

政府總部  
公務員事務局

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CIVIL SERVICE BUREAU  
GOVERNMENT SECRETARIAT

WEST WING  
CENTRAL GOVERNMENT OFFICES  
2 TIM MEI AVENUE, ADMIRALTY  
HONG KONG

本函檔號 Our Ref.: L/M(2) to MP/P350/170/003 Pt.7

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10 March 2020

Clerk to the Legislative Council Panel on Public Service  
Legislative Council Complex  
1 Legislative Council Road  
Central, Hong Kong  
(Attn.: Ms Maggie CHUNG)

Dear Ms Chung,

Thank you for your letter dated 3 March 2020, referring to us a letter from the Hon IP Kin-yuen enquiring about the use of agency workers in Education Bureau (EDB) for our follow up action.

According to the information provided by EDB, the breakdown of the number of agency workers used by its various branches as at 30 September from 2015 to 2019 is at Annex. As regards information on the years of service of agency workers in EDB, since they are employees of the employment agencies (EAs), EDB does not possess the information. Besides, EAs may arrange any of their employees to work in the EDB or arrange replacement agency workers during the contract period for different reasons.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'Linda Leung'.

(Miss Linda LEUNG)

for Secretary for the Civil Service

Encl.

## Annex

<b>Scope of using agency workers</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
(a) To meet urgent or unforeseen service needs or unexpected surge in service demands for the short-term	59	93	113	134	126
<i>(a)(i) Clerical and general support</i>	38	54	47	68	61
<i>Further and Higher Education Branch</i>	2	7	7	8	8
<i>Planning, Infrastructure and School Places Allocation Branch</i>	17	33	20	38	24
<i>Professional Development and Special Education Branch</i>	10	8	9	10	10
<i>School Development and Administration Branch</i>	4	4	5	9	12
<i>Curriculum and Quality Assurance Branch</i>	0	1	0	1	7
<i>Corporate Services Branch</i>	5	1	6	2	0
<i>(a)(ii) To support the processing of applications for Registration Certificate for Kindergarten Admission and other kindergarten related tasks</i>	0	24	32	39	33
<i>Professional Development and Special Education Branch</i>	0	24	32	39	33
<i>(a)(iii) Executive support / Project co-ordination</i>	21	12	30	26	27
<i>Further and Higher Education Branch</i>	4	2	9	13	11
<i>Professional Development and Special Education Branch</i>	11	5	7	2	5
<i>School Development and Administration Branch</i>	6	5	10	10	8
<i>Curriculum and Quality Assurance Branch</i>	0	0	0	1	3
<i>Corporate Services Branch</i>	0	0	4	0	0
<i>(a)(iv) IT support, other education and research work</i>	0	3	4	1	0
<i>Further and Higher Education Branch</i>	0	1	1	0	0
<i>Professional Development and Special Education Branch</i>	0	1	2	1	0
<i>Curriculum and Quality Assurance Branch</i>	0	1	1	0	0
<i>(a)(v) To provide library management services for Central Resources Centre, Education Bureau</i>	0	0	0	0	5
<i>Curriculum and Quality Assurance Branch</i>	0	0	0	0	5
(b) To fill short-term manpower gap	11	6	4	10	20
<i>Further and Higher Education Branch</i>	4	1	0	0	2
<i>Planning, Infrastructure and School Places Allocation Branch</i>	2	0	1	0	1
<i>Professional Development and Special Education Branch</i>	2	2	1	1	0
<i>School Development and Administration Branch</i>	3	1	1	2	0
<i>Curriculum and Quality Assurance Branch</i>	0	0	1	2	17
<i>Corporate Services Branch</i>	0	2	0	5	0
<b>Total number of agency workers used</b>	<b>70</b>	<b>99</b>	<b>117</b>	<b>144</b>	<b>146</b>

Note: No agency worker has been used by government schools.