



中華人民共和國香港特別行政區政府總部食物及衛生局  
Food and Health Bureau, Government Secretariat  
The Government of the Hong Kong Special Administrative Region  
The People's Republic of China

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15 May 2018

Ms Doris LO  
Clerk to Public Works Subcommittee  
Legislative Council Complex  
1 Legislative Council Road  
Central, Hong Kong

Dear Ms LO,

**Public Works Subcommittee**

**Follow-up to the meeting on 25 April 2018**

At the request of Members raised at the meeting on 25 April 2018, the supplementary information is provided as follows:

- (1) *The Hon Helena WONG and the Hon AU Nok-hin requested the Government to provide supplementary information on the facilities listed below for each of the five projects, namely 70MM, 87MM, 13MD, 88MM and 3MP :*
- (a) *the number of visitor parking spaces to be provided; and*
  - (b) *the number of pick-up/drop-off spaces to be provided for public transport (including taxis and public light buses).*

2. The redevelopment of Queen Mary Hospital (QMH), phase 1 (70MM) will provide 43\* car parking spaces, 6 pick-up/drop-off spaces for taxis/private cars and 3 pick-up/drop-off spaces for public light buses. Upon completion of the project, QMH will have a total of 426\* car parking spaces, 13 pick-up/drop-off spaces for taxis/private cars and 10 pick-up/drop-off spaces for public light buses. It is expected that the project of the new acute hospital (NAH) at Kai Tak Development Area (KTDA) (87MM) will provide 915\* car parking spaces, 20 pick-up/drop-off spaces for taxis/private cars and 3 pick-up/drop-off spaces for public light buses (the exact numbers are subject to the detailed design). The redevelopment of Kwong Wah Hospital (KWH) (13MD) will provide 205\* car parking spaces, 18 pick-up/drop-off spaces for taxis/private cars and 2 pick-up/drop-off spaces for public light buses. As the redevelopment of Our Lady of Maryknoll Hospital (OLMH) (88MM) and the redevelopment of Grantham Hospital, phase 1 (3MP) are still at the preparatory stage, the numbers of car parking spaces to be provided are not yet available.

3. The number of parking spaces is determined according to the Hong Kong Planning Standards and Guidelines which state that the standard provision ratio is one car parking space to 3 - 12 beds in hospitals. The Hospital Authority (HA) has also formulated an operations circular on the provision of visitor parking spaces in hospitals. When planning for the provision, the number of such spaces is set at 5% or above of the total number of existing parking spaces, or equivalent to 5% of the average daily admissions and 1% of average daily attendances at the Accident and Emergency (A&E) department. However, the HA also takes into account the actual constraints of individual hospitals and the public transport services available in the vicinity, taxi and public light bus services in particular .

**(2) *The Hon Jeremy TAM requested the Government to provide the following supplementary information on 88MM:***

**(a) *List the current average attendances at the OLMH Family Medicine Clinic (FMC) for general out-patient (GOP) services in different consultation sessions, and the sessions with the highest attendances; and***

4. The consultation quotas of the OLMH FMC in different doctor consultation

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\* Inclusive of parking spaces for the disabled.

sessions for the preceding four weeks from 8 April to 5 May 2018 are well utilised, including sessions on Monday to Friday (AM, PM and Evening), Saturday (AM), Sunday (AM) and public holidays. Its average number of consultation quotas as at 7 May 2018 is set out in the table below:

Clinic	Doctor Consultation Session	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
OLMH FMC	Monday to Friday (AM, PM and Evening), Saturday (AM), Sunday (AM) and public holidays	700.5	632.3	493.3	615.5	568.5	188.5	116.3

*Note: These are provisional figures as at 7 May 2018 for reference only.*

5. The number of consultation quotas varies among the clinics due to the differences in their geographical locations and sizes. The HA will slightly adjust the daily service capacity of each general out-patient clinic (GOPC) with regard to the manpower availability and operational needs. The HA provides information on GOPC consultation quotas on its GOPC webpage. The average consultation quotas of each clinic for the preceding four weeks by district are shown on that webpage. The information is updated on a weekly basis so that the public can have an overview of the consultation quotas of various GOPCs and the general service capacity of each clinic. For the relevant information about the OLMH FMC, please visit the website which gives an overview of the clinics in Wong Tai Sin (WTS) district ([http://www.ha.org.hk/pas\\_gopc/pas\\_gopc\\_avg\\_quota.htm](http://www.ha.org.hk/pas_gopc/pas_gopc_avg_quota.htm)).

***(b) Factors taken into account by the Government when considering the extension of the service hours of the evening out-patient service provided by the OLMH FMC.***

6. Patients under the care of the HA's GOPCs fall into two major categories, namely the chronically ill in stable medical conditions, such as patients with diabetes mellitus or hypertension, and patients with episodic diseases whose symptoms are relatively mild, such as those suffering from influenza, cold, fever and gastroenteritis.

Patients with chronic diseases are assigned a time slot for the next visit after each consultation, and do not need to make separate appointments. As for patients with episodic diseases, consultation time slots at the GOPCs in the next 24 hours are available for booking through a telephone appointment system. As the GOPCs are not intended to provide emergency services, patients with severe and acute symptoms should go to the A&E departments of hospitals where the necessary staffing, equipment and ancillary facilities are in place to provide comprehensive and appropriate treatment and care for them.

7. Generally speaking, the smooth operation of a GOPC relies on the performance of a wide range of duties by its whole team of staff, basically comprising doctors, nurses, pharmacists, dispensers, patient care assistants, clerical staff and supporting staff. Other multi-disciplinary professionals may also be included while the number of staff may be adjusted according to the service requirements. Given the need to ensure efficient use of GOP resources, extending the services to late evening hours or providing overnight services is not considered a cost-effective arrangement in view of the additional manpower, equipment and ancillary facilities involved, and the additional pressure on healthcare staff.

### ***Other supplementary information***

#### ***Healthcare services provided by the HA for residents in WTS district (including facilities and services of NAH at KTDA)***

8. The bed capacity of the redeveloped OLMH will be increased from the current 236 to 292. The increase will include around 40 additional in-patient beds and 16 additional day beds. Apart from the in-patient services for medicine, surgery, gynaecology, orthopaedics and palliative care, a new haemodialysis centre will also be established in the redeveloped OLMH for patients in need. The OLMH will continue to offer diagnostic and ancillary services such as diagnostic radiography, computed tomography scanning, ultrasound scanning, cardiac diagnostic and care centre, endoscopic service, physiotherapy and occupational therapy.

9. A community health centre will be set up in the redeveloped OLMH so as to further enhance primary care and community care services. In respect of out-patient services, the number of consultation rooms will rise from 33 to 55. This will enhance the services by increasing the annual capacity of general and specialist

out-patient clinic attendances by about 20 000 and about 75 000 respectively.

10. The redeveloped OLMH, together with the Tung Wah Group of Hospitals (TWGHs) Wong Tai Sin Hospital (WTSH) and the Hong Kong Buddhist Hospital (HKBH), which will provide about 130 additional beds after its redevelopment, will provide a total of about 1 200 hospital beds for the residents in WTS district.

11. We understand the aspiration of WTS residents for A&E services that are available in close vicinity. Thus, we are seeking funding approval from the Legislative Council for the construction of NAH at KTDA, which is expected to be completed in 2024. NAH will have 2 100 in-patient beds and 300 day beds, providing A&E, in-patient, out-patient, ambulatory care and allied health services. The new hospital will become a major trauma centre in Hong Kong, and will have a neuroscience centre to provide tertiary and quaternary services for Kowloon Centre Cluster and the neighbouring clusters, as well as support for the adjacent Hong Kong Children's Hospital.

12. NAH, together with OLHK, HKBH and TWGHs WTSH (which are non-acute/extended care hospitals), will provide comprehensive healthcare services for the residents in WTS district. This will give patients integrated and co-ordinated treatment from hospital to community care.

13. At present, the HA has a total of six GOPCs in WTS district, namely the OLMH FMC, the Wu York Yu GOPC, the East Kowloon GOPC, the Robert Black GOPC, the Wang Tau Hom Jockey Club GOPC and the HKBH GOPC. Among them, both the OLMH FMC and the Robert Black GOPC provide out-patient services in the evening, as well as on Sundays and public holidays.

14. In response to community demands, the OLMH FMC has extended its out-patient services on public holidays from providing morning sessions only to providing both morning and afternoon sessions since April 2015. Starting from the second quarter of 2017, the clinic has also increased the number of evening sessions of its out-patient services for further service enhancement.

15. The HA has implemented various service enhancement measures in OLMH and TWGHs WTSH respectively in recent years. The details are set out at **Annex**.

16. Currently, outreach services (including community outreach service for the elderly, community nurse services and high-risk elderly service programmes) are

provided by different hospitals in WTS district. The HA will review and consolidate the existing services to optimise the use of resources.

17. We value highly the suggestion about extending the evening service hours of out-patient services of the OLMH FMC put forward by residents and community representatives of WTS district and will continue to keep in view the needs and explore the feasibility of the suggestion. We have undertaken that if the A&E services of NAH at KTDA are yet to commence when the redevelopment of OLMH is completed, the HA will, having regard to the service needs, implement a pilot scheme to extend the evening out-patient service hours of the OLMH FMC to 12:00 midnight until the A&E services of NAH at KTDA are available. Upon commencement of the A&E services of NAH at KTDA, we will closely monitor the needs of the residents in WTS district for public healthcare services, and continue to review and study the A&E services, and general and evening out-patient services provided in the district.

Yours sincerely,



( Kevin Ng )

for Secretary for Food and Health

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**Various Service Enhancement Measures  
implemented in Our Lady of Maryknoll Hospital and  
Tung Wah Group of Hospitals Wong Tai Sin Hospital in recent years**

<b>Financial Year</b>	<b>Our Lady of Maryknoll Hospital (OLMH)</b>	<b>Wong Tai Sin Hospital (WTSH)</b>
2010/11	<ul style="list-style-type: none"> <li>Enhance the role of OLMH with additional 200 surgeries and 100 procedures (First quarter of 2011)</li> </ul>	---
2011/12	<ul style="list-style-type: none"> <li>Extend the hospital accreditation program to Princess Margaret Hospital (PMH), Yan Chai Hospital (YCH) and OLMH (First quarter of 2012)</li> </ul>	---
2012/13	<ul style="list-style-type: none"> <li>Sustain the quality and safety management system by continuing the hospital accreditation programme in Caritas Medical Centre (CMC), and conducting gap analysis in OLMH in 2012 (Fourth quarter of 2012)</li> </ul>	---
2013/14	---	---
2014/15	<ul style="list-style-type: none"> <li>Improve the access of radiological services by enhancing Computerised Tomography (CT) service in OLMH with provision of 750 additional CT examinations (First quarter of 2015)</li> </ul>	---
2015/16	<ul style="list-style-type: none"> <li>Improve the inpatient and day service capacity in OLMH to serve additional 200 day cases (First quarter of 2016)</li> <li>Better manage the waiting list of endoscopy services by providing additional of around 3 100</li> </ul>	<ul style="list-style-type: none"> <li>Designate two medical beds in CMC with multi-disciplinary support for patients on mechanical ventilation and six beds in WTSH for patients that are chronic ventilator-dependent (First quarter of 2016)</li> </ul>

<b>Financial Year</b>	<b>Our Lady of Maryknoll Hospital (OLMH)</b>	<b>Wong Tai Sin Hospital (WTSH)</b>
	<p>endoscopic procedures and improving facilities in OLMH and YCH (First quarter of 2016)</p> <ul style="list-style-type: none"> <li>▪ Enhance the accessibility of pharmacy services by extending the weekday pharmacy service by two hours in OLMH (First quarter of 2016)</li> <li>▪ Continue to establish the centralised theatre sterilisation service unit and enhance the service standard in YCH and roll out the surgical instrument tracking system to Kwong Wah Hospital (KWH), OLMH and YCH for supporting the improvement of sterilisation service for operating theatres (First quarter of 2016)</li> <li>▪ Adopt Minimally Invasive Surgery technique in 80% of the hysterectomy surgeries for suitable gynaecological patients and carry out facilities and equipment improvements in PMH, CMC and OLMH (First quarter of 2016)</li> </ul>	
2016/17	<ul style="list-style-type: none"> <li>▪ Roll out the central coordinated refill service for medical consumables and linen items in hospital wards in Kwai Chung Hospital (KCH), KWH, North Lantau Hospital (NLTH), OLMH, PMH and WTSH (First quarter of 2017)</li> </ul>	<ul style="list-style-type: none"> <li>▪ Increase capacity to provide care for two patients on mechanical care in YCH within a designated ward and provide four designated beds in WTSH with multi-disciplinary support for patients that are chronic ventilator-dependent (First quarter of 2017)</li> <li>▪ Roll out the central coordinated refill service for medical consumables and linen items in</li> </ul>



Financial Year	Our Lady of Maryknoll Hospital (OLMH)	Wong Tai Sin Hospital (WTSH)
		hospital wards in KCH, KWH, NLTH, OLMH, PMH and WTSH (First quarter of 2017)
2017/18	<ul style="list-style-type: none"> <li>▪ Recruit three additional nurses to enhance the capacity of OLMH in managing patients transferred from acute hospitals (First quarter of 2018)</li> <li>▪ Provide two additional evening sessions per week at the General Outpatient Clinic in OLMH (Second quarter of 2017)</li> </ul>	---
2018/19	<ul style="list-style-type: none"> <li>▪ Add three colonoscopy sessions and two Oesophago-gastro-duodenoscopy sessions per week at KWH and OLMH respectively (First quarter of 2019)</li> <li>▪ Commence preparatory works for the redevelopment of OLMH (Third quarter of 2018)</li> </ul>	---