

Panel on Welfare Services

List of follow-up actions (position as at 10 November 2017)

Subject	Date of meeting	Follow-up action required	Administration's response
1. Briefings by the Secretary for Labour and Welfare and the Secretary for Home Affairs on the Chief Executive's 2013 Policy Address	21 January 2013	<p>The Administration was requested to provide, among others, information on:</p> <ul style="list-style-type: none"> (a) the supply and demand for residential care services and community care services ("CCS") including day care services and home-based care services in the next five years; (b) steps to be taken by the Administration to address the problem of inter-generational poverty; (c) a list of social welfare problems existing in the community in the absence of social welfare planning since mid-1990s; (d) in respect of releasing the labour force of women who could not go to work because they had to take care of their families, whether the Administration would consider extending the service hour of after-school learning support to 7 pm or 8 pm; and 	The Administration will provide the required information in due course.

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		(e) the outcome of the Administration's discussion with the welfare sector on measures to meet the sector's demand for front-line care staff.	
2. Planning and inadequate provision of rehabilitation services for pre-school children	10 June 2013	The Administration was requested to provide information on the number of staff required for working and staff shortfall in each category of the rehabilitation sector as well as the lead time for training the relevant staff.	The Administration will provide the required information in due course.
3. Medium and long-term social welfare planning	8 July 2013	The Administration was requested to provide information on the needs for the elderly and rehabilitation services in the next five years.	The Administration will provide the required information in due course.
4. Shortage of supporting staff (including Programme Workers) in the social welfare sector	13 January 2014	The Administration was requested to provide, among others, information on the number of youth population and the number of Integrated Children and Youth Services Centres by district from 2014 to 2021.	The Administration will provide the required information in due course.

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5. Briefings by the Secretary for Labour and Welfare and the Secretary for Home Affairs on the Chief Executive's 2014 Policy Address	23 January 2014	<p>The Administration was requested to provide, among others, a paper on its measures to unleash the women workforce with details on:</p> <ul style="list-style-type: none"> (a) justifications for setting the upper age limit of children eligible for the Neighbourhood Support Child Care Project; and (b) whether it had any plans to reserve space for the provision of child care services in the vicinity of newly built residential care homes for the elderly ("RCHEs") to encourage women to join the workforce of elderly care services. 	The Administration will provide its response in due course.
6. Services and policies relating to family support	30 June 2014	The Administration was requested to provide information on the Lam Tin incident happened in early May 2014 and on the Police's review of the handling of the aforesaid incident.	The Administration will provide the required information in due course.
7. Progress on the implementation of home care service for persons with severe disabilities	12 January 2015	<p>The Administration was requested to provide:</p> <ul style="list-style-type: none"> (a) information on the number of users receiving services from each of the six operators of home care service for persons with severe disabilities ("HCS") when the regularized HCS Scheme had been implemented for one year; and (b) a paper on the Administration's review of home and CCS for persons with disabilities. 	The Administration will provide the required information in due course.

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8. Briefings by the Secretary for Labour and Welfare and the Secretary for Home Affairs on the Chief Executive's 2015 Policy Address	26 January 2015	<p>The Administration was requested to provide, among others, information on:</p> <p>(a) a breakdown of the usage rate of Extended Hours Service ("EHS") provided by aided child care centres and kindergarten-cum-child care centres, and by districts; and</p> <p>(b) the amount incurred in providing 1 200 EHS places at aided child care centres and kindergarten-cum-child care centres.</p>	The Administration will provide the required information in due course.
9. Salary adjustment arrangements for staff in non-governmental organizations receiving Lump Sum Grant subvention	11 May 2015	The Administration was requested to provide information on the contribution for Mandatory Provident Fund by each and every non-governmental organization ("NGO") receiving Lump Sum Grant subvention.	The Administration will provide the required information in due course.
10. Issues relating to service quality and monitoring of private residential care homes	23 July 2015	The Administration was requested to ask the Secretary for Labour and Welfare to relay to the Chief Executive members' requests for earmarking sites in public rental housing development projects for construction of RCHEs and making the provision of RCHEs a land sale condition.	The Administration will follow up as appropriate.

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11. The situation of lead in drinking water in child care centres and residential care homes and the follow-up actions by the Administration	9 November 2015	<p>The Administration was requested to provide information on:</p> <ul style="list-style-type: none"> (a) the lead level of each of the water sample taken from the 78 welfare units for which water sampling tests had been completed; (b) guidelines provided for welfare units by the Social Welfare Department ("SWD") on the use of wall-mounted kettles, water sampling procedures, reducing lead exposure and maintaining water safety; (c) the number of welfare units which had followed the guidelines mentioned in (b) above; and (d) a comparison of the test results of samples of water stored overnight inside wall-mounted kettles and for samples which were taken after running water at a tap for two to five minutes from the 78 welfare units mentioned in (a) above. 	The Administration will provide the required information in due course.
12. Looking into mental health services and relevant welfare issues in light of the MTR arson attack	24 February 2017 (Joint meeting with the Panel on Health Services)	<p>The Hospital Authority ("HA") was requested to provide information on:</p> <ul style="list-style-type: none"> (a) its performance pledges, key performance indicators and other indicators, if any, on medical services provided for patients with mental health needs; 	The Administration will provide the required information in due course.

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		<p>(b) a breakdown of the number of its patients who had been diagnosed as suffering from severe mental illness by their existing mental conditions and by the HA's medical services (e.g. community support under the Case Management Programme) they currently received; and</p> <p>(c) the latest ratio of Hong Kong's population to clinical psychologists in HA.</p>	
13. Estate-based social welfare services planning	8 July 2017	The Administration was requested to provide information on the provision of rehabilitation services in Shui Chuen O Estate.	The Administration will provide the required information in due course.
14. Transparency of salary and cash allowance for senior management of social welfare organizations	12 June 2017	<p>The Administration was requested to provide:</p> <p>(a) the amount of allowances paid to the various ranks of staff by those NGOs which had provided cash allowances for their senior management staff and the criteria of providing the allowances;</p> <p>(b) the guidelines promulgated by the Administration Wing of the Chief Secretary for Administration's Office in 2003 ("the Guidelines") which sought to strengthen the control and monitoring of the ranking, structure and remuneration of the top three tiers of management in subvented bodies and set out the arrangements for the public disclosure of such information; and</p>	The Administration will provide the required information in due course.

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		(c) information on subvented bodies which were exempt from the Guidelines.	
15. Welfare support for grass-roots facing energy poverty	10 July 2017	The Administration was requested to provide the minutes of the meeting of the Community Care Fund Task Force at which the proposal for providing subsidy on energy expenses to residents of sub-divided units was discussed.	The Administration will reply in due course.
16. Review of services and policies relating to hostels for children	10 July 2017	<p>The Administration was requested to provide:</p> <ul style="list-style-type: none"> (a) information on the number of children who did not have medical needs but were required to stay in public hospitals due to lack of residential child care services ("RCCS") as at July 2017 and the services provided by SWD for these children; (b) the number of foster families who had not provided any foster care services in the past five years and the reasons for not doing so; (c) the number of children who were in need of RCCS but were not provided with any such services in the past three years; and (d) the number of children who were admitted to places of refuge in accordance with the care or protection orders granted by the court on account of emergency residential care needs in the past three years. 	The Administration will provide the required information in due course.

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17. Review of the planning and provision of social welfare services with reference to the deaths of a mother and son at Shan King Estate	28 September 2017	<p>The Administration was requested to provide information on:</p> <ul style="list-style-type: none"> (a) the number of students who had been absent from school continuously for seven days or more ("non-attendance students"), with a breakdown of the duration and reasons for absence; (b) the number of non-attendance students who had resumed schooling; (c) the number of non-attendance students who did not resume schooling and the services provided for them; (d) the number of non-attendance students who did not resume schooling and had not been provided with any services and the reasons for that; (e) the reasons for not issuing attendance orders to non-attendance students who did not resume schooling or were not receiving any services; (f) the total number of cases handled by the Non-attendance Case Team ("NACT") of the Education Bureau ("EDB") in a year, with a breakdown of the number of telephone contacts, home visits and interviews by NACT; 	<p>The Administration's response to (i) was issued to members vide LC Paper No. CB(2)271/17-18(01) on 9 November 2017. The Administration will provide its response to (a) to (h) in due course.</p>

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		<p>(g) the number of cases handled/being handled by individual officers of NACT;</p> <p>(h) the number of non-attendance cases which EDB ceased to follow up in 2016 because it was unable to contact the students concerned and their parents; and</p> <p>(i) whether the Housing Department had conducted home visits to the family of the tragedy in Shan King Estate.</p>	