

L.N. 61 of 2026

Road Traffic (Ride-hailing Service) Regulation

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Road Traffic (Ride-hailing Service) Regulation

(Made by the Secretary for Transport and Logistics under sections 55ZD and 55ZE of the Road Traffic Ordinance (Cap. 374))

Part 1

Preliminary

1. Commencement

This Regulation comes into operation on 3 August 2026.

2. Interpretation

(1) In this Regulation—

Cap. 374B (《第374B章》) means the Road Traffic (Driving Licences) Regulations (Cap. 374 sub. leg. B);

Cap. 374E (《第374E章》) means the Road Traffic (Registration and Licensing of Vehicles) Regulations (Cap. 374 sub. leg. E);

certificate of roadworthiness (車輛宜於道路上使用證明書) has the meaning given by section 88A of the Ordinance;

electronic record (電子紀錄) has the meaning given by section 2(1) of the Electronic Transactions Ordinance (Cap. 553);

exemption condition (豁免條件), in relation to an exemption granted under section 8(1), means any condition imposed on the exemption under section 8(2) or (3)(b)—

- (a) including such a condition as varied under section 8(3)(c); but
- (b) excluding any condition cancelled under section 8(3)(d);

expiry date (屆滿日期) means—

- (a) in relation to a ride-hailing vehicle permit—
 - (i) unless subparagraph (ii) applies—the last day of the period as specified for the permit under section 17(1); or
 - (ii) if the validity period of the permit has changed by virtue of section 55V(2)(c)(i) of the Ordinance, or of section 19(1) or 21(6)—the last day of the period as last so changed;
- (b) in relation to a ride-hailing vehicle driving permit—
 - (i) unless subparagraph (ii) applies—the last day of the period as specified for the permit under section 32(1); or
 - (ii) if the validity period of the permit has changed by virtue of section 55Z(2)(c)(i) of the Ordinance, or of section 34(1)—the last day of the period as last so changed;
- (c) in relation to a vehicle licence issued on licensing a private car under Cap. 374E—
 - (i) unless subparagraph (ii) applies—the last day of the period for which the private car is licensed under regulation 21(4) of Cap. 374E; or
 - (ii) if the private car has been licensed for a further period under regulation 21(5) or (6) of Cap. 374E—the last day of the further period for which the private car has been last licensed under that regulation; or

- (d) in relation to a full driving licence to drive a private car or light goods vehicle—
 - (i) unless subparagraph (ii) applies—the last day of the period for which the licence is valid under regulation 11(6B) of Cap. 374B; or
 - (ii) if the licence has been renewed under regulation 15(1) of Cap. 374B—the last day of the period for which the licence, as last renewed under that regulation, is valid;

extension period (延長期), in relation to a ride-hailing service licence, means the period for which the validity period of the licence is extended under section 6(1);

full driving licence (正式駕駛執照) has the meaning given by regulation 2 of Cap. 374B;

identity document (身分證明文件) has the meaning given by regulation 2(1) of Cap. 374E;

licence condition (牌照條件), in relation to a ride-hailing service licence, means any condition imposed on the licence under section 55J(2) of the Ordinance or under section 7(1)(a)—

- (a) including such a condition as varied under section 55P(2)(c)(ii) of the Ordinance or under section 7(1)(b); but
- (b) excluding any condition cancelled under section 7(1)(c);

prescribed fee (訂明費用), in relation to a matter specified in column 2 of Part 1, 2 or 3 of the Schedule, means the fee specified in column 3 of that Part opposite that matter;

printout (列印本) includes a copy of a printout;

proper printout (合規列印本) means—

- (a) in relation to a ride-hailing vehicle permit—a clearly legible printout of the permit that conforms to the specifications specified by the Commissioner in the vehicle permit conditions; or
- (b) in relation to a ride-hailing vehicle certificate issued in respect of a ride-hailing vehicle in the form of an electronic record—a clearly legible printout of the certificate that conforms to the specifications specified by the Commissioner in the vehicle permit conditions of the ride-hailing vehicle permit issued in respect of the vehicle;

ride-hailing vehicle certificate (網約車車輛證明書) means a certificate issued under section 26(1);

specified form and way (指明格式及方式), in relation to a document, means the form and way specified under section 46(1) for the document;

subject private car (獲發證私家車), in relation to a ride-hailing vehicle permit, means the private car in respect of which the permit is issued;

vehicle licence (車輛牌照) has the meaning given by regulation 2(1) of Cap. 374E;

vehicle permit condition (車輛許可證條件), in relation to a ride-hailing vehicle permit, means—

- (a) any condition imposed on the permit under section 55U(3) of the Ordinance (including such a condition as varied under section 55V(2)(c)(ii) of the Ordinance); or
- (b) any condition imposed on the permit under section 18(6).

- (2) The words and expressions used in this Regulation and defined in Part 6A of the Ordinance have the same meaning as in that Part.
 - (3) For the purposes of this Regulation, a ride-hailing vehicle is in the course of providing ride-hailing passenger transport service throughout the period—
 - (a) beginning when a booking of the service is accepted by the driver of the vehicle through a licensed platform; and
 - (b) ending when the booking is cancelled or the service is completed.
 - (4) Where a provision of this Regulation contains a reference to each period of 1 year within a certain period (*specified period*), then for the purposes of that provision, if the specified period, when expressed in terms of a year, is not a multiple of 1, the specified period is to be regarded as being rounded up to the next multiple of 1.
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Part 2

Ride-hailing Platforms

3. Fees relating to application for and issue of ride-hailing service licences

- (1) The prescribed fee for an application made under section 55H(1) of the Ordinance is payable at the time when the application is made.
- (2) The first annual fee for the issue of a ride-hailing service licence is payable before the Commissioner issues the licence.
- (3) Any subsequent annual fee for the issue of the ride-hailing service licence is payable on or before the date specified in the licence conditions.
- (4) In this section—

annual fee (年費), in relation to a ride-hailing service licence, means the prescribed fee for the issue of the licence payable for each period of 1 year within the period specified, or to be specified, for the licence under section 5(1).

4. Form and content of ride-hailing service licences

- (1) A ride-hailing service licence may be in paper form or in the form of an electronic record.
- (2) The Commissioner must assign a serial number to a ride-hailing service licence.
- (3) A ride-hailing service licence must state—
 - (a) its validity period;

- (b) the period within which the relevant ride-hailing service licensee may apply for an extension of the validity period of the licence under section 6(1);
- (c) the serial number assigned to the licence under subsection (2);
- (d) the name of the licensee;
- (e) the licence conditions; and
- (f) all of the exemptions granted for the licence under section 8(1) (if any) together with the exemption conditions.

5. Validity period of ride-hailing service licences

- (1) A ride-hailing service licence (excluding one the validity period of which has been extended under section 6(1)) is valid for the period specified by the Commissioner.
- (2) The period specified under subsection (1) must not exceed 5 years.

6. Extension of validity period of ride-hailing service licences

- (1) The Commissioner may, on an application by a ride-hailing service licensee and on payment of the prescribed fee for the application, extend the validity period of the licensee's ride-hailing service licence for a period specified by the Commissioner.
- (2) The extension period must not exceed 5 years.
- (3) The validity period of a ride-hailing service licence may be extended under subsection (1) more than once.
- (4) An application under subsection (1)—
 - (a) must be in writing;

- (b) must contain the particulars specified by the Commissioner; and
 - (c) must be made within the period specified by the Commissioner.
- (5) The Commissioner must give to the ride-hailing service licensee written notice of the Commissioner's decision on the application.
- (6) If the Commissioner refuses the application, the notice must state the reasons for the refusal.
- (7) The prescribed fee for the extension of the validity period of a ride-hailing service licence (including a part of the fee) is payable on or before the date specified in the licence conditions.

7. Variation etc. of licence conditions

- (1) The Commissioner may, at any time during the validity period of a ride-hailing service licence of a ride-hailing service licensee, take one or more of the following actions—
 - (a) impose on the licence any conditions the Commissioner considers appropriate, in addition to those imposed under section 55J(2) of the Ordinance (if any);
 - (b) vary any of the licence conditions;
 - (c) cancel any such conditions.
- (2) Before the Commissioner takes an action under subsection (1), the Commissioner must consult the ride-hailing service licensee.
- (3) The ride-hailing service licensee may object to the Commissioner's taking of the action by written notice to the Commissioner stating the grounds for the objection.

- (4) If the Commissioner decides to take an action under subsection (1), the Commissioner must give written notice of the decision (*notice of decision*) to the ride-hailing service licensee.
- (5) Subject to section 41(2), the decision takes effect on the date specified by the Commissioner in the notice of decision.
- (6) If a ride-hailing service licensee objects to the Commissioner's taking of an action in accordance with subsection (3), but the Commissioner still decides to do so, then—
 - (a) the notice of decision must state the reasons for the decision; and
 - (b) the date specified for the decision under subsection (5) must be later than the end of the period of 21 days beginning on the date on which the notice of decision is given under subsection (4).

8. Exemptions for ride-hailing service licences

- (1) The Commissioner may exempt a ride-hailing service licensee from complying with any provision of the Ordinance that applies to the licensee or the licensee's licensed platform.
- (2) When granting the exemption, the Commissioner may impose on it any conditions the Commissioner considers appropriate.
- (3) The Commissioner may, at any time during the validity period of a ride-hailing service licence of a ride-hailing service licensee, take one or more of the following actions—
 - (a) revoke an exemption granted under subsection (1);

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- (b) impose on the exemption any conditions the Commissioner considers appropriate, in addition to those imposed under subsection (2) (if any);
 - (c) vary any of the exemption conditions;
 - (d) cancel any such conditions.
 - (4) Before the Commissioner takes an action under subsection (3), the Commissioner must consult the ride-hailing service licensee.
 - (5) The ride-hailing service licensee may object to the Commissioner's taking of the action by written notice to the Commissioner stating the grounds for the objection.
 - (6) If the Commissioner decides to take an action under subsection (3), the Commissioner must give written notice of the decision (*notice of decision*) to the ride-hailing service licensee.
 - (7) Subject to section 41(2), the decision takes effect on the date specified by the Commissioner in the notice of decision.
 - (8) If a ride-hailing service licensee objects to the Commissioner's taking of an action in accordance with subsection (5), but the Commissioner still decides to do so, then—
 - (a) the notice of decision must state the reasons for the decision; and
 - (b) the date specified for the decision under subsection (7) must be later than the end of the period of 21 days beginning on the date on which the notice of decision is given under subsection (6).

9. Updating particulars stated in ride-hailing service licences

- (1) The Commissioner may, on the Commissioner's own initiative or on an application by the relevant ride-hailing service licensee, vary a ride-hailing service licence by updating any particulars stated in the licence.
- (2) If a ride-hailing service licence is issued in paper form, the Commissioner must not grant the application unless the applicant delivers the licence to the Commissioner.

10. Delivery of paper-form ride-hailing service licences in certain circumstances

- (1) This section applies if—
 - (a) a ride-hailing service licence issued in paper form is cancelled, suspended or varied under section 55P(2) of the Ordinance;
 - (b) the validity period of the licence is extended under section 6(1);
 - (c) the Commissioner grants an exemption under section 8(1) in respect of the licence; or
 - (d) the Commissioner takes an action under section 7(1) or 8(3) in respect of the licence.
- (2) The company to which the ride-hailing service licence was issued must deliver the licence to the Commissioner—
 - (a) in the case of subsection (1)(a), (c) or (d)—within 72 hours after the relevant decision takes effect; or
 - (b) in the case of subsection (1)(b)—within 72 hours after the date on which the licence would have expired had the validity period of the licence not been extended under section 6(1).
- (3) After a ride-hailing service licence is delivered under subsection (2), the Commissioner must—

- (a) if the licence is cancelled—record the cancellation;
 - (b) if the licence is suspended—withhold the licence until the suspension ends; or
 - (c) in any other case—update the particulars stated in the licence to reflect the relevant change.
- (4) A person who, without reasonable excuse, contravenes subsection (2) commits an offence and is liable on conviction to a fine at level 1.

11. Duplicate ride-hailing service licences

- (1) If a ride-hailing service licence issued in paper form (*original licence*) is lost, destroyed, defaced or damaged, the relevant ride-hailing service licensee may apply to the Commissioner for a duplicate ride-hailing service licence in paper form (*duplicate licence*).
- (2) The application—
 - (a) must be in writing; and
 - (b) must contain the particulars specified by the Commissioner.
- (3) The Commissioner may, on the application, issue the duplicate licence to the applicant if—
 - (a) the Commissioner is satisfied that the original licence is lost, destroyed, defaced or damaged; and
 - (b) the applicant has paid the prescribed fee for the issue of the duplicate licence.
- (4) The duplicate licence has the same effect as the original licence.
- (5) On the issue of the duplicate licence under subsection (3), the original licence ceases to be valid.

12. Keeping of records etc.

- (1) Subsections (2), (3) and (4) apply for the purposes of section 55L(1) of the Ordinance.
- (2) The records that a ride-hailing service licensee is required to keep are—
 - (a) records in respect of the following matters—
 - (i) the number of the licensee's platform vehicles (ride-hailing) as at the time specified in the licence conditions;
 - (ii) the vehicle permit number, registration mark and passenger seating capacity of each of those vehicles; and
 - (iii) the duration for which each of those vehicles is in the course of providing ride-hailing passenger transport service during the period specified in the licence conditions;
 - (b) records in respect of the following matters—
 - (i) the number of the licensee's platform drivers (ride-hailing) as at the time specified in the licence conditions;
 - (ii) the name and driving permit number of each of those drivers; and
 - (iii) the duration for which each of those drivers accesses the licensee's licensed platform in the capacity of the licensee's platform driver (ride-hailing) during the period specified in the licence conditions;
 - (c) records in respect of the following matters—

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- (i) the number of platform bookings (ride-hailing) received, and the number of such bookings cancelled, during the period specified in the licence conditions;
 - (ii) the number of journeys completed as a result of those bookings and the kilometers travelled for each of those journeys;
 - (iii) the amount of fares charged by the licensee for each of those journeys;
 - (iv) for each of those journeys, the interval between the time at which the relevant platform booking (ride-hailing) is made and the time at which the relevant platform vehicle (ride-hailing) arrives at the passenger pick-up location;
 - (v) any complaints received by the licensee in respect of those bookings and the time that the licensee has taken to respond to such a complaint; and
 - (vi) any traffic accidents that the licensee's platform vehicles (ride-hailing) encounter in the course of providing ride-hailing passenger transport service during the period specified in the licence conditions;
- (d) any other information specified in the licence conditions.
- (3) Without limiting subsection (2), if any public vehicle passenger transport service may be booked through a ride-hailing service licensee's licensed platform, the following records are required to be kept—
- (a) records in respect of the following matters—

- (i) the number of the licensee's platform vehicles (public vehicle) as at the time specified in the licence conditions;
 - (ii) the registration mark and passenger seating capacity of each of those vehicles; and
 - (iii) the duration for which each of those vehicles is in the course of providing public vehicle passenger transport service during the period specified in the licence conditions;
- (b) records in respect of the following matters—
 - (i) the number of the licensee's platform drivers (public vehicle) as at the time specified in the licence conditions;
 - (ii) the name and driving licence number of each of those drivers; and
 - (iii) the duration for which each of those drivers accesses the licensee's licensed platform in the capacity of the licensee's platform driver (public vehicle) during the period specified in the licence conditions;
- (c) records in respect of the following matters—
 - (i) the number of platform bookings (public vehicle) received, and the number of such bookings cancelled, during the period specified in the licence conditions;
 - (ii) the number of journeys completed as a result of those bookings and the kilometers travelled for each of those journeys;
 - (iii) the amount of fares charged by the licensee for each of those journeys;

- (iv) for each of those journeys, the interval between the time at which the relevant platform booking (public vehicle) is made and the time at which the relevant platform vehicle (public vehicle) arrives at the passenger pick-up location;
 - (v) any complaints received by the licensee in respect of those bookings and the time that the licensee has taken to respond to such a complaint; and
 - (vi) any traffic accidents that the licensee's platform vehicles (public vehicle) encounter in the course of providing public vehicle passenger transport service during the period specified in the licence conditions; and
- (d) any other information specified in the licence conditions.
- (4) The ride-hailing service licensee must keep the records in the form, in the way, and for the period, specified in the licence conditions.
- (5) The ride-hailing service licensee must, in the way specified in the licence conditions, ensure the security of the transmission and storage of any data relating to the services provided through the licensee's licensed platform (within the meaning of section 55A(2) of the Ordinance).
- (6) In this section—
 - driving permit number*** (駕駛許可證號碼), in relation to a ride-hailing vehicle driving permit holder, means the serial number assigned to the holder's ride-hailing vehicle driving permit under section 31(2);
 - fare*** (車費) includes any surcharge and booking fee;

platform booking (public vehicle) (平台預約 (公共車輛)), in relation to a ride-hailing service licensee, means a booking for public vehicle passenger transport service made through the licensee's licensed platform;

platform booking (ride-hailing) (平台預約 (網約車)), in relation to a ride-hailing service licensee, means a booking for ride-hailing passenger transport service made through the licensee's licensed platform;

platform driver (public vehicle) (平台司機 (公共車輛)), in relation to a ride-hailing service licensee, means a person signed up with the licensee's licensed platform for providing public vehicle passenger transport service booked through the platform;

platform driver (ride-hailing) (平台司機 (網約車)), in relation to a ride-hailing service licensee, means a ride-hailing vehicle driving permit holder signed up with the licensee's licensed platform for providing ride-hailing passenger transport service booked through the platform;

platform vehicle (public vehicle) (平台車輛 (公共車輛)), in relation to a ride-hailing service licensee, means a vehicle signed up with the licensee's licensed platform for providing public vehicle passenger transport service booked through the platform;

platform vehicle (ride-hailing) (平台車輛 (網約車)), in relation to a ride-hailing service licensee, means a ride-hailing vehicle signed up with the licensee's licensed platform for providing ride-hailing passenger transport service booked through the platform;

vehicle permit number (車輛許可證號碼), in relation to a ride-hailing vehicle, means the serial number assigned under section 16(2) to the ride-hailing vehicle permit issued in respect of the vehicle.

13. Directions given under section 55M(1) of Ordinance

- (1) A direction under section 55M(1) of the Ordinance—
 - (a) may be given to the ride-hailing service licensee either generally or in a particular case; and
 - (b) must not be inconsistent with—
 - (i) any provision of the Ordinance that applies to the licensee or the licensee's licensed platform; or
 - (ii) the licensee's ride-hailing service licence.
- (2) The notice given for the direction under section 55M(2) of the Ordinance must specify a date for the purposes of subsection (3) (*specified date*).
- (3) Subject to section 41(2), the direction takes effect on the specified date.
- (4) The specified date must be later than the end of the period of 21 days beginning on the date on which the notice is so given.

14. Inquiries conducted under section 55N(1) of Ordinance

- (1) A public officer who is appointed under section 55N(1) of the Ordinance to conduct an inquiry must—
 - (a) fix a time and place for the inquiry; and
 - (b) at least 21 days before the inquiry takes place, give written notice to the relevant ride-hailing service licensee stating the time and place of the inquiry.
- (2) The public officer may postpone the inquiry and, if the officer does so, the officer must give written notice to the ride-hailing service licensee stating the date to which the inquiry has been postponed.
- (3) At the inquiry, the public officer must consider—

- (a) any evidence received by the officer, whether tendered on behalf of the ride-hailing service licensee or otherwise; and
 - (b) any oral or written representations made by or on behalf of the licensee.
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Part 3

Ride-hailing Vehicles

Division 1—Ride-hailing Vehicle Permits

15. Methods of selection under section 55T(2) of Ordinance

- (1) For the purposes of section 55T(2) of the Ordinance, the Commissioner may adopt the following method of selection in determining whether to grant the application—
 - (a) to draw lots among all valid applications for an invitation under section 55R(1) of the Ordinance, with or without priority given to any description of persons or any description of private cars;
 - (b) to make a selection among those valid applications according to the criteria specified by the Commissioner in the invitation for the purposes of this paragraph, with or without a certain number of ride-hailing vehicle permits set aside for any description of persons or any description of private cars; or
 - (c) a combination of the methods specified in paragraphs (a) and (b).
- (2) If, in relation to an application made under section 55S(1) of the Ordinance in response to an invitation under section 55R(1) of the Ordinance—
 - (a) the requirements mentioned in section 55T(3)(b), (c), (d), (e), (g) and (h) of the Ordinance are complied with; and

- (b) all of the applicable criteria specified by the Commissioner in the invitation for the purposes of this paragraph (if any) are met,

then for the purposes of subsection (1), the application is a valid application for the invitation.

16. Form and content of ride-hailing vehicle permits

- (1) A ride-hailing vehicle permit must be in the form of an electronic record.
- (2) The Commissioner must assign a serial number to a ride-hailing vehicle permit.
- (3) A ride-hailing vehicle permit must state—
 - (a) its validity period;
 - (b) the serial number assigned to the permit under subsection (2);
 - (c) the name of the holder of the permit;
 - (d) the vehicle permit conditions; and
 - (e) the registration mark and chassis number of the subject private car.

17. Validity period of ride-hailing vehicle permits

- (1) A ride-hailing vehicle permit (excluding one renewed under section 18(1)) is valid for the period specified by the Commissioner.
- (2) The last day of the period specified under subsection (1) must not be later than the expiry date of the vehicle licence of the subject private car as at the time the applicant pays the prescribed fee under section 55T(3)(i) of the Ordinance for the issue of the ride-hailing vehicle permit.

18. Renewal of ride-hailing vehicle permits

- (1) The Commissioner may, on an application by the holder of a ride-hailing vehicle permit, renew the permit so that the permit continues to be valid in respect of the subject private car.
- (2) The application—
 - (a) must be made in the specified form and way; and
 - (b) must be made—
 - (i) not earlier than 4 months before the expiry date of the ride-hailing vehicle permit; and
 - (ii) not later than 1 month before that expiry date.
- (3) The Commissioner must not grant the application unless—
 - (a) the applicant is a ride-hailing vehicle driving permit holder;
 - (b) the applicant is the registered owner of the subject private car;
 - (c) a vehicle licence is in force in respect of the subject private car;
 - (d) the subject private car was manufactured less than 12 years before the date of the application;
 - (e) a certificate of roadworthiness has been issued in respect of the subject private car within 1 year before the date of the application;
 - (f) there is in force in relation to the use of the subject private car for providing ride-hailing passenger transport service a policy of insurance or security in respect of third party risks that complies with Cap. 272;

- (g) the subject private car has, during the relevant period, completed at least the specified number of journeys as a result of the bookings for ride-hailing passenger transport service made through licensed platforms; and
 - (h) the applicant has paid the prescribed fee for the issue of the renewed ride-hailing vehicle permit.
- (4) The Commissioner must give to the applicant written notice of the Commissioner's decision on the application.
- (5) If the Commissioner grants the application, the Commissioner must issue to the applicant the renewed ride-hailing vehicle permit.
- (6) The Commissioner may impose on the renewed ride-hailing vehicle permit any conditions the Commissioner considers appropriate.
- (7) If the Commissioner refuses the application, the notice given under subsection (4) must state the reasons for the refusal.
- (8) A ride-hailing vehicle permit may be renewed under subsection (1) more than once.
- (9) The Commissioner may, by notice published in the Gazette, specify a number, or a method of calculating a number, for the purposes of subsection (3)(g).
- (10) A notice published under subsection (9) is not subsidiary legislation.
- (11) In this section—
 - relevant period*** (有關期間), in relation to an application under subsection (1) for renewing a ride-hailing vehicle permit, means the period—
 - (a) beginning on the later of the following days—

- (i) the first day of the period as specified for the permit under section 17(1);
 - (ii) the first day of the period as last specified for the permit under section 19(1) as at the time the application is made; and
 - (b) ending on the day before the date of the application;
- specified number*** (指明次數) means the number specified in, or calculated in accordance with, a notice published under subsection (9).

19. Validity period of renewed ride-hailing vehicle permits

- (1) A ride-hailing vehicle permit renewed under section 18(1) is valid for the period specified by the Commissioner.
- (2) The period specified under subsection (1) must—
 - (a) begin on the day following the expiry date of the ride-hailing vehicle permit as at the time the relevant application under section 18(1) is made; and
 - (b) end on a day—
 - (i) not later than the last day of the 5-year period beginning on the first day of the period specified for the permit under section 17(1); and
 - (ii) not later than the expiry date of the vehicle licence of the subject private car as at the time the applicant pays the prescribed fee under section 18(3)(h) for the issue of the renewed ride-hailing vehicle permit.

20. Change of particulars of holders of ride-hailing vehicle permits

- (1) If the name, address, e-contact means or identity document of the holder of a ride-hailing vehicle permit previously provided by the holder to the Commissioner

changes, the holder must, within 72 hours of the change, notify the Commissioner in writing of the change.

- (2) The Commissioner may require a person who has given a notification under subsection (1) to provide, within 14 days after the date on which the requirement is made, any information or document that the Commissioner may reasonably require as proof of the change.
- (3) A person who, without reasonable excuse, contravenes subsection (1), or fails to comply with a requirement under subsection (2), commits an offence and is liable on conviction to a fine at level 1.

21. Variation of subject private cars of ride-hailing vehicle permits

- (1) The Commissioner may, on an application by the holder of a ride-hailing vehicle permit issued in respect of a private car (*original private car*), vary the permit such that another private car (*substitute private car*) replaces the original private car as the subject private car.
- (2) The application must be made in the specified form and way.
- (3) The Commissioner must not grant the application unless—
 - (a) the applicant is a ride-hailing vehicle driving permit holder;
 - (b) the applicant is the registered owner of the substitute private car;
 - (c) a vehicle licence is in force in respect of the substitute private car;
 - (d) the substitute private car was manufactured less than 12 years before the date of the application;

- (e) if the substitute private car was manufactured not less than 6 years before the date of the application—a certificate of roadworthiness has been issued in respect of the substitute private car within 1 year before the date of the application;
 - (f) there is in force in relation to the use of the substitute private car for providing ride-hailing passenger transport service a policy of insurance or security in respect of third party risks that complies with Cap. 272;
 - (g) if a hire car permit is in force in respect of the substitute private car—the applicant has given written consent that the hire car permit is to be cancelled on the variation of the ride-hailing vehicle permit; and
 - (h) the applicant has paid the prescribed fee for the application.
- (4) The Commissioner must give to the applicant written notice of the Commissioner's decision on the application.
- (5) If the Commissioner refuses the application, the notice must state the reasons for the refusal.
- (6) If—
- (a) the Commissioner varies a ride-hailing vehicle permit under subsection (1); and
 - (b) the expiry date of the vehicle licence of the substitute private car is earlier than the expiry date of the permit,

then, with effect from the date on which the permit is so varied, the validity period of the permit is to be regarded as being varied such that the expiry date of the vehicle licence becomes the last day of the period.

22. Updating particulars stated in ride-hailing vehicle permits

The Commissioner may, on the Commissioner's own initiative or on an application by the holder of the relevant ride-hailing vehicle permit, vary a ride-hailing vehicle permit by updating any particulars stated in the permit.

23. Production of ride-hailing vehicle permits

- (1) A police officer, or a public officer authorized by the Commissioner, may require any person in charge of a vehicle that the officer reasonably suspects is being or has been used in providing ride-hailing passenger transport service to produce the person's ride-hailing vehicle permit to the officer for examination.
- (2) A person who, without reasonable excuse, fails to comply with a requirement under subsection (1) commits an offence and is liable on conviction to a fine at level 1.
- (3) For the purposes of subsection (2), a person complies with a requirement under subsection (1) if the person produces to the officer—
 - (a) the person's ride-hailing vehicle permit; or
 - (b) a proper printout of the permit.
- (4) For the purposes of subsection (3)(a), a person is to be regarded as having not produced his or her ride-hailing vehicle permit to the officer if—
 - (a) the permit cannot be read or scanned by the officer because of a defect of the electronic device on which the permit is purportedly displayed; or
 - (b) the person fails to comply with a reasonable request by the officer to facilitate the reading or scanning of the permit.

24. Ride-hailing vehicle permits cease to be valid under certain circumstances

A ride-hailing vehicle permit (*vehicle permit*) ceases to be valid on the occurrence of any of the following events—

- (a) the ride-hailing vehicle driving permit of the holder of the vehicle permit is cancelled under section 55Z(2)(a) or 55ZA(1) of the Ordinance;
- (b) the holder of the vehicle permit ceases to be the registered owner of the subject private car;
- (c) the holder of the vehicle permit transfers or otherwise parts with the user of, or otherwise disposes of, the subject private car;
- (d) no vehicle licence is in force in respect of the subject private car;
- (e) the vehicle licence of the subject private car is surrendered to the Commissioner under regulation 24(1) of Cap. 374E;
- (f) the registration mark of the subject private car is assigned to another motor vehicle, or is held in abeyance, under regulation 16(4)(b) of Cap. 374E;
- (g) the registration of the subject private car is cancelled under regulation 20(2) of Cap. 374E.

25. Suspension of ride-hailing vehicle permits

If the ride-hailing vehicle driving permit of the holder of a ride-hailing vehicle permit is suspended under section 55Z(2)(b) or 55ZA(2) of the Ordinance for a period, the ride-hailing vehicle permit is suspended for that period.

Division 2—Ride-hailing Vehicle Certificates

26. Issue of ride-hailing vehicle certificates

- (1) The Commissioner may, for the purposes of this Division, issue a certificate in respect of a ride-hailing vehicle—
 - (a) on an application by the holder of the relevant ride-hailing vehicle permit; and
 - (b) on payment of the prescribed fee for the issue of the certificate.
- (2) A ride-hailing vehicle certificate may be in paper form or in the form of an electronic record.

27. Display of ride-hailing vehicle certificates

- (1) The following document must be displayed on a ride-hailing vehicle that is in the course of providing ride-hailing passenger transport service in the position and in the manner specified by the Commissioner by notice published in the Gazette—
 - (a) if the ride-hailing vehicle certificate issued in respect of the vehicle is in paper form—the certificate; or
 - (b) if the ride-hailing vehicle certificate issued in respect of the vehicle is in the form of an electronic record—a proper printout of the certificate.
- (2) A person must not drive or use a ride-hailing vehicle, or suffer or permit a ride-hailing vehicle to be driven or used, for providing ride-hailing passenger transport service if—
 - (a) subsection (1) is not complied with in respect of the vehicle; or
 - (b) the document displayed on the vehicle in purported compliance with subsection (1) is defaced, damaged or altered.

- (3) A person must not display on a vehicle—
 - (a) a ride-hailing vehicle certificate issued in paper form or its copy; or
 - (b) a printout of a ride-hailing vehicle certificate issued in the form of an electronic record,unless the vehicle is the ride-hailing vehicle in respect of which the certificate is issued.
- (4) A person who, without reasonable excuse, contravenes subsection (2) or (3) commits an offence and is liable on conviction to a fine at level 2 and to imprisonment for 6 months.
- (5) A notice published under subsection (1) is not subsidiary legislation.

28. Duplicate ride-hailing vehicle certificates

- (1) If a ride-hailing vehicle certificate issued in paper form (*original certificate*) is lost, destroyed, defaced or damaged, the holder of the certificate may apply to the Commissioner for a duplicate ride-hailing vehicle certificate in paper form (*duplicate certificate*).
- (2) The application must be made in the specified form and way.
- (3) The Commissioner may, on the application, issue the duplicate certificate to the applicant if—
 - (a) the Commissioner is satisfied that the original certificate is lost, destroyed, defaced or damaged; and
 - (b) the applicant has paid the prescribed fee for the issue of the duplicate certificate.
- (4) The duplicate certificate has the same effect as the original certificate.

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- (5) On the issue of the duplicate certificate under subsection (3), the original certificate ceases to be valid.

Part 4

Drivers of Ride-hailing Vehicles

29. Driving tests

For the purposes of section 55X(2)(c) of the Ordinance, an applicant passes a driving test in respect of ride-hailing vehicles if the applicant passes a driving test (taxis and ride-hailing vehicles) under regulation 33G of Cap. 374B.

30. Physical fitness requirements

For the purposes of section 55X(2)(h) of the Ordinance, regulation 10(3) of Cap. 374B applies to an application made under section 55W(1) of the Ordinance and, for that purpose—

- (a) the reference to “a full driving licence to drive any class of motor vehicle” in that regulation is to be construed as a reference to a ride-hailing vehicle driving permit;
- (b) the reference to “paragraph (1)” in that regulation is to be construed as a reference to section 55W(1) of the Ordinance; and
- (c) the reference to “any vehicle in that class” in that regulation is to be construed as a reference to a ride-hailing vehicle.

31. Form and content of ride-hailing vehicle driving permits

- (1) A ride-hailing vehicle driving permit must be in the form of an electronic record.
- (2) The Commissioner must assign a serial number to a ride-hailing vehicle driving permit.
- (3) A ride-hailing vehicle driving permit must state—

- (a) its validity period;
 - (b) the serial number assigned to the permit under subsection (2);
 - (c) the name of the holder of the permit; and
 - (d) the driving permit conditions.
- (4) In this section—

driving permit condition (駕駛許可證條件), in relation to a ride-hailing vehicle driving permit, means—

- (a) any condition imposed on the permit under section 55Y(2) of the Ordinance (including such a condition as varied under section 55Z(2)(c)(ii) of the Ordinance); or
- (b) any condition imposed on the permit under section 33(7).

32. Validity period of ride-hailing vehicle driving permits

- (1) A ride-hailing vehicle driving permit (excluding one renewed under section 33(1)) is valid for the period specified by the Commissioner.
- (2) The period specified under subsection (1) must not exceed 5 years.
- (3) Also, the last day of the period must not be later than the expiry date of the applicant's full driving licence to drive a private car or light goods vehicle as at the time the applicant pays the prescribed fee under section 55X(2)(j) of the Ordinance for the issue of the ride-hailing vehicle driving permit.

33. Renewal of ride-hailing vehicle driving permits

- (1) The Commissioner may, on an application by a person to whom a ride-hailing vehicle driving permit was issued, renew the person's ride-hailing vehicle driving permit.
- (2) The application—
 - (a) must be made in the specified form and way; and
 - (b) must be made—
 - (i) not earlier than 4 months before the expiry date of the ride-hailing vehicle driving permit; and
 - (ii) not later than 3 years after that expiry date.
- (3) The Commissioner must not grant the application unless—
 - (a) the applicant is the holder of a valid full driving licence to drive a private car or light goods vehicle;
 - (b) the applicant has not, within 5 years before the date of the application, been convicted of an offence under section 36, 36A, 39, 39A, 39B, 39C, 39J, 39K, 39L, 39O(1) or 39S of the Ordinance;
 - (c) the applicant—
 - (i) is the holder of a permanent identity card; or
 - (ii) is the holder of an identity card (other than a permanent identity card) and is not subject to any condition of stay other than a limit of stay;
 - (d) if the applicant was disqualified from driving a private car or taxi under the Ordinance, the Road Traffic (Driving-offence Points) Ordinance (Cap. 375) or the Taxi-Driver-Offence Points Ordinance (Cap. 647)—the period of disqualification has expired on or before the date of the application;

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- (e) if applicable—the applicant complies with all the requirements under regulation 10(3) of Cap. 374B as applied by virtue of subsection (4); and
 - (f) the applicant has paid the prescribed fee for the issue of the renewed ride-hailing vehicle driving permit.
 - (4) Regulation 10(3) of Cap. 374B applies to an application made under subsection (1) and, for that purpose—
 - (a) the reference to “a full driving licence to drive any class of motor vehicle” in that regulation is to be construed as a reference to the renewal of a ride-hailing vehicle driving permit;
 - (b) the reference to “paragraph (1)” in that regulation is to be construed as a reference to subsection (1); and
 - (c) the reference to “any vehicle in that class” in that regulation is to be construed as a reference to a ride-hailing vehicle.
 - (5) The Commissioner must give to the applicant written notice of the Commissioner’s decision on the application.
 - (6) If the Commissioner grants the application, the Commissioner must issue to the applicant the renewed ride-hailing vehicle driving permit.
 - (7) The Commissioner may impose on the renewed ride-hailing vehicle driving permit any conditions the Commissioner considers appropriate.
 - (8) If the Commissioner refuses the application, the notice given under subsection (5) must state the reasons for the refusal.
 - (9) A ride-hailing vehicle driving permit may be renewed under subsection (1) more than once.
 - (10) In this section—

identity card (身分證) has the meaning given by section 1A(1) of the Registration of Persons Ordinance (Cap. 177);

limit of stay (逗留期限) has the meaning given by section 2(1) of the Immigration Ordinance (Cap. 115);

permanent identity card (永久性居民身分證) has the meaning given by section 1A(1) of the Registration of Persons Ordinance (Cap. 177).

34. **Validity period of renewed ride-hailing vehicle driving permits**

- (1) A ride-hailing vehicle driving permit renewed under section 33(1) is valid for the period specified by the Commissioner.
- (2) The period specified under subsection (1) must not exceed 5 years.
- (3) Also, the period must—
 - (a) begin on—
 - (i) if the relevant application under section 33(1) is made on or before the expiry date of the ride-hailing vehicle driving permit as at the time the application is made—the day following that expiry date; or
 - (ii) in any other case—the day on which the renewed ride-hailing vehicle driving permit is issued under section 33(6); and
 - (b) end on a day not later than the expiry date of the applicant's full driving licence to drive a private car or light goods vehicle as at the time the applicant pays the prescribed fee under section 33(3)(f) for the issue of the renewed ride-hailing vehicle driving permit.

35. Change of particulars of ride-hailing vehicle driving permit holders

- (1) If the name, address, e-contact means or identity document of a ride-hailing vehicle driving permit holder previously provided by the holder to the Commissioner changes, the holder must, within 72 hours of the change, notify the Commissioner in writing of the change.
- (2) The Commissioner may require a person who has given a notification under subsection (1) to provide, within 14 days after the date on which the requirement is made, any information or document that the Commissioner may reasonably require as proof of the change.
- (3) A person who, without reasonable excuse, contravenes subsection (1), or fails to comply with a requirement under subsection (2), commits an offence and is liable on conviction to a fine at level 1.

36. Updating particulars stated in ride-hailing vehicle driving permits

The Commissioner may, on the Commissioner's own initiative or on an application by the relevant ride-hailing vehicle driving permit holder, vary a ride-hailing vehicle driving permit by updating any particulars stated in the permit.

37. Production of ride-hailing vehicle driving permits

- (1) A police officer, or a public officer authorized by the Commissioner, may require any person in charge of a vehicle that the officer reasonably suspects is being or has been used in providing ride-hailing passenger transport service to produce the person's ride-hailing vehicle driving permit to the officer for examination.

- (2) A person who, without reasonable excuse, fails to comply with a requirement under subsection (1) commits an offence and is liable on conviction to a fine at level 1.
 - (3) For the purposes of subsection (1), a person is to be regarded as having not produced his or her ride-hailing vehicle driving permit to the officer if—
 - (a) the permit is not displayed on an electronic device through an electronic platform specified under section 110A(1)(c) of the Ordinance;
 - (b) the permit cannot be read or scanned by the officer because of a defect of the electronic device on which the permit is purportedly displayed; or
 - (c) the person fails to comply with a reasonable request by the officer to facilitate the reading or scanning of the permit.
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Part 5

Fees

38. Refund of fees if applications refused

- (1) If the Commissioner refuses an application made under section 55S(1) of the Ordinance, the Commissioner must refund to the applicant the prescribed fee paid by the applicant under section 55T(3)(i) of the Ordinance for the issue of the ride-hailing vehicle permit.
- (2) If the Commissioner refuses an application made under section 18(1), the Commissioner must refund to the applicant the prescribed fee paid by the applicant under section 18(3)(h) for the issue of the renewed ride-hailing vehicle permit.
- (3) If the Commissioner refuses an application made under section 55W(1) of the Ordinance, the Commissioner must refund to the applicant the prescribed fee paid by the applicant under section 55X(2)(j) of the Ordinance for the issue of the ride-hailing vehicle driving permit.
- (4) If the Commissioner refuses an application made under section 33(1), the Commissioner must refund to the applicant the prescribed fee paid by the applicant under section 33(3)(f) for the issue of the renewed ride-hailing vehicle driving permit.

39. Waiver of fees

- (1) If the Commissioner considers it is in the public interest to do so, the Commissioner may waive, exempt, reduce or refund, in whole or in part, any fee payable or paid under Part 6A of the Ordinance or under this Regulation.

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- (2) The Commissioner may exercise the power under subsection (1) generally or in any particular case or particular type of cases.
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Part 6

Review by Transport Tribunal

40. Right to apply for review by Transport Tribunal

- (1) A person aggrieved by—
 - (a) the Commissioner's decision to refuse an application made under section 6(1), 18(1), 21(1) or 33(1);
 - (b) the Commissioner's decision to take an action under section 7(1) in the circumstances described in section 7(6); or
 - (c) the Commissioner's decision to take an action under section 8(3) in the circumstances described in section 8(8),may apply in writing to the Commissioner for a review of the decision by a Transport Tribunal.
- (2) The application must be made within 21 days beginning on the date on which the written notice of the decision is given to the person.

41. Suspension of decisions under review

- (1) This section applies if a person—
 - (a) applies under section 55ZC(1) of the Ordinance for a review of a decision mentioned in paragraph (b), (c), (d), (f) or (h) of the definition of *specified decision* in section 55ZC(3) of the Ordinance; or
 - (b) applies under section 40(1) for a review of a decision mentioned in paragraph (b) or (c) of that section.
- (2) The decision under review does not take effect until—

- (a) if the application for the review is to be regarded as being withdrawn under section 42(4)—the date specified under section 42(6) in the notice given for the application under section 42(5); or
- (b) if the decision is confirmed or varied by the Transport Tribunal under section 43(2)—the date specified under section 43(5) in the notice given for the review under section 43(3).

42. Time and place of reviews

- (1) On receiving an application under section 55ZC(1) of the Ordinance or under section 40(1) for a review, the Commissioner must—
 - (a) fix a time and place for the review; and
 - (b) at least 14 days before the date of the review, give written notice to the applicant stating the time and place of the review.
- (2) A Transport Tribunal may postpone the review and, if it does so, the Commissioner must give written notice to the applicant stating the date to which the review has been postponed.
- (3) A notice given under subsection (1)(b) or (2) must, in addition to the matter mentioned in that subsection, state the effect of subsection (4).
- (4) If—
 - (a) the applicant or his or her authorized representative does not appear at the hearing of the review; and
 - (b) no written representation has been received in respect of the application by the date of the hearing,the application is to be regarded as being withdrawn.

- (5) If the application is to be regarded as being withdrawn under subsection (4), the Commissioner must give written notice of that fact to the applicant.
- (6) A notice given under subsection (5) must specify a date for the purposes of section 41(2)(a).
- (7) A notice given under subsection (1)(b), (2) or (5) must be given personally or by registered post.

43. Practices and procedures on reviews

- (1) On a review under section 55ZC(1) of the Ordinance or under section 40(1), a Transport Tribunal must consider—
 - (a) any evidence it received, whether tendered on behalf of the applicant or otherwise;
 - (b) any oral or written representations made by or on behalf of the applicant; and
 - (c) any oral or written representations made by or on behalf of the Commissioner.
- (2) The Transport Tribunal may confirm, vary or reverse the decision under review.
- (3) For a review under section 55ZC(1) of the Ordinance or under section 40(1), the Commissioner must give to the applicant written notice of the decision of the Transport Tribunal under subsection (2).
- (4) The notice must be given personally or by registered post.
- (5) If the decision of the Transport Tribunal under subsection (2) is one to confirm or vary the decision under review, the notice must specify a date for the purposes of section 41(2)(b).

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- (6) The decision of the Transport Tribunal under subsection (2) is final.

Part 7

Miscellaneous

44. Other enactments not affected

Unless otherwise provided in this Regulation, this Regulation does not affect the operation of any other enactment that applies to a private car or to a person who drives a private car.

45. Reasonable excuse

- (1) This section applies if a provision of this Regulation that creates an offence makes a reference to a reasonable excuse for a contravention to which the provision relates.
- (2) The reference to a reasonable excuse is to be construed as providing for a defence to a charge in respect of the contravention to which the provision relates.
- (3) A defendant is taken to have established that the defendant had a reasonable excuse for the contravention if—
 - (a) there is sufficient evidence to raise an issue that the defendant had such a reasonable excuse; and
 - (b) the contrary is not proved by the prosecution beyond reasonable doubt.

46. Commissioner may specify document forms and ways of providing documents

- (1) The Commissioner—
 - (a) may specify the form of a document required for the purposes of this Regulation; and
 - (b) may specify the way in which the document is to be provided.

(2) The Commissioner—

(a) may specify more than one form under subsection (1)(a); and

(b) may specify more than one way under subsection (1)(b),

whether as alternatives or to provide for different circumstances.

Schedule

[s. 2]

Fees

Part 1

Fees relating to Ride-hailing Service Licences

Column 1	Column 2	Column 3
Item	Matter	Fee
1.	Application for a ride-hailing service licence under section 55H(1) of the Ordinance	\$16,250
2.	Issue of a ride-hailing service licence under section 55J(1) of the Ordinance	\$1,200,000 for each period of 1 year within the period specified, or to be specified, for the licence under section 5(1)
3.	Application for an extension of the validity period of a ride-hailing service licence under section 6(1)	\$16,250

Column 1	Column 2	Column 3
Item	Matter	Fee
4.	Extension of the validity period of a ride-hailing service licence under section 6(1)	\$1,200,000 for each period of 1 year within the extension period
5.	Issue of a duplicate ride-hailing service licence under section 11(3)	\$1,510

Part 2

Fees relating to Ride-hailing Vehicle Permits and Ride-hailing Vehicle Certificates

Column 1	Column 2	Column 3
Item	Matter	Fee
1.	Issue of a ride-hailing vehicle permit under section 55U(1) of the Ordinance— (a) if the period to be specified for the permit under section 17(1) does not exceed 4 months (b) if the period to be specified for the permit under section 17(1) exceeds 4 months but does not exceed 12 months	 \$540 \$1,560

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Column 1	Column 2	Column 3
Item	Matter	Fee
	(c) if the period to be specified for the permit under section 17(1) exceeds 12 months	\$2,100
2.	Issue of a renewed ride-hailing vehicle permit under section 18(5)—	
	(a) if the period to be specified for the permit under section 19(1) does not exceed 4 months	\$540
	(b) if the period to be specified for the permit under section 19(1) exceeds 4 months but does not exceed 12 months	\$1,560
	(c) if the period to be specified for the permit under section 19(1) exceeds 12 months	\$2,100
3.	Application for the variation of a ride-hailing vehicle permit under section 21(1)	\$1,500
4.	Issue of a ride-hailing vehicle certificate under section 26(1)	\$245
5.	Issue of a duplicate ride-hailing vehicle certificate under section 28(3)	\$125

Part 3

Fees relating to Ride-hailing Vehicle Driving Permits

Column 1	Column 2	Column 3
Item	Matter	Fee
1.	Issue of a ride-hailing vehicle driving permit under section 55Y(1) of the Ordinance	\$82 for each period of 1 year within the period to be specified for the permit under section 32(1)
2.	Issue of a renewed ride-hailing vehicle driving permit under section 33(6)	\$82 for each period of 1 year within the period to be specified for the permit under section 34(1)

Mable CHAN
Secretary for Transport and
Logistics

23 May 2026

Explanatory Note

The Road Traffic (Amendment) (Ride-hailing Service) Ordinance 2025 (43 of 2025) amends the Road Traffic Ordinance (Cap. 374) to regulate ride-hailing service and to introduce a licensing regime for ride-hailing platforms, ride-hailing vehicles and drivers of ride-hailing vehicles.

2. This Regulation provides for the details of the licensing regime, including the validity periods of ride-hailing service licences, ride-hailing vehicle permits and ride-hailing vehicle driving permits, the fees payable for such licences and permits, the records to be kept by ride-hailing service licensees and the review by the Transport Tribunal of certain decisions made by the Commissioner for Transport (*Commissioner*).
3. In addition, this Regulation imposes various obligations on the holders of ride-hailing service licences, ride-hailing vehicle permits and ride-hailing vehicle driving permits with criminal sanctions. In particular—
 - (a) the holder of a ride-hailing vehicle permit or a ride-hailing vehicle driving permit is required to notify the Commissioner of any change to the holder's personal particulars;
 - (b) a person in charge of a vehicle suspected to be used in providing ride-hailing passenger transport service is required to produce for examination the person's ride-hailing vehicle permit or ride-hailing vehicle driving permit as requested by certain officers; and
 - (c) a ride-hailing vehicle certificate must be displayed on a ride-hailing vehicle that is in the course of providing ride-hailing passenger transport service.