

香港特別行政區政府  
商務及經濟發展局  
工商及旅遊科



COMMERCE, INDUSTRY AND TOURISM BRANCH  
COMMERCE AND ECONOMIC  
DEVELOPMENT BUREAU  
GOVERNMENT OF THE HONG KONG  
SPECIAL ADMINISTRATIVE REGION

23/F, WEST WING  
CENTRAL GOVERNMENT OFFICES  
2 TIM MEI AVENUE  
TAMAR, HONG KONG

Tel: (852) 2810 3028

Fax: (852) 2918 1273

Our Ref. : CITB 41/23/4

9 August 2021

Ms Shirley Chan  
Clerk to Panel  
Panel on Economic Development  
Legislative Council Secretariat

**By Email**

Dear Ms Chan,

**Panel on Economic Development**

**Follow-up to meeting on 9 July 2021**

Thank you for your letter of 12 July 2021 on a follow-up item arising from the discussion at the subject meeting.

Response from the Competition Commission is set out at **Annex**.

Yours sincerely,

A handwritten signature in blue ink, appearing to be 'Timothy Chau'.

( Timothy Chau )

for Secretary for Commerce and Economic Development

c.c. Competition Commission

**Complaints and Enquiries  
Received by the Competition Commission**

Since the full commencement of the Competition Ordinance (the Ordinance) on 14 December 2015 till the end of June 2021, the Competition Commission (the Commission) received close to 5 000 complaints and enquiries. Among them, 2 031 were complaints and 2 937 were enquiries. The table below shows the breakdown by year -

<b>Year</b>	<b>Complaints</b>	<b>Enquiries</b>	<b>Total</b>
2015*	127	343	470
2016	508	945	1 453
2017	357	410	767
2018	344	412	756
2019	228	385	613
2020	325	295	620
2021**	142	147	289
<b>Total</b>	<b>2 031</b>	<b>2 937</b>	<b>4 968</b>

\* 14 Dec 2015 to 31 Dec 2015

\*\* 1 Jan 2021 to 30 Jun 2021

2. In accordance with the Commission’s guidelines on complaints and investigations, all complaints and enquiries received were carefully considered and those which warrant further assessment were escalated to the initial assessment and/or investigation phase(s) according to the priorities set out in the Commission’s Enforcement Policy.

## **Trend of complaints and enquiries**

3. Apart from a larger number of complaints and enquiries received in 2016, the overall number has remained stable in the range of around 600 to 800 every year. Majority of the complaints and enquiries are on the First Conduct Rule, with alleged cartel conduct, resale price maintenance and exchange of information being the major concerns.

4. While the number of complaints and enquiries remained relatively stable, it is worth noting that the quality of the complaints, in terms of their relevance to the Ordinance and the quality of the supporting information, has been increasing significantly over the years. This to a certain extent reflects a deeper understanding of the Ordinance and the Commission's statutory functions among the general public and the business community, and the impact and effectiveness of the Commission's advocacy and educational initiatives in the past few years.

5. In addition to the information received from complaints and enquiries, the Commission also proactively gathers market intelligence by looking into other sources from time to time, such as its own research and monitoring, or referrals from Government departments or enforcement agencies. Such investigations have also resulted in enforcement actions.