

# Legislative Council Panel on Environmental Affairs

CLP Power Limited

23 April 2018

*Energy for Life*

## CLP Power Supports Government Policy

- Support Government's environmental policy and climate change strategy
- Committed to promoting local Renewable Energy development and Energy Efficiency & Conservation, and proactively introducing related new initiatives
- Gauge views from stakeholders and the public on Renewable Energy and clean energy development prior to making plans for the initiatives
- Provide support to customers to facilitate their RE systems' connection to CLP grid



## Support for Customers and Contractors

- Continued commitment to our customers and to public education
- Provide support to customers/contractors including:
  - A) Dedicated hotline for customers
  - B) Multiple communications channels including website, mobile app, leaflet, and information kit etc
  - C) Dedicated team to provide further advisory service
  - D) Collaborate with the Government and industry organisations to offer technical workshops for contractors to provide them with information, technical expertise and detailed application procedures

## Tentative Timeline for Initiatives Announcement

Month	Initiatives
Now	Dedicated customer hotlines already setup to handle customer enquiries
Early May	<ul style="list-style-type: none"><li>• Relevant information and videos available on CLP website for customers' reference</li><li>• Announce details of the new 'CLP Eco Building Fund' and accept application for 'Feed-in Tariff'</li></ul>
Mid Year	Introduce CLP Power's support to tenants of sub-divided flats, 'CLP Power Connect Programme' and 'Product Purchase Scheme' under the 'CLP Community Energy Saving Fund'
3rd Quarter	Announce scheme details of Renewable Energy Certificates