beyond the appointed ending time.</p>	
023242 – 023739	Chairman Deputy Chairman Admin	Noting that the Administration planned to review the Hong Kong Rehabilitation Programme Plan ("RPP"), which was last published in 2007, upon the completion of the formulation of ESPP, the	

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		<p>Deputy Chairman called on the Administration to review RPP without further delay, and to invite The Hong Kong Council of Social Service to participate in the aforesaid review.</p> <p>The Administration said that the Deputy Chairman's view was noted and advised that there was no change to the Administration's plan of commencing the formulation of RPP.</p>	
023740– 024218	Chairman	<p>Expressing appreciation for the attendance of deputations/individuals and their views on IHCS, the Chairman was concerned about the following issues:</p> <ul style="list-style-type: none"> (a) in the face of no additional resources and the growing population, it was not practicable to expect the NGOs operating IHCS to provide adequate services on weekends and holidays in addition to weekdays; (b) the Administration should enhance the support for persons with mild level of impairment. It, however, had neither a timetable nor a concrete plan in this regard; (c) many people who could not help themselves and IHCS users were admitted to private residential care homes as they did not receive appropriate and timely services under the existing mechanism. It was quite disappointing that the Administration did not admit and address the problem; (d) the Administration did not provide a response to the suggestion of requiring all IHCS applicants to undergo SCNAMES; and (e) the Administration was not able to provide the analysis findings on the data collected via the supplementary information sheet, which could facilitate a better understanding of the needs of IHCS users and applicants. 	
<i>Agenda item II – Any other business</i>			
024219 - 024317	Chairman Mr LEUNG Yiu-chung Admin	<p>Date of the next meeting</p> <p>As requested by Mr LEUNG Yiu-chung, the Administration undertook to provide a written response to the views expressed and suggestions</p>	Admin (para. 2 in the

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		raised by members and deputations/individuals at the meeting.	minutes)

Council Business Division 2
Legislative Council Secretariat
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