

政府總部  
勞工及福利局  
香港添馬添美道  
政府總部



**LABOUR AND WELFARE BUREAU  
GOVERNMENT SECRETARIAT**

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26 March 2019

Clerk to the Legislative Council Finance Committee  
Legislative Council Complex  
1 Legislative Council Road  
Central  
Hong Kong  
(Attn.: Ms Anita SIT)

Dear Ms SIT,

**Legislative Council Finance Committee  
Follow-up to Meeting held on 1 February 2019  
( Item No.: FCR(2018-19)76 )**

At the Legislative Council Finance Committee meeting held on 1 February 2019, a Member asked the Government to provide detailed information on the cost and tasks of non-recurrent staff for the implementation of the redevelopment of the Client Information System and Service Performance Management Information System by the Social Welfare Department (SWD), including the ratio and expenditure of civil service staff and contract staff of the SWD and the Office of the Government Chief Information Officer, and staff of outsourced system development service providers.

SWD's project team will entail a total non-recurrent staff cost of about \$93,841,000 from 2019-20 to 2023-24. Among which, the cost of civil service staff (including staff of the Social Work Officer Grade) is about \$31,714,000, accounting for 26% of the manpower of the project team, while the cost of contract staff (including social work and information technology professionals,

and staff for administrative and clerical support) is about \$62,127,000, accounting for 74% of the manpower of the project team.

During the system development stage, the staff mentioned above will be responsible for various tasks, such as liaising with stakeholders and system users, collecting and consolidating the requirements of system users, supporting system analysis and design, procuring equipment and services, conducting user acceptance tests, monitoring project progress, managing finances and providing training to future system users, etc. The project team does not have any staff of outsourced system development service providers.

Yours sincerely,



( Elvis CHIU )

for Secretary for Labour and Welfare

c.c.

Financial Services and the Treasury Bureau ( Attn.: Ms Florence WAI )  
Director of Social Welfare ( Attn.: Mr LAM Bing-chun )