

機電工程署



EMSD

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16 January 2024

Clerk to the Public Accounts Committee
Legislative Council Complex,
1 Legislative Council Road,
Central, Hong Kong
(Attn.: Ms Shirley CHAN)

Dear Ms CHAN,

**Follow-up to the Public Accounts Committee Report No. 78A
Management of the development at Anderson Road project**

Thank you for your letter dated 8 January 2024 to the Director of Electrical and Mechanical Services concerning the enhancement works conducted to the lifts and the latest position of the captioned matter. Please find our response in the Annex to this letter to facilitate consideration of the matter by the members of the Public Accounts Committee.

Yours sincerely,

(Andy K.M. KWAN)

for Director of Electrical and Mechanical Services

Encl.

c.c. Secretary for Housing (email: shoffice@hb.gov.hk)
Director of Civil Engineering and Development (email: michael.fong@cedd.gov.hk)
Director of Housing (email: psh@housingauthority.gov.hk)
Director of Highways (email: jimmy.pm.chan@hyd.gov.hk)
Secretary for Financial Services and the Treasury (email: sfst@fstb.gov.hk)
Director of Audit (email: ncylam@aud.gov.hk)

**The Government Minute in response to the
Report of the Public Accounts Committee No. 78A of 8 January 2024**

Management of the development at Anderson Road project

| | PAC's question on 8 January 2024 | Progress to Date |
|---|--|---|
| <i>Part 4: Management of footbridges A to D and post-completion review</i> | | |
| Follow up the question written by PAC on 8 January 2024 | <p>At a recent meeting of the Public Accounts Committee, members have reviewed the follow-up actions taken by the Administration in response to the Public Accounts Committee Report No. 78A on the captioned subject. While noting from the Government Minute of July 2023 that your department had followed up the recommendations made by the Committee, members have expressed concern about the lift services currently provided at Footbridges A to D.</p> <p>In this connection, you are requested to advise the Committee the latest position of the matter, in particular the effectiveness of various enhancement works conducted to the lifts by your department.</p> | <p>The Highways Department (HyD) entrusts the Electrical and Mechanical Services Department (EMSD) to provide the repair and maintenance services to the lifts on Footbridges A to D of Anderson Roads.</p> <p>HyD and EMSD continue to monitor the performance of the aforementioned lifts, and closely liaise and collaborate with relevant departments for taking forward follow-up actions as appropriate, with a view to maintaining reliable and efficient lift services.</p> <p>Enhancement measures have been taken since 2022. According to the records of 2023 (i.e. from 1 January to 31 December 2023), 71% of cases of lift service suspension were resumed within 6 minutes to 3 hours. There has been sustained improvement compared with such records from 2019 to 2021, which was 67% as stated in the Audit Report. In addition, the median suspension time in 2023 sustained at less than 2 hours, which has been reduced from less than 3 hours as recorded from 2019 to 2021.</p> <p>HyD and EMSD will endeavor to ensure the standard of lift service and minimize the delay.</p> |