

Panel on Financial Affairs

Follow-up actions arising from the meeting on 7 January 2019

Agenda Item V — Personal data protection issues relating to credit reference agencies

2. The Administration is requested to provide written response to the motion passed at the meeting. The wording of the motion is as follows –

目前信貸提供者和信貸資料庫的行為只有實務守則規管，對消費者權益保護非常不足。鑒於信貸資料服務機構持有大量消費者信貸紀錄等敏感個人資料，本會促請政府研究對信貸資料服務機構的規管，加強監察收集、持有、處理或使用客戶個人信貸資料的活動，令將來運用創新科技提供個人信貸資料更加透明、安全，完善法例以提升社會對信用評級資料服務的信心。

(Translation)

Currently, as the conduct of credit providers and credit databases is only regulated under a code of practice, the protection of consumer rights and interests is very inadequate. Given that credit reference agencies are in possession of a large amount of sensitive personal data such as consumer credit records, this Panel urges the Government to study the regulation of credit reference agencies, strengthen the monitoring of the collection, holding, handling or use of customers' personal credit data, increase the transparency and security of using innovative technologies to provide personal credit data in the future, and refine the legislation to enhance the community's confidence in credit rating reference services.