消費者委員會的信頭 LETTERHEAD OF CONSUMER COUNCIL

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7 June, 1999

Ms. LEUNG Siu-kum Clerk to Subcommittee on Estate Agents Practice Regulations Legislative Council 8 Jackson Road Central Hong Kong

Dear Ms. Leung,

Subcommittee on Estate Agents Practice (General Duties and Hong Kong Residential Properties) Regulation and Estate Agents (Determination of Commission Disputes) Regulation

The Consumer Council supports the implementation of two Regulations. In fact Consumer Council has been working closely with the Estate Agents Authority in the formulation of the two regulations. We are satisfied that our views have been fully reflected in the proposed regulations.

In particular, we strongly support the introduction of the vendor's statement, the standard form of estate agency agreements and the controls over estate agents in making fraudulent claims to his clients. We believe that these measures are fair and beneficial to both the seller and purchaser of property.

We also believe that the Estate Agents (Determination of Commission Disputes) Regulation could provide efficient dispute resolution mechanism to consumers.

Yours faithfully,

LI Kai-ming Acting Chief Executive Consumer Council