### Application for Fare Increase 票價調整申請

# Presentation to LegCo Panel on Transport 致立法會交通事務委員會

15 June 2018 2018年6月15日







### Profile of Citybus 城巴概況 Hong Kong Island and cross-harbour bus network ("Citybus F1")

香港島及過海巴士網絡(城巴專營權一)

- Operates 744 buses on a network of 85 franchised routes
   現時營運744輛巴士,共85條專營路線
- Employs over 2,220 staff members 聘用超過2,220名員工
- Serves about 495,000 passenger trips daily 每日接載 495,000 乘客人次



### Profile of New World First Bus 新巴概況

- Operates 680 buses on a network of 94 franchised routes
   現時營運680輛巴士,共94條專營路線
- Employs over 2,080 staff members 聘用超過2,080名員工
- Serves about 448,000 passenger trips daily 每日接載 448,000 乘客人次



## Highlights of Service Improvement since Last Fare Increase in 2008 自2008年加價以來的主要服務提升項目

 Citybus F1 and NWFB purchased 1,289 environmentally friendly new buses at a total cost of HK\$3.5 billion

城巴(專營權一)及新巴共投放港幣35億元購買1,289輛環保新巴士

	Number of buses in service as of 31 May 2018 截至2018年5月31日的巴士數目	
Euro 6 standard 歐盟6型	8 buses 輛巴士	
Euro 5 standard 歐盟5型	1,215 buses 輛巴士	
Euro 4 standard 歐盟4型	66 buses 輛巴士	

100% low floor bus fleet
100% 低地台巴士



### **Highlights of Service Improvement** 主要服務提升項目

- CCTV installed on all buses for service monitoring 所有巴士配備視像錄影系統,監察服務表現
- Blackbox installed on all buses to monitor driving performance

所有巴士配備行車紀錄黑盒系統,監察車長駕駛表現



- Automatic fire suppression system available on 1,289 buses registered since 2007
  - 1,289輛自2007年起登記的巴士配備自動滅火系統





### **Highlights of Service Improvement**

### 主要服務提升項目



Replaced the Octopus on all buses 為所有巴士更換八達通收費器



Provide Automatic Bus Stop Announcement System on all buses 所有巴士均設有自動報站 系統



Provide Motion bus stop display panel on most buses 大部份巴士設有動態巴士站顯示屏

## Highlights of Service Improvement 主要服務提升項目

• Enhanced the mobile app 提升流動應用程式之功能



#### >3 million

downloads since 2011

自2011年推出以來 · 已有超過

三百萬個下載

Suggests the best bus routes from A to B with multiple preferences

提供多個偏好設定, 建議最佳巴士路線 前往目的地



## Highlights of Service Improvement 主要服務提升項目

- ETA service available for Citybus F1
  routes in May 2018
  實時抵站時間查詢服務已於2018年5月全面 擴展至所有城巴(專營權一)路線
- ETA service will be available for all NWFB routes by Q3 2018
   實時抵站時間查詢服務將於2018年第三季 內擴展至所有新巴路線
- 1,035 Service Improvement and rationalization items implemented
  - 一共實施1,035項服務提升及重組



## Why do we need a fare increase? 為何需要上調票價?

- Revenue drop 收入下跌
  - Overall ridership and fare revenue dropped by 10% after commissioning of the Extension of MTR Island Line to Western District and South Island Line 港鐵港島西延線及南港島線開通後,整體巴士客量及收入均下跌10%
  - Cessation of Multimedia On-board advertising platform from July 2017
    - 巴士流動多媒體廣告業務已於2017年7月終止



## Why do we need a fare increase? 為何需要上調票價?

 Composite Consumer Price Index raised by 32.46% over the past 10 years since last fare increase in 2008

自2008年加價以來,綜合消費物價指數在過往十年已上升**32.46**%

Staff wages 2008-2017 increased by 40% cumulatively, as compared to an increase of 33.24% of the Transport Industry Wage Index 員工薪酬由2008年至2017年間累積加幅高達40%,而同期的運輸業工資指數上升33.24%



### Why do we need a fare increase?

為何需要上調票價?

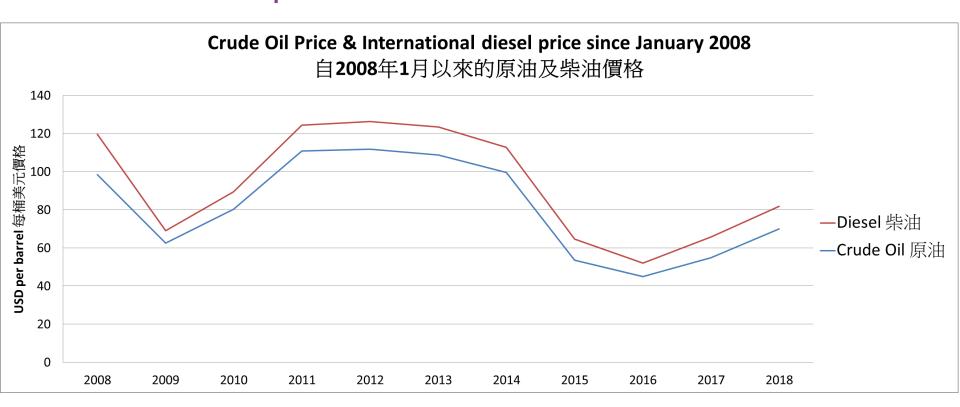
• Toll Increase 隧道費上升

Tunnel 隧道	2008 (DD) (雙層巴士)	2018 (DD) (雙層巴士)	% increase 升幅百分比
Western Harbour Tunnel 西區海底隧道	\$115	\$185	61%
Tate's Cairn Tunnel 大老山隧道	\$41	\$59	44%
Tai Lam Tunnel 大欖隧道	\$105	\$153	46%



## Why do we need a fare increase? 為何需要上調票價?

Volatile oil price 油價反覆





## Conclusion – NWFB and Citybus F1 need a Fare Increase of 12% 結論 – 新巴及城巴(專營權一)需要上調票價12%

- Ridership has been eroded by new railways 新鐵路搶去兩巴不少乘客
- Stringent cost control measures are already in place but escalating fuel price and tunnel tolls are beyond our control 現時已嚴格控制成本開支,惟油價及隧道費上漲均不受公司控制
- Labour intensive industry with rising staff cost 運輸行業為勞工密集行業,員工成本不斷上升
- Maintaining high quality services and making further improvements
   期望維持優質服務,力求進步
- Even with a fare increase of 12%, returns will still remain at a very low level
   即使加價12%後,回報仍處於極低水平



## Thank You! 謝謝!





