

Index Page

Replies to supplementary questions raised by Legislative Council Members in examining the Estimates of Expenditure 2026-27

Director of Bureau : Secretary for Labour and Welfare

Session No. : 20

Consolidated e-file name : LWB(W)-2S-e1.docx

Reply Serial No.	Question Serial No.	Name of Member	Head	Programme
S-LWB(W)01	SV019	MAN Wing-ye, Ginny	170	(3) Services for The Elderly

CONTROLLING OFFICER'S REPLY

S-LWB(W)01

(Question Serial No. SV019)

Head: (170) Social Welfare Department

Subhead (No. & title): ()

Programme: (3) Services for The Elderly

Controlling Officer: Director of Social Welfare (Edward TO)

Director of Bureau: Secretary for Labour and Welfare

Question:

The number of Home Support Services (HSS) cases served in 2026-27 remains unchanged, yet the estimated average monthly cost has decreased. In this connection, please inform this Committee of the specific sources of savings and the relevant details.

Asked by: Hon MAN Wing-yee, Ginny

Reply:

Non-governmental organisations (NGOs) operating subvented welfare services are required to enter into a Funding and Service Agreement (FSA) with the Social Welfare Department (SWD). The FSA sets out the service nature, target service users, essential service requirements, service output and outcome standards, and other requirements to ensure service quality. Subject to compliance with the relevant FSAs, NGOs may flexibly deploy resources in accordance with their own circumstances, and enhance cost-effectiveness by measures such as leveraging technology to optimise service processes and streamline administrative procedures, so as to provide the services required. As circumstances vary among NGOs, SWD does not maintain specific information on the cost savings achieved by individual NGOs.

- End -