



21st March 2019

Mr. Simon Wong,
CEO, Logistics and Supply Chain MultiTech R&D Centre,
Unit 202, Level 2, Block B, Cyberport 4, 100 Cyberport Road, Hong Kong

Dear Simon,

We are pleased to learn that the Logistics and Supply Chain MultiTech R&D Centre (LSCM) is actively developing technology for use in an Online Dispute Resolution (ODR) Platform. As we understand, the ODR platform will feature secure document exchange and storage capabilities, IP database management, smooth communication with multi-lingual translation support, and most importantly, enable trusted and impartial mediation/ arbitration services provided by local Hong Kong professionals.

HKSTLA, established in 1994, is a non-profit logistics industry association with membership among shipping lines, tramp and bulk carriers, agents and freight forwarders in ocean and air, port and terminals, warehousing and distribution, logistics service providing companies across the supply chain arena. Leveraging on past 24 years' track records, the Association represents the collective interests of the port, shipping, and logistics industry to the Government and across industries in the private sector, both in Hong Kong, China, particularly GBA, providing connectivity to overseas counterparts.

The topic is of much importance to our business. We believe that LSCM's technology, when applied to this platform, will provide our members involved in international trading and logistics with effective tools to manage and resolve the inevitable disputes during business with their counterparts from overseas or the Mainland. We envision that the platform will provide a fair, speedy and low cost "Access to Justice" and mediation options to our members. We are happy to extend our support to the initiative, which is so meaningful and elevates our competitive advantage in providing Access to Justice for dispute settlement when conducting business.

Gladly, we look forward to participating in the project and the development of the Online Dispute Resolution Platform and we are prepared to join the arbitration and mediation service trial when the platform is ready for trial launch. We would be happy to discuss and provide feedback from the perspective of users with respect to the functionality and user experience.

Yours sincerely,



Alex Chan
Chairman
Hong Kong Sea Transport and Logistics Association