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Mr Lemuel Woo
Clerk to Legislative Council Panel on Transport
Legislative Council Secretariat
Legislative Council Complex
1 Legislative Council Road
Central, Hong Kong

[Fax. no. : 2840 0269]

20 March 2018


Dear Mr Woo,

Thank you for your letter dated 8 March 2018 enclosing views expressed by Hon Lam Cheuk-ting and Hon Cheng Chung-tai on KMB's management of bus captains and labour relations.

The Government attaches great importance to the recent issues on KMB's management of bus captains and labour relations. The Transport Department ("TD") has been closely liaising with KMB and has urged KMB's staff to stay rational and exercise restraint in the course of striving for labour rights and interests. The TD has also asked KMB to consider carefully whether the bus captain management measures will affect the company's ability in delivering an appropriate, safe, reliable, and efficient service, and the impacts of the measures on its staff and bus operations. In addition, the TD, together with the Labour Department, have urged KMB to maintain effective communication with its staff and resolve disputes through mutual respect and understanding, so as to maintain harmonious labour relations, and put the well-being of passengers as the first priority.

The TD will continue to maintain close liaison with KMB with a view to providing the public with an appropriate, safe, reliable, and efficient franchised bus service.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'Nick Choi', written over the printed name below.

(Nick Choi)

for Secretary for Transport and Housing