# ITEM FOR ESTABLISHMENT SUBCOMMITTEE OF FINANCE COMMITTEE

#### **HEAD 100 – MARINE DEPARTMENT Subhead 000 Operational expenses**

Members are invited to recommend to the Finance Committee the creation of the following two permanent posts in the Marine Department with effect from 1 June 2019 or upon approval of the Finance Committee, whichever is later –

- 1 Administrative Officer Staff Grade B (D3) (\$199,050 \$217,300)
- 1 Assistant Director of Marine (D2) (\$171,200 \$187,150)

#### **PROBLEM**

We need dedicated staffing support at the directorate level on a long-term basis to strengthen the overall management of the Marine Department (MD) to enhance marine safety and to lead a new division in the department to strengthen the regulatory regime of local vessels upon the disbandment of the Task Force on Reform (Task Force) in MD.

#### **PROPOSAL**

2. We propose that the following two permanent posts be created in MD with effect from 1 June 2019 upon the disbandment of the Task Force in MD or with immediate effect upon approval of the Finance Committee (FC), whichever is later –

(a) one Administrative Officer Staff Grade B (AOSGB) (D3) post designated as Deputy Director of Marine (2) (DD2) to strengthen the management and internal governance of MD; and

(b) one Assistant Director of Marine (AD of M) (D2) post designated as Assistant Director/Local Vessels (AD/LV) to lead a new Local Vessels (LV) Division.

#### **JUSTIFICATION**

#### Before the Establishment of the Task Force

#### Deputy Director of Marine

3. Prior to the establishment of the Task Force in May 2013, the Director of Marine (D of M) (D6) was deputised by one Deputy Director of Marine (DD of M) (D3) from a professional stream of MD. DD of M had to supervise five functional divisions<sup>1</sup>, the Administration Branch<sup>2</sup> and the Marine Adviser<sup>3</sup> stationed at the Hong Kong Economic and Trade Office in London. The organisation chart of MD before May 2013 is at Enclosure 1.

#### Assistant Director/Shipping

4. Before May 2013, AD of M (D2) of the Shipping Division of MD, titled Assistant Director/Shipping (AD/S), had to supervise three branches, namely the Local Vessels Safety (LVS) Branch, the Ship Safety Branch and the Shipping Registry and Seafarers' Branch. LVS Branch was in charge of duties relating to marine industrial safety as well as safety and certification of local vessels, while the other two branches were responsible for the delivery of a number of other core functions of MD, including the enforcement of ship safety standards; the surveys of ocean-going ships and river trade high-speed passenger craft; the safety management system audits of shipping companies and ships; the management of the Hong Kong Shipping Register and the Mercantile Marine Office; and the examination, certification and discipline of seafarers. The organisation chart of the Shipping Division before May 2013 is at Enclosure 2.

/Task .....

Encl. 1

Encl. 2

The five divisions, each headed by an AD of M (D2), are the Shipping Division, the Port Control Division, the Planning and Services Division, the Multi-lateral Policy Division and the Government Fleet Division.

The Administration Branch comprises a Finance Section headed by a Chief Treasury Accountant (D1), an Administration Secretariat headed by a Departmental Secretary ranked at Principal Executive Officer (D1), and an Information and Public Relations Section headed by a Principal Information Officer (non-directorate officer).

The Marine Advisor, ranked at AD of M (D2), represents Hong Kong to attend meetings and functions of the International Maritime Organization.

#### Task Force on Reform

Encl. 3

5. With the approval of FC, the Task Force, headed by an AOSGB (D3), titled Deputy Director (Special Duties) (DD(SD)) and underpinned by one AD of M (D2), titled Assistant Director (Special Duties) (AD(SD)), one Senior Principal Executive Officer (SPEO) (D2) titled SPEO (Special Duties) and 20 non-directorate officers, was set up in MD in May 2013. It was tasked to service and support the Steering Committee on the Systemic Reform of the Marine Department (Steering Committee) and to assist D of M to follow up on the deliberations and recommendations of the Steering Committee.

- 6. Upon the setting up of the Task Force, AD(SD) was responsible for improvement of business processes and work procedures in the LVS Section under the LVS Branch of the Shipping Division, amongst other things. To achieve better synergy in the department, AD(SD) subsequently took over from AD/S the oversight of the daily operation of the LVS Section in addition to his own responsibilities. As the review and reform process continued, DD(SD) gradually took over the management of the Government Fleet Division and the Administration Branch in phases since 2015. The existing organisation chart of the Task Force is at Enclosure 3.
- 7. The Task Force was first set up for an initial tenure of three years up to 31 May 2016. With the approval of FC, the three supernumerary directorate posts and 13 time-limited non-directorate posts of the Task Force were extended for a period of three years up to 31 May 2019.

#### Challenges after disbandment of the Task Force

- 8. Since the establishment of the Task Force, MD has made considerable progress in taking forward reform measures on the priority areas recommended by the Steering Committee.
- 9. Under the supervision of DD(SD) and AD(SD), the Codes of Practice on safety standards for local vessels have been amended to put in place new measures to enhance local vessel safety, and a number of legislative proposals, including those on navigational and communication equipment of vessels, training and examination of seafarers, third-party insurance of vessels, have been taken forward with a view to enhancing the regulatory regime of local vessels. In addition, DD(SD) steered and saw to the completion of the Grade

Structure Review (GSR) for the Marine Officer (MO) and Surveyor of Ships (SoS) grades, the recommendations of which are instrumental in addressing the succession and manpower shortage problems in the two grades, and conducive to the long-term development of MD. The recommendations of the GSR are now being implemented. DD(SD) also supervised the revision of a number of departmental work procedures and guidelines on various aspects, including record-keeping, internal communication and performance monitoring, and the use of information technology, with a view to enhancing internal control and operational efficiency of MD. In addition, DD(SD) spearheaded an organisational review on the Government Fleet Division and oversaw the implementation of vessel procurement projects. A summary of the major reform/improvement measures taken forward by the Task Force is at Enclosure 4.

Encl. 4

10. While the Task Force has made significant progress in taking forward reform measures, in view of the long-term commitment of the many reform recommendations and initiatives, such as the long-term development of the succession and training plans of the two professional grades in MD, as well as the strengthening of the regulatory regime of local vessels, we have reviewed and are satisfied that there is a need to create on a permanent basis one AOSGB (D3) post and one AD of M (D2) post to ensure continual dedicated directorate steer and policy input for the satisfactory and on-going delivery of the enhanced measures and initiatives hitherto implemented. In fact, the experience of the reform process in the past five years has shown that there is a need to revamp fundamentally the organisation structure of MD to rationalise responsibilities at the DD of M level as well as among divisions and sections; strengthen management and internal governance; and strengthen the regulatory regime of local vessels to enhance navigation and marine safety. Details of the staffing proposal are set out in the ensuing paragraphs.

# Proposed creation of a permanent AOSGB (D3) post to strengthen senior directorate leadership and support in MD

11. We propose to create one permanent post of AOSGB (D3), to be titled DD2, to assist D of M in strengthening the management and internal governance of MD, sustaining the various reform measures implemented and changes in work culture introduced, and driving and directing the long-term manpower and business plans of MD. This proposal will enable D of M to be underpinned by two DDs of M – one with professional background to oversee navigational, maritime and marine safety issues while the other one with administrative background to oversee internal governance, management oversight and strategic planning issues.

12. DD2, to be filled by an AOSGB (D3) with rich government administrative and executive experience, broad exposure and strong political acumen, will support D of M on subjects with international and business interface requiring dynamic adjustment of business and manpower strategies of the department. Such subjects include –

- (a) developing the manpower development and training plans of the two professional grades (i.e. the MO and SoS grades) which are the feeder grades for the directorate ranks of MD;
- (b) providing guidance on the on-going refinement of business processes and operational procedures, with a view to maintaining the standard, governance and efficiency of work and services of MD;
- (c) providing management oversight of the Government Fleet Division, which takes up more than 40% of the manpower and resources of MD;
- (d) formulating plans and strategies for port development, passenger terminals and cargo port facilities, pollution control hydrographic services; and
- overseeing the administration, finance and public relations matters (e) of MD.
- 13. Upon creation of the DD2 post, the existing DD of M post is proposed to be re-titled Deputy Director of Marine (1) (DD1). DD1 will be responsible for the delivery of core functions on the professional side, namely, the maintaining and enforcement of ship safety standards, ship surveying matters and managing the Hong Kong Shipping Register; port operation and navigation safety; formulation of local policies and legislation to implement international standards; and overseeing the participation in forums, meetings and events of international maritime organisations. The local vessel portfolio, including the continual development and improvement of the safety standards for local vessels, will be transferred from DD(SD) to DD1 upon the disbandment of the Task Force. DD2 will take over from DD(SD) the supervision of Government Fleet Division, Administration Branch, Finance Branch, and Information and Public Relations To rationalise responsibilities at the DD of M level, DD2 will also take over the supervision of Planning and Services Division currently under the existing DD of M, whose job description is at Enclosure 5. The proposed organisation chart of MD is at Enclosure 6, while the proposed job descriptions of

Encl. 5 Encl. 6 DD1 and DD2 are at Enclosure 7 and Enclosure 8 respectively. Encls. 7 & 8

### Proposed creation of a permanent AD of M (D2) post to sustain efforts for implementing reform measures on local vessels

14. To adopt a more focused and proactive approach to sustain efforts in implementing reform measures on local vessels, to educate the trade about the various new requirements, and to take the necessary enforcement actions on the reform measures rolled out, we propose to create one permanent AD of M (D2) post, to be titled AD/LV, to head a new LV Division. The LV Division will have three sections, namely Marine Industrial Safety Section, LVS Section and Quality Management Section. The former two sections, to be deployed from the existing LVS Branch in the Shipping Division, will continue to deliver their existing services on marine industrial safety and surveying and certification of local vessels, while the latter one on quality management is a new section to be set up to handle the new functions on the regulation and governance of local vessels to be implemented as detailed in paragraphs 15 to 17 below. The proposed organisation chart of the LV Division is at Enclosure 9.

Encl. 9 organisation chart of the LV Division is at Enclosure

#### Major New Functions of the Proposed LV Division

- 15. The refinement of the regulatory regime of local vessels is an evolving process that calls for on-going review. Due to the unique nature of the marine environment of the Hong Kong waters, the manpower situation and the mode of operation of the local vessels trade, the application of requirement and practices on local vessels have to be carefully planned with the local trade thoroughly consulted. There is a need for a dedicated AD of M (D2) post, i.e. AD/LV, to oversee matters related to local vessels and to lead the proposed LV Division to ensure effective delivery of the functions and measures in relation to local vessel safety.
- 16. Some of the major new functions in the pipeline to be carried out by the proposed LV Division among the on-going duties of strengthening the regulatory regime of local vessels are highlighted below
  - (a) Implementing the reform on local pleasure vessels MD is reviewing the regulatory regime of local vessels. One of the proposed recommendations is to make it mandatory for local pleasure vessels intended to be let for hire and reward to obtain prior approval from MD and to conduct audit survey checks. AD/LV will oversee the implementation of the proposed recommendations to enhance the regulatory regime of local pleasure vessels.
  - (b) Reviewing and updating Codes of Practice and relevant legislation and to enhance compliance of the reforms rolled out The advances in ship-building technologies and the changes in the mode

of operation of the local vessel trade mean that there is a need to regularly review and refine established survey and safety requirements to ensure that they are up-to-date and continue to be practicable from the trade's perspective. AD/LV will be required to review and update the Codes of Practice, as well as take forward legislative proposals to improve the marine industrial safety and local vessels safety. Such proposals include the enhancement of safety standard of local vessels and the enhancement of statutory requirements on the provision of lifejackets on local vessels, etc. In doing so, AD/LV will have to make reference to international best practices, give professional advice on practicability of proposals having regard to local circumstances, as well as to consult and communicate with the trade, with a view to formulating the most suitable and practicable proposals for Hong Kong.

17. In addition to the above, the directorate support of AD/LV would also be necessary to evaluate the feasibility of and to formulate work plan as appropriate for other potential comprehensive changes to the regulatory regime of local vessel currently under study, such as the safety management systems for passenger vessels. All such measures in relation to the regulatory regime of local vessels, as well as the relevant legislation and Code of Practice would require close monitoring and continued review during and after their implementation and revision to ensure that they remain up-to-date and are practicable in the prevailing circumstances. To collect comprehensive feedback and to assess their effectiveness, close liaison has to be maintained with the relevant stakeholders and organisations. These duties would all necessitate the continued directorate support of AD/LV. The job description of the proposed AD/LV is at Enclosure 10.

### Non-directorate support to DD2 and AD/LV

18. In order to provide the necessary resources to support DD2 and AD/LV to effectively steer the tasks above and for the eventual implementation of measures developed and the delivery of on-going functions, in addition to the existing supporting staff, the proposed DD2 and AD/LV posts will be provided with enhanced manpower support of eight <sup>4</sup> and six <sup>5</sup> non-directorate staff respectively.

#### /ALTERNATIVES .....

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Encl. 10

The eight non-directorate staff are one Senior Administrative Officer, one Chief Executive Officer, one Senior Executive Officer, one Senior Management Services Officer, two Management Services Officer II, one Personal Secretary I and one Assistant Clerical Officer.

The six non-directorate staff are one Senior Surveyor of Ships, one Surveyor of Ships/Assistant Surveyor of Ships, one Senior Ship Inspector, one Ship Inspector, one Executive Officer I and one Personal Secretary I.

#### **ALTERNATIVES CONSIDERED**

Encl. 11

19. We have critically examined the possibility of absorbing the duties concerned by other directorate officers in MD upon the lapse of the Task Force, and concluded that all of them are fully committed to their designated portfolios and hence not possible for them to take on additional duties. The work schedules of the existing DD of M and AD of Ms are at Enclosure 11. incumbent DD of M is fully committed in assisting D of M in the formulation and implementation of initiatives and policies in MD, including implementation of international obligations and local legislation on marine and navigational safety, and steering and overseeing the management and operation of various functional Although AD/S has been relieved of the duties relating to safety and certification of local vessels, the incumbent is fully occupied with duties relating to the enforcement of ship safety standards, the surveys of ocean-going ships and river trade high-speed passenger craft, the safety management system audits of shipping companies and ships, the management of the Hong Kong Shipping Register and the Mercantile Marine Office; and the examination, certification and In particular, the Hong Kong Shipping Registry has seen discipline of seafarers. an average growth of 7% per year in terms of registered gross tonnage in the past five years which has led to a progressively heavier workload in the above-mentioned duties of AD/S. The proposal is therefore a more rational distribution of work for both AD/S and AD/LV. To cope with the need for dedicated attention and oversight of the on-going reform measures and regulatory work on marine safety, we see a strong need for the creation of one permanent AOSGB post (D3) and one permanent AD of M post (D2) in MD.

#### FINANCIAL IMPLICATIONS

20. The proposed two directorate posts will require an additional notional annual salary cost at mid-point of \$4,710,600, as follows –

Permanent posts	Notional Annual Salary Cost at Mid-point (\$)	No. of posts
AOSGB (D3)	2,530,800	1
AD of M (D2)	2,179,800	1
	Total 4,710,600	2

The additional full annual average staff cost, including salaries and staff on-cost, is about \$6,767,000. As regards the 14 non-directorate posts mentioned in paragraph 18, the additional notional annual salary cost at mid-point is \$11,777,250. The full annual average staff cost, including salaries and staff on-cost, is about \$16,838,000. We have earmarked sufficient funding provision to meet the staff costs.

#### **PUBLIC CONSULTATION**

21. We consulted the Legislative Council Panel on Economic Development on 19 December 2018. Members supported the submission of the above staffing proposal to the Establishment Subcommittee for consideration.

#### **BACKGROUND**

#### **Steering Committee on the Systemic Reform of the Marine Department**

- 22. In response to the call for a systemic reform in MD by the Commission of Inquiry into the Collision of Vessels near Lamma Island on 1 October 2012, the then Secretary for Transport and Housing set up a Steering Committee in May 2013 to advise and steer D of M to undertake a comprehensive systemic review and reform of MD. The Task Force was set up to service and support the Steering Committee.
- 23. The three priority areas identified by the Steering Committee for the Task Force to work on were regulatory and operational issues such as marine safety standards and work practices, manpower strategy and training for professional grades in MD, and organisational review on the business processes and work procedures of MD. With the Task Force making considerable and sustained progress in taking forward the reform measures of these priority areas, the Steering Committee completed its work and dissolved in May 2016.

#### ESTABLISHMENT CHANGES

24. The establishment changes in MD for the past three years are as follows –

	Number of Posts			
Establishment (Note)	Existing (as at 1 March 2019)	As at 1 April 2018	As at 1 April 2017	As at 1 April 2016
A	22+(3)#	22+(3)	22+(3)	22+(3)
В	193	187	183	185
С	1 236	1 232	1 205	1 186
Total	1 451+(3)	1 441+(3)	1 410+(3)	1 393+(3)

#### Note:

- A ranks in the directorate pay scale or equivalent
- B non-directorate ranks, the maximum pay point of which is above MPS Point 33 or equivalent
- C non-directorate ranks, the maximum pay point of which is at or below MPS Point 33 or equivalent
- () number of supernumerary directorate posts
- # as at 1 March 2019, there was no unfilled directorate post in MD

#### **CIVIL SERVICE BUREAU COMMENTS**

25. The Civil Service Bureau supports the proposed creation of the two permanent directorate posts, namely one AOSGB and one AD of M posts in MD. The grading and ranking of the posts are considered appropriate having regard to the level and scope of responsibilities.

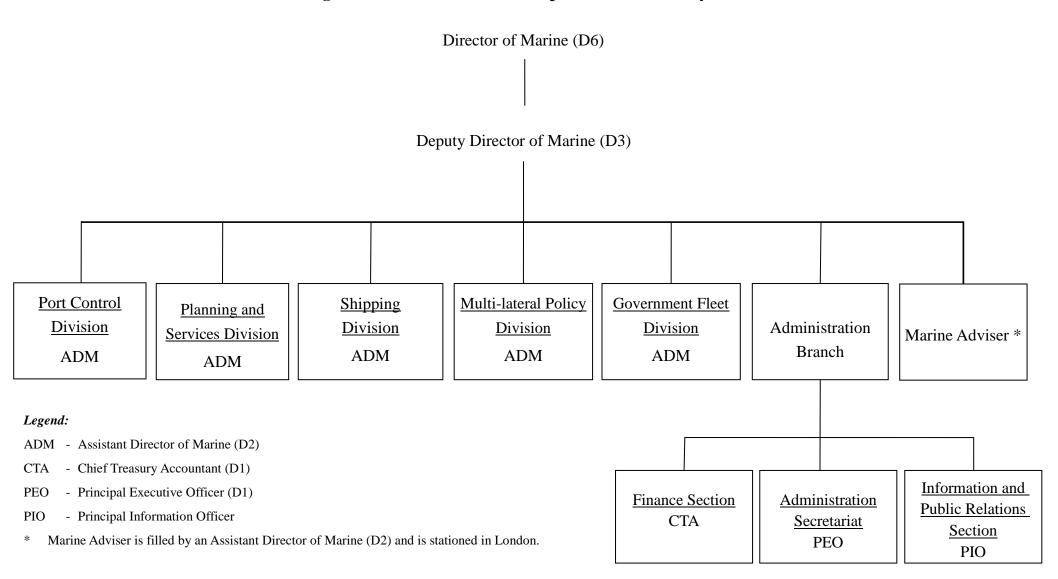
## ADVICE OF THE STANDING COMMITTEE ON DIRECTORATE SALARIES AND CONDITIONS OF SERVICE

26. The Standing Committee on Directorate Salaries and Conditions of Service has advised that the grading proposed for the two permanent directorate posts is appropriate.

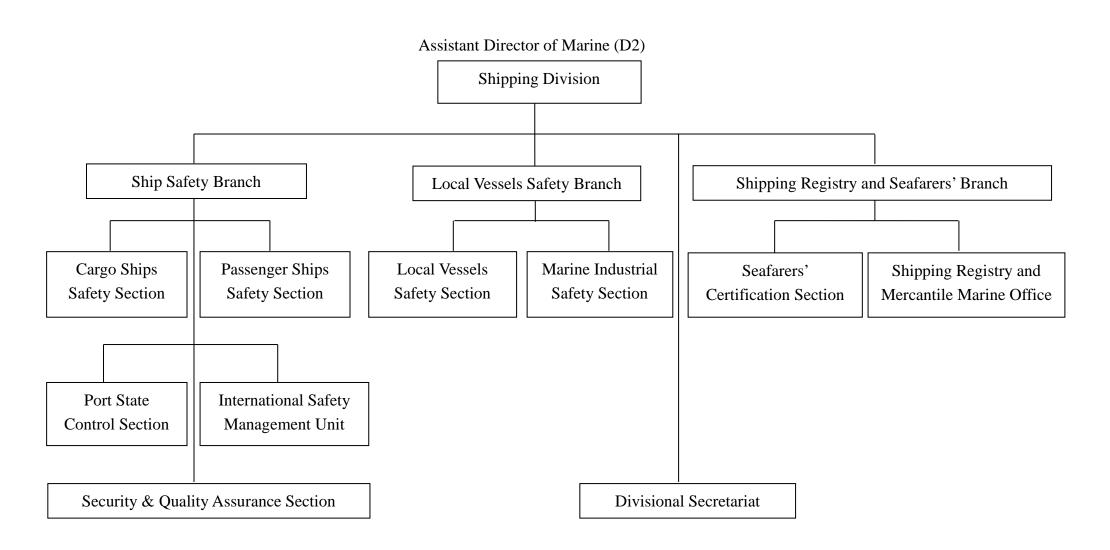
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Transport and Housing Bureau Marine Department March 2019

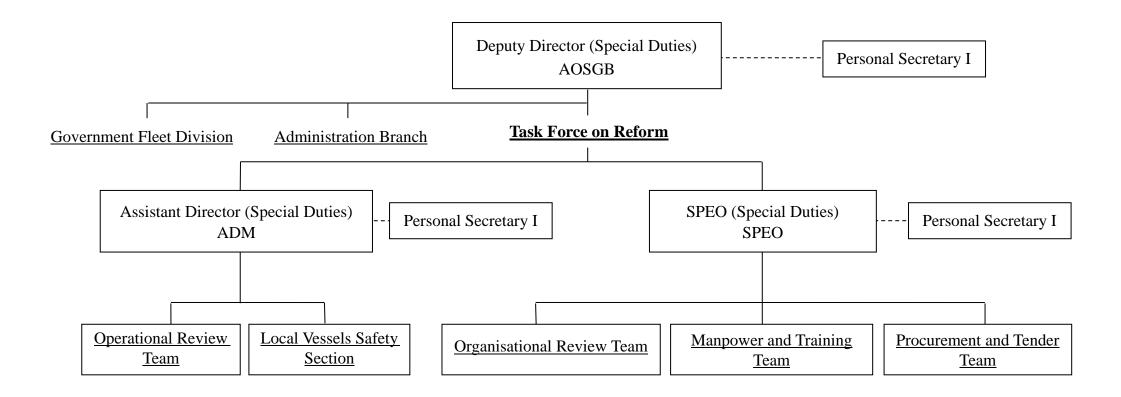
#### **Organisation Chart of Marine Department before May 2013**



#### Organisation Chart of Shipping Division before May 2013, Marine Department



#### **Existing Organisation Chart of the Task Force on Reform, Marine Department**



#### Legend:

ADM - Assistant Director of Marine (D2)

AOSGB - Administrative Officer Staff Grade B (D3)

SPEO - Senior Principal Executive Officer (D2)

# Summary of the Major Reform/Improvement Measures Taken Forward since the Establishment of Task Force on Reform in the Marine Department

- (A) Under the recommendations of the Steering Committee on the Systemic Reform of the Marine Department (Steering Committee) on the three priority areas
  - (a) Regulatory and Operational Issues

	Item	Progress/Remarks
1.	First-phase Improvement Measures	• The Marine Department (MD) amended the relevant code of practice, including enhancing look-out by crew, requiring the provision of a muster list, reviewing the minimum safe manning scale, improving the signage and directives relating to lifejackets, and requiring fitting watertight-door alarms in wheelhouse. These measures were fully implemented in 2014.
2.	Second-phase	<b>Legislative Amendments Regarding the Installation</b>
	Improvement	and Operation of Navigational and Communications
	Measures	<ul> <li>Equipment</li> <li>Legislative amendments to require the installation and operation of Automatic Identification System, radar and Very High Frequency radiotelephone (VHF radio) were enacted in February 2017. Most of the provisions commenced operation in April 2017, while the provisions relating to the VHF radio will be commenced separately by notice in the Gazette.</li> </ul>
		Legislative Amendments Regarding Enhanced
		Lifejacket Provision on Local Vessels  • Having consulted the trade, MD consulted the Panel on Economic Development (ED Panel) on 19 December 2018 on the legislative proposal to enhance the lifejacket provision on board local vessels.
		• To address the trade's earlier concerns, and to ensure that the proposed requirements are practicable, MD commissioned a subsidiary consultancy of the Hong Kong Polytechnic University in 2015 to explore the feasibility of developing a type of lifejacket that is suitable for use by both adults and children. The lifejacket, which has now been developed, will go into production soon.

	Item	Progress/Remarks
3.	Third-phase	Legislative Amendments Regarding Safety
	Improvement	Measures for Major Events at Sea
	Measures	• Having consulted the trade, MD consulted the ED Panel on 19 December 2018 on the legislative proposal to make two existing administrative requirements mandatory for implementation during major events at sea: (a) children to wear lifejackets at all times while on board; and (b) a passenger and crew list to be kept.
		Training, Examination and Medical Examination of
		<u>Coxswains</u>
		• MD amended the applicable examination rules for Coxswain Grade 3 Certificate so that, with effect from January 2015, candidates are required to complete a recognised maritime course and the required in-service training.
		• MD amended the applicable examination rules for Coxswain Grade 1 Certificate and Pleasure Vessel Operator Grade 1 Certificate (for pleasure vessels that are let for hire or reward only) so that, with effect from January 2018, certain candidates are required to pass a navigation simulation assessment.
		• MD issued an administrative guideline in November 2016 to require the employers of coxswains operating Class I vessels permitted to carry more than 100 passengers to arrange medical examinations for their coxswains.
		Measures Regarding the Standard for Attachment
		<ul> <li>of Seats to the Deck</li> <li>MD amended the relevant code of practice regarding the specification of a standard for the attachment of seats to the deck. The new requirements took effect</li> </ul>
		in March 2015.

#### **Item**

#### **Progress/Remarks**

4. Other Medium- and Longer-term Measures

#### <u>Legislative Amendments Regarding Third Party</u> Risks Insurance

• Legislative amendments to increase the third party risks insurance coverage for local vessels were enacted in May 2016. The new liability cover took effect in September 2016.

#### <u>Proposed Reform of the Regulatory Regime of Local</u> Pleasure Vessels

- MD consulted the ED Panel on the proposed reform of the regulatory regime of local pleasure vessels on 23 April 2018. Panel Members passed a motion calling on the Government to revisit the details of the reform proposal and consult the ED Panel again.
- Having further consulted the trade, MD has made adjustments to the reform proposal and consulted the ED Panel on the refined proposal on 19 December 2018.

# **Proposed Legislation Against Drink and Drug Boating**

- MD consulted the Local Vessels Advisory Committee, the Port Operations Committee, the Pilotage Advisory Committee and the High Speed Craft Consultative Committee in 2017 on the proposed legislation which aims to combat drink and drug boating. In parallel, MD has been working closely with relevant parties to develop the implementation details.
- MD plans to consult the ED Panel on the legislative proposal in March 2019.

#### <u>Periodic Revalidation Requirement of Coxswain</u> Certificates

At present, the coxswain certificates of local vessels are valid until 65 years old of the holder upon issue. Maritime experts have advised earlier that a periodic revalidation requirement should be introduced. MD considers that, though the suggestion has merits, it involves fundamental changes to the coxswain certification system. The proposal has to be taken forward carefully in view of the implications for the trade which has been suffering from labour shortage. MD is formulating a regulatory regime having regard to overseas and local experience.

Item	Progress/Remarks
	• MD plans to incorporate the proposed legislative amendments relating to the attendance of refresher course into the same legislative exercise.
	Safety Management System
	• It was recommended that operators of ferries and launches carrying more than 100 passengers should be required to implement a safety management system approved by MD. This involves fundamental changes to the modus operandi of the trade. MD will take a gradual approach to implement this recommendation, having regard to the manpower situation of the trade.

### (b) Manpower Strategy and Training for Professional Grades in MD

	Item	Progress/Remarks
1.	Grade Structure Review (GSR) for the Marine Officer (MO) and Surveyor of Ships (SoS) Grades	• In December 2016, the Government invited the Standing Commission on Civil Service Salaries and Conditions of Service (Standing Commission) to conduct a GSR for the two grades.
		• On 31 October 2017, the Standing Commission submitted its recommendations vide Report No. 57. One of the major recommendations is to create a new assistant rank each for the MO and SoS grades.
		• The Finance Committee of the Legislative Council approved the proposal in June 2018 and the recommendations took effect on 1 August 2018.
		• MD launched recruitment exercises for the assistant ranks of the two grades in August 2018. The first batch of new recruits joined MD in early 2019.
2.	Designated Training Programmes for the new assistant ranks of the MO and SoS grades	• To groom the assistant rank officers, i.e. Assistant Marine Officer (AMO) and Assistant Surveyor of Ships (ASoS) to take up the duties of the MO and SoS ranks, designated training programmes have been designed for them to acquire the required professional and occupational knowledge.
		• The training programmes were accredited/approved by the Institute of Marine Engineering, Science and Technology and the Hong Kong Institution of Engineers.
		• AMOs and ASoSs are expected to complete the training programmes in about four years.
3.	Direct Recruitment of Senior Surveyor of Ships (SSoS) and Senior Marine Officer (SMO)	• To address the succession and manpower shortage problems of the SoS grade, direct recruitment to the SSoS rank was conducted in 2017. Three candidates were successfully appointed to fill the posts in the SSoS rank.
		• The Department will keep in view the need to conduct direct recruitment to SSoS and SMO ranks.

### (c) Organisational Review on the Business Processes and Work Procedures of MD

	Item	Pr	ogress/Remarks
1.	Organisational Review on MD – Phase I	•	In May 2013, the Steering Committee commissioned the then Efficiency Unit to conduct an organisational review with the Task Force on Reform to review the organisational structure and management work process of MD.
		•	Following a scoping study to understand the key challenges and issues faced by MD, Phase I of the review took place between August 2013 and February 2014 with a view to enhancing the efficiency and effectiveness of MD in discharging its core functions and responsibilities in licensing, certification and related regulatory work for local vessels.
		•	<ul> <li>18 recommendations were made on improving performance of key functions; enhancing operational efficiency and effectiveness; strengthening accountability and supervisory responsibility; optimising the use of competent surveyors; and enhancing the use of information technology (IT), such as –</li> <li>strengthening staff resources to clear backlog on plan approval;</li> <li>developing structured guidelines and procedures for survey reporting and documentation;</li> <li>improving internal communications and collaboration amongst Sections;</li> <li>improving the performance monitoring system on competent surveyors; and</li> <li>enhancing existing IT systems to improve records management, information sharing, workflow support and compilation of management reports.</li> </ul>
		•	A Change Management Team (CMT) comprising representatives of relevant Sections was formed in March 2014 to take forward the implementation of the recommendations. Regular meetings were conducted for CMT members to discuss the issues encountered during implementation and fine-tune the recommendations. Implementation of the recommendations was completed.

	Item	Progress/Remarks
2.	Organisational Review on MD – Phase II	• Subsequent to the completion of Phase I of the Organisational Review, the Steering Committee endorsed in February 2014 the work programme of Phase II of the review on enhancing the efficiency and effectiveness of MD in discharging its regulatory functions related to ship safety and navigational safety. The review took place between March 2014 and January 2015.
		<ul> <li>12 recommendations were made on strengthening the roles and functions of MD related to safety; control enhancement and monitoring; and the use of IT, such as –</li> <li>streamlining operating procedures of the Vessel Traffic Centre (VTC);</li> <li>enhancing reporting and documentation mechanism for follow-up actions of the quality assurance examination of the VTC and marine accident investigations;</li> <li>harnessing optimal use of marine accident data to facilitate daily operation of relevant Sections; and</li> <li>adopting e-submission for Recognised Organisations to submit information of safety certificates.</li> </ul>
		• Similar to Phase I of the review, a CMT comprising representatives of relevant Sections was formed in March 2015 to take forward the implementation of the recommendations. Implementation of the recommendations was completed.
3.	Organisational Review on Government Fleet Division (GFD)	• In the Final Report of the Steering Committee in April 2016, the Steering Committee supported that MD should replicate the good practices introduced in Phases I and II of the Organisational Review to address similar deficiencies in the business processes and operational procedures in other Divisions of MD, notably GFD which takes up over 40% of both the manpower and resources of MD.
		• The Task Force on Reform conducted a scoping study on the operations of GFD to identify core issues of the Division and set review priority. Stage I Review on the Government New Construction Section and the Maintenance Section was subsequently conducted.

Item	Progress/Remarks
	<ul> <li>19 recommendations were made on formulating vessel replacement mechanism; streamlining vessel procurement processes; enhancing budget control on vessel maintenance; extending the use of maintenance contractors and term contracts; enhancing reporting and documentation work, etc., such as –</li> <li>issuing the new GFD Circular on the procurement of government vessels and 10-year procurement plans for new/replacement of government vessels;</li> <li>using term contracts for bulk procurement of vessels for the Leisure and Cultural Services Department;</li> <li>revising the Arrival and Completion Form for enhancing the reporting and documentation of maintenance work;</li> <li>bundling the vessel maintenance work under term contracts of higher value and extending the contractual period; and</li> <li>enhancing existing IT system to achieve better budgeting and planning of vessel maintenance expenditure.</li> </ul>
	<ul> <li>Stage II Review on the Support Services Section and the Supplies Services Unit aims to review the procedures from raising procurement requests to issuance of vessel spare parts to enhance the stock and store management of MD. The study team is working with the relevant Sections and the IT system enhancement contractor to, inter alia, –</li> <li>re-engineer the workflow in stock management with a view to adopting barcode or similar technologies in handling receipt and issue of maintenance materials; and</li> <li>determine the re-order level of maintenance materials by analysing their past consumption rates and the ordering lead time etc. with a view to implementing a 'just-in-time' stock strategy.</li> <li>The system enhancements are targeted to be completed by mid-2019.</li> </ul>

### (B) Other measures in strengthening management and internal governance implemented

Item	Pr	rogress/Remarks
Centralisate administrate finance and management	ion of the To co ion, co l supplies ma of supplies He	rationalise staffing support and to achieve nsistency of the administration, finance and supplies anagement functions scattered in different Divisions MD in the past, the administration, finance and pplies management were centralised in MD eadquarters under the direction of Deputy Director of arine (Special Duties) (DD(SD)) in phases between ly 2016 and February 2017.
2. Review and refinement administrat procedures guidelines	of an so:	D had conducted reviews on the existing guidelines d procedures on various issues. Listed below are me of the examples –  The appointment mechanism/composition of all advisory and statutory bodies under the purview of MD was reviewed in 2017 with a view to better balancing interests of different sub-sectors while achieving the objective of gauging comprehensive views from the trade. The new arrangements had already been implemented.  To provide a broader perspective in the conduct of promotion and recruitment boards, starting from 2017, the ranks of Chairmen of such promotion/selection boards were escalated to facilitate the deliberation of the boards.  To achieve consistency in the recruitment of professional grades and staff of Non-Civil Service Contract and Post-Retirement Service Contract, the assessment forms had been reviewed and standardised.  As regards the undertaking of duty visits by professional and other departmental grades staff, MD had reviewed the arrangements with a view to rationalising the approving authorities and streamlining the application procedures. The relevant departmental circular was promulgated in January 2018.  To tighten the control and administration of overtime work, annual review would be conducted and supplementary guidelines for professional grades were issued in August 2017.

	Item	Progress/Remarks
3.	Setting up of posting boards for professional grades and other departmental grades	• To enhance operational efficiency as well as staff's career development through exposure to different postings in a more structured manner, the posting arrangement for MO and SoS grades officers in MD was formalised by setting up two posting boards respectively in September 2017. The boards are chaired by DD(SD) with Deputy Director of Marine (DD) and Assistant Directors (ADs) as members. Other departmental grades have also lined up posting boards as appropriate.
4.	Strengthening training and development of staff	• A departmental Training Committee was set up in March 2017 to review the training and development policy and strategy for staff regularly. The committee is chaired by DD(SD) with DD and grade managers at AD level as members.
5.	Enhancing records management	<ul> <li>An integrated Enterprise Information Management System is being implemented in MD, which comprises, amongst others, the setting up of an Electronic Recordkeeping System (ERKS) to manage paper and electronic records in an integrated and consistent manner. Phase I of the ERKS is expected to be launched in 2019.</li> <li>Regular departmental file audit exercises have been conducted since 2017 to promote good records management practices in MD.</li> </ul>

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#### Existing Job Description of Deputy Director of Marine Marine Department

Rank : Deputy Director of Marine (D3)

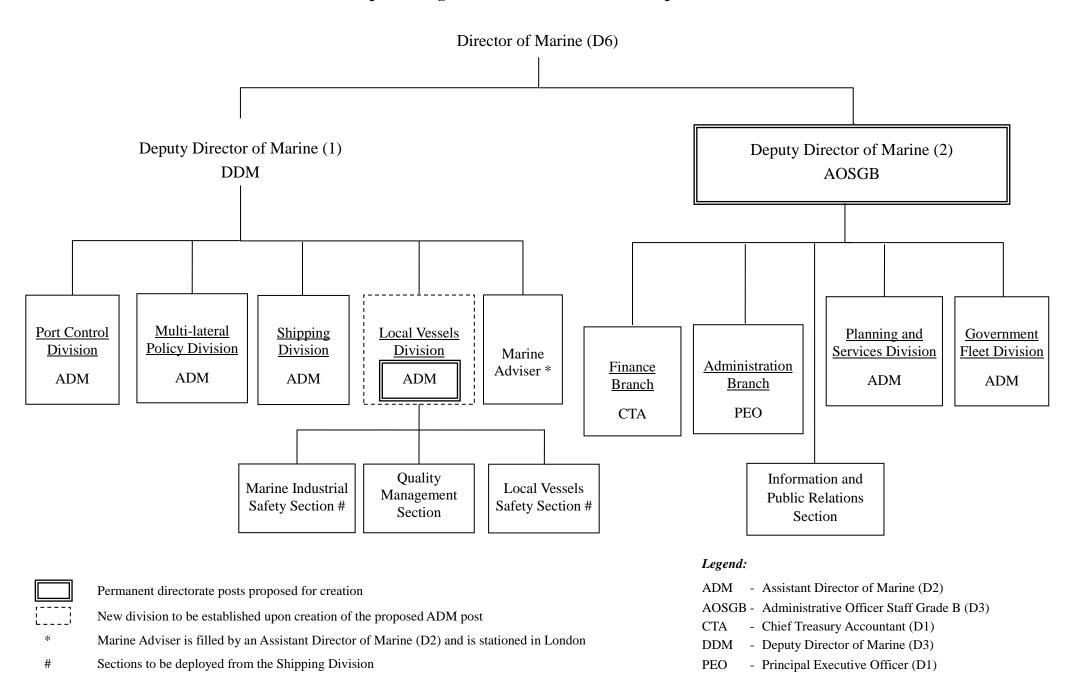
**Responsible to**: Director of Marine

#### Main Duties and Responsibilities –

- 1. To assist the Director of Marine in the formulation and implementation of initiatives and policies of the Marine Department, including implementation of international obligations and local legislation on marine and navigational safety; and acting as the Chairman of consultative committees such as the Local Vessels Advisory Committee, Pilotage Advisory Committee, Seafarers' Advisory Board and Hong Kong Fleet Operation Advisory Committee.
- 2. To steer and oversee the Shipping Division in performing its functions on administration of the Hong Kong Shipping Register, enforcement of ship safety standards, inspection of ocean-going ships within Hong Kong waters, examination, certification, registration and discipline of seafarers.
- 3. To steer and oversee the Port Control Division in performing its functions on port operations, navigational safety, marine emergencies, search and rescue co-ordination, licensing and control of local craft.
- 4. To steer and oversee the Multi-lateral Policy Division in performing its functions on marine accident investigation, development of policies, standards and local legislation in line with international conventions applicable to Hong Kong; and to supervise the Marine Adviser based in the Hong Kong Economic and Trade Office in London in dealing with functions related to the International Maritime Organization and other maritime related international bodies in Europe.
- 5. To steer and oversee the Planning and Services Division in performing its functions on the strategic planning for port development, passenger terminals, pollution control, public cargo handling facilities, buoys and navigational aids and hydrographic services.
- 6. To undertake any other duties as assigned by the Director of Marine.

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#### **Proposed Organisation Chart of Marine Department**



#### Proposed Job Description of Deputy Director of Marine (1) Marine Department

**Rank**: Deputy Director of Marine (D3)

**Responsible to**: Director of Marine

#### Main Duties and Responsibilities –

- 1. To assist the Director of Marine in the formulation and implementation of initiatives and policies of the Marine Department, including implementation of international obligations and local legislation on marine and navigational safety; and acting as the Chairman of consultative committees such as the Local Vessels Advisory Committee, Pilotage Advisory Committee, Seafarers' Advisory Board and Hong Kong Fleet Operation Advisory Committee.
- 2. To steer and oversee the Shipping Division in performing its functions on administration of the Hong Kong Shipping Register, enforcement of ship safety standards, inspection of ocean-going ships within Hong Kong waters as well as examination, certification, registration and discipline of seafarers.
- 3. To steer and oversee the Port Control Division in performing its functions on port operations, navigational safety, marine emergencies, search and rescue co-ordination, licensing and control of local craft.
- 4. To steer and oversee the Multi-lateral Policy Division in performing its functions on marine accident investigation, development of policies, standards and local legislation in line with international conventions applicable to Hong Kong; and to supervise the Marine Adviser based in the Hong Kong Economic and Trade Office in London in dealing with functions related to the International Maritime Organization and other maritime related international bodies in Europe.
- 5. To steer and oversee the Local Vessels Division in performing its functions on refinement of the regulatory regime of local vessels on a continuous basis with a view to enhancing navigational and marine safety, and ensuring effective delivery of services on marine industrial safety and local vessels safety matters.

6.	To undertake any other duties as assigned by the Director of Marine.

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#### Proposed Job Description of Deputy Director of Marine (2) Marine Department

Rank : Administrative Officer Staff Grade B (D3)

**Responsible to**: Director of Marine

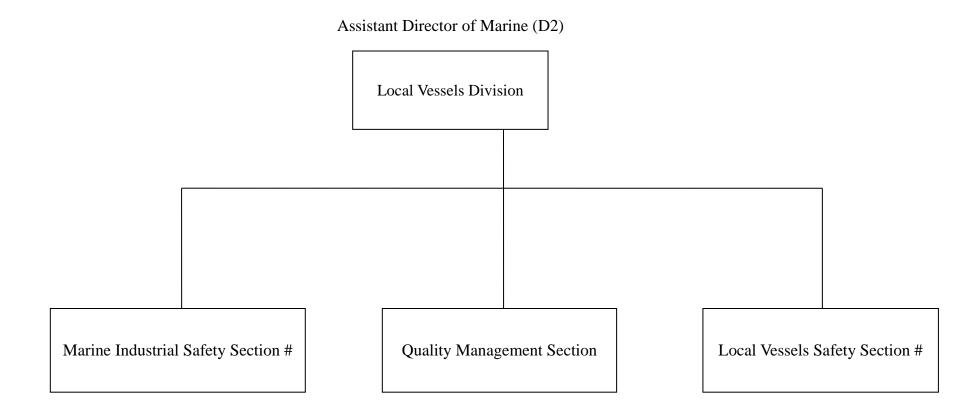
#### Main Duties and Responsibilities –

- 1. To develop strategy for and oversee progress of the manpower development and training plans of the two professional grades (i.e. the Marine Officer and Surveyor of Ships grades) which are the feeder grades for the directorate ranks of the Marine Department (MD).
- 2. To provide guidance and steer on the on-going refinement of business processes and operational procedures, with a view to maintaining the standard, governance and efficiency of work and services as well as strengthening the management and internal governance of MD on a continuous basis.
- 3. To steer and oversee the Government Fleet Division in procuring and maintaining in the most cost-effective manner government vessels for user departments to conduct their business and provide effective service to the public.
- 4. To steer and oversee the Planning and Services Division in performing its functions on the strategic planning for port development, passenger terminals, pollution control, public cargo handling facilities, buoys and navigational aids and hydrographic services.
- 5. To lead and oversee the work of the Administration Branch, the Finance Branch and the Information and Public Relations Section to ensure their effective operation.

6.	To undertake any other duties as assigned by the Director of Marine.

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#### **Proposed Organisation Chart of Local Vessels Division, Marine Department**



<sup>#</sup> Sections to be deployed from the Shipping Division

#### Proposed Job Description of Assistant Director/Local Vessels Local Vessels Division Marine Department

Rank : Assistant Director of Marine (D2)

**Responsible to**: Deputy Director of Marine (1)

#### Main Duties and Responsibilities –

- 1. To plan and oversee the review and development of the local legislation, Code of Practices and work procedures as well as to drive their implementation with a view to enhancing marine safety and pollution prevention applicable to local vessels and to keeping the standards in line with corresponding changes in the international requirements.
- 2. To maintain close liaison with relevant stakeholders and associations, keep abreast of their views/requests, work out preventive measures and develop strategies to tackle issues relating to the enhancement of marine safety and pollution prevention for local vessels.
- 3. To lead the Local Vessels Division, to formulate and re-engineer its business processes, and to ensure adequate training is provided to staff to equip them with the necessary knowledge and skills with a view to enhancing the performance, effectiveness and efficiency of the Division as well as the quality of service provided to the public.
- 4. To direct and oversee reviews and audit checks on safety of local vessels and possible prosecution actions, including the measures to be implemented on local pleasure vessels, with a view to establishing and implementing a Safety Management System for local vessels.
- 5. To direct and oversee the promotion of navigational safety of local vessels and marine industrial safety including the issuance of safety guides and distribution of information to the trade.
- 6. To undertake any other duties as assigned by the Deputy Director of Marine (1).

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#### Schedule of Responsibilities of the Existing Permanent Senior Directorate Officers Posts in the Marine Department

All the existing senior directorate officers at D2 or D3 in the Marine Department (MD) are fully engaged in their respective duties, as set out in the following –

- (a) Deputy Director of Marine, assisted by five Assistant Directors of Marine, is fully committed in
  - (i) assisting the Director of Marine (DM) in the formulation and implementation of initiatives and policies of MD, including implementation of international obligations and local legislation on marine and navigational safety; and acting as the Chairman of consultative committees such as Local Vessels Advisory Committee, Pilotage Advisory Committee, Seafarers' Advisory Board and Hong Kong Fleet Operation Advisory Committee;
  - (ii) steering and overseeing the management and operation of the Shipping Division in MD in performing its functions on administration of the Hong Kong Shipping Register, enforcement of ship safety standards, inspection of ocean-going ships within Hong Kong waters, examination, certification, registration and discipline of seafarers as well as strategic planning and implementation as appropriate;
  - (iii) steering and overseeing the management and operation of the Port Control Division in MD in performing its functions on port operations, navigational safety, marine emergencies, search and rescue co-ordination, licensing and control of local craft as well as strategic planning and implementation as appropriate;
  - (iv) steering and overseeing the management and operation of the Multi-lateral Policy Division in performing its functions on marine accident investigation, development of policies, standards and local legislation in line with international conventions applicable to Hong Kong; and supervising the Marine Adviser based in the Hong Kong Economic and Trade Office in London in dealing with functions related to the International Maritime Organization (IMO) and other maritime related international bodies in Europe;

- (v) steering and overseeing the management and operation of the Planning and Services Division in performing its functions on the strategic planning for port development, passenger terminals, pollution control, public cargo handling facilities, buoys and navigational aids and hydrographic services; and
- (vi) discharging any other duties as assigned by DM.
- (b) Marine Adviser is fully committed in
  - (i) attending all IMO meetings in the capacity of Permanent Representative of Hong Kong, China;
  - (ii) reporting the outcome and decisions of all IMO meetings to MD and suggesting recommendations and follow-up actions on important maritime issues;
  - (iii) giving advice to MD with a view to ensuring its fulfillment of international obligations as a responsible flag and port administration; and
  - (iv) acquiring first-hand information and providing advice to MD on the work, direction and development of the IMO, International Transport Workers' Federation and other non-government bodies as well as other flag administrations on maritime matters that may affect Hong Kong.
- (c) Assistant Director/Port Control, assisted by two Principal Marine Officers, is fully committed in
  - (i) delivering port services, setting policies for marine traffic and navigational safety in Hong Kong waters;
  - (ii) supervising the Operations Branch for the management of local vessels, typhoon shelters, carriage of dangerous goods and the provision of patrol services;
  - (iii) overseeing the delivery of licensing and port formalities services;
  - (iv) supervising the Vessel Traffic Services Branch for regulation of marine traffic and administering pilotage and port security matters;

- (v) overseeing the management and operation of the Vessel Traffic Centre and Maritime Rescue Co-ordination Centre for the delivery of vessel traffic and search and rescue services; and
- (vi) overseeing the implementation of the relevant marine legislation in respect of port control and management of local vessels on an operational level.
- (d) Assistant Director/Planning and Services, assisted by two Principal Marine Officers and a Hydrographer, is fully committed in
  - (i) setting directions and policies for marine related planning and development;
  - (ii) setting directions and policies for other port services including cross-boundary ferry terminals, pollution control, aids to navigation and public cargo handling facilities;
  - (iii) overseeing hydrographic services and its development, including maintaining close working relationship with national and international counterparts;
  - (iv) monitoring the provision of services by the Planning and Services Division, such as those at cross-boundary ferry terminals and Public Cargo Working Areas (PCWA) for efficiency and effectiveness, and liaising with the industry and other relevant parties to bring in new initiatives where necessary to meet new demands;
  - (v) overseeing matters relating to port security; and
  - (vi) overseeing and steering two large-scale review studies: the Review of the Demand and Supply of Sheltered Space and the Review of the Operation and Management of PCWAs, both to be conducted once every four to five years.
- (e) Assistant Director/Shipping, assisted by three Principal Surveyors of Ships, is fully committed in
  - (i) implementing international standards on safety, security and environmental protection on ships registered in Hong Kong and those using Hong Kong waters;
  - (ii) monitoring the safety assessments of ocean-going ships and river trade vessels:

- (iii) overseeing the examination, certification, welfare and discipline of Hong Kong registered seafarers and seafarers working on Hong Kong registered ships;
- (iv) overseeing the operation and promotion of the Hong Kong Shipping Register; and
- (v) developing measures for and monitoring maritime industrial safety in Hong Kong.
- (f) Assistant Director/Multi-lateral Policy, assisted by three Principal Surveyors of Ships, is fully committed in
  - (i) developing relevant local legislations, policies and standards to implement international conventions as appropriate;
  - (ii) liaising and coordinating the participation in the IMO and the International Labour Organization activities and other international maritime forums for the benefit of the continuous development of the maritime industry in Hong Kong;
  - (iii) monitoring the development of the mandatory member states audit scheme at IMO and make appropriate arrangements and preparation for the IMO Audit;
  - (iv) keeping the Hong Kong shipping industry informed of the latest development of maritime conventions and facilitating their compliance with the requirements;
  - (v) overseeing shipping casualty investigations and monitoring the associated statistics; and coordinating the participation in the meetings of the relevant international forums on marine accidents for the improvements on investigation skills/information exchange and cooperation among maritime administrations;
  - (vi) liaising and working closely together with the relevant government bureaux/departments on environmental issues affecting the maritime industry and the port of Hong Kong;
  - (vii) liaising and working together with the Mainland maritime authorities to formulate and implement plans to tackle issues with respect to safety of ships, seafarer related matters, shipping security and prevention of pollution by ships; and

- (viii) liaising with other maritime administrations to formulate the undertaking for mutual recognition of certificates of competency for seafarers.
- (g) Assistant Director/Government Fleet, assisted by a Principal Surveyor of Ships, is fully committed in
  - (i) overseeing the procurement, operation, crewing and maintenance of government vessels;
  - (ii) administering the overall operation of the Government Fleet Division with a view to providing a cost-effective and efficient marine transport and vessel maintenance services to government departments;
  - (iii) reviewing and setting policies on maintenance, security and safety of government vessels and Government Dockyard (GD) premises;
  - (iv) introducing environmental protection measures to government vessels and GD premises; and
  - (v) re-structuring of the Technical Inspectorate Grades and developing the associated internal training scheme for streamlined deployment of human resources; and
  - (vi) taking forward the modernisation and re-organisation of GD including a thorough review of its operation, renewal of its plants and equipment to meet current and future operational needs.

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