

Information provided by the Administration upon the request of the Subcommittee on Emergency Ambulance Service

Manning of ambulance

1. At present, the FSD has a total of 244 ambulances.
2. There is a strength of 1987 Ambulancemen to man these ambulances.
3. For each ambulance, the manning ratio is 6.067 Ambulance crew members for each 12-hour shift. This ratio was revised and adopted since 1998. There has not been any plan for its further review so far.

Response time in daytime and nighttime

The FSD does not keep separate records or compile separate statistics on the performance in meeting the response time or other aspects by ambulances as well as ambulance aid motorcycles on duty in daytime and nighttime. Therefore, we are unable to provide detailed information in this respect.

The dispatch (activation) time, travel time and response time in the past year

Detailed information on the dispatch (activation) time, travel time and response time in respect of emergency ambulance service in the 12- month period from March 1999 to February 2000 is given at Annex. The FSD does not have any detailed statistical analysis on the figures of travel time under 8 minutes and response time under 6 minutes.

Response Time

Month/ Year	6 MINS <		6 - 8 MINS		8 - 10 MINS		10 -11 MINS		11 -12 MINS		12 -13 MINS		13 - 14 MINS		14 - 15 MINS		15 - 16 MINS		16 - 17 MINS		17 - 18 MINS		> 18 MINS	
	Nos. of call	%	Nos. of call	%	Nos. of call	%	Nos. of call	%	Nos. of call	%	Nos. of call	%	Nos. of call	%	Nos. of call	%	Nos. of call	%	Nos. of call	%	Nos. of call	%	Nos. of call	%
Mar-99	11199	34.06	9662	29.39	6850	20.83	2006	6.10	1294	3.94	608	1.85	409	1.24	252	0.77	177	0.54	129	0.39	78	0.24	216	0.66
	Apr-99	10836	34.29	9411	29.78	6564	20.77	1886	5.97	1087	3.44	577	1.83	392	1.24	237	0.75	163	0.52	119	0.38	75	0.24	250
May-99	11143	34.29	9813	30.20	6721	20.68	1832	5.64	1068	3.29	613	1.89	381	1.17	300	0.92	171	0.53	126	0.39	90	0.28	238	0.73
Jun-99	10792	32.57	9830	29.67	7076	21.35	2023	6.11	1244	3.75	686	2.07	443	1.34	272	0.82	207	0.62	151	0.46	90	0.27	322	0.97
Jul-99	11088	31.39	10273	29.08	7780	22.02	2210	6.26	1419	4.02	751	2.13	519	1.47	352	1.00	260	0.74	173	0.49	107	0.30	396	1.12
Aug-99	10705	30.83	9992	28.77	7605	21.90	2223	6.40	1383	3.98	889	2.56	530	1.53	374	1.08	267	0.77	164	0.47	146	0.42	448	1.29
Sep-99	10560	31.21	9621	28.44	7213	21.32	2104	6.22	1360	4.02	810	2.39	532	1.57	391	1.16	297	0.88	198	0.59	151	0.45	594	1.76
Oct-99	11436	34.11	9830	29.32	7045	21.02	1935	5.77	1276	3.81	623	1.86	369	1.10	247	0.74	187	0.56	163	0.49	100	0.30	311	0.93
Nov-99	11371	35.00	9502	29.25	6692	20.60	1912	5.88	1099	3.38	621	1.91	392	1.21	258	0.79	186	0.57	96	0.30	93	0.29	268	0.82
Dec-99	12583	34.34	10482	28.61	7525	20.54	2127	5.80	1404	3.83	764	2.09	493	1.35	345	0.94	243	0.66	195	0.53	115	0.31	365	1.00
Jan-00	13151	33.80	11200	28.79	8051	20.69	2371	6.09	1455	3.74	868	2.23	493	1.27	358	0.92	274	0.70	181	0.47	133	0.34	371	0.95
Feb-00	12188	34.14	10451	29.27	7286	20.41	2138	5.99	1216	3.41	745	2.09	476	1.33	347	0.97	233	0.65	178	0.50	110	0.31	334	0.94
Average	33.34		29.21		21.01		6.02		3.72		2.07		1.32		0.90		0.64		0.45		0.31		1.00 = 100 %	

Travel Time

Month/ Year	8 MINS <		8 - 9 MINS		9 - 10 MINS		10 - 11 MINS		11 - 12 MINS		12 - 13 MINS		13 - 14 MINS		> 14 MINS	
	Nos. of call	%	Nos. of call	%	Nos. of call	%	Nos. of call	%	Nos. of call	%	Nos. of call	%	Nos. of call	%	Nos. of call	%
Mar-99	27486	83.59	2128	6.47	1269	3.86	739	2.25	389	1.18	277	0.84	190	0.58	402	1.22
Apr-99	26799	84.82	1906	6.03	1084	3.43	621	1.97	371	1.17	229	0.72	164	0.52	423	1.34
May-99	26626	81.94	1842	5.67	2002	6.16	704	2.17	383	1.18	279	0.86	192	0.59	468	1.44
Jun-99	27638	83.41	2075	6.26	1274	3.84	719	2.17	432	1.30	273	0.82	195	0.59	530	1.60
Jul-99	28258	79.99	2192	6.20	2271	6.43	909	2.57	464	1.31	340	0.96	252	0.71	642	1.82
Aug-99	28186	81.17	2413	6.95	1377	3.97	873	2.51	551	1.59	348	1.00	258	0.74	720	2.07
Sep-99	27340	80.81	2215	6.55	1346	3.98	882	2.61	539	1.59	358	1.06	278	0.82	873	2.58
Oct-99	28054	83.69	2054	6.13	1303	3.89	741	2.21	375	1.12	266	0.79	187	0.56	542	1.62
Nov-99	27304	84.04	1987	6.12	1228	3.78	634	1.95	415	1.28	275	0.85	187	0.58	460	1.42
Dec-99	30320	82.75	2327	6.35	1391	3.80	868	2.37	506	1.38	352	0.96	235	0.64	642	1.75
Jan-00	31995	82.24	2658	6.83	1514	3.89	918	2.36	528	1.36	375	0.96	257	0.66	661	1.70
Feb-00	29530	82.71	2339	6.55	1312	3.67	852	2.39	508	1.42	320	0.90	262	0.73	579	1.62

Average 82.60 6.34 4.22 2.29 1.32 0.89 0.64 1.68 = 100 %

Dispatch Time

Month/ Year	1 MIN <		1 - 2 MINS		2 - 3 MINS		3 - 4 MINS		4 - 5 MINS		> 5 MINS	
	Nos. of call	%	Nos. of call	%	Nos. of call	%	Nos. of call	%	Nos. of call	%	Nos. of call	%
Mar-99	19602	57.83	12968	38.26	1103	3.25	160	0.47	34	0.1	26	0.08
Apr-99	18599	57.03	12574	38.55	1149	3.52	207	0.63	51	0.16	35	0.11
May-99	19718	58.78	12389	36.93	1147	3.42	218	0.65	47	0.14	26	0.08
Jun-99	19400	56.79	13004	38.07	1402	4.1	259	0.76	63	0.18	33	0.1
Jul-99	19881	54.35	14509	39.67	1674	4.58	342	0.93	102	0.28	70	0.19
Aug-99	20203	56.44	13482	37.66	1624	4.54	331	0.92	88	0.25	69	0.19
Sep-99	20975	59.14	12344	34.8	1537	4.33	383	1.08	101	0.29	127	0.36
Oct-99	21442	61.06	12056	34.33	1286	3.66	236	0.67	57	0.16	37	0.11
Nov-99	21412	62.83	11067	32.47	1288	3.78	239	0.7	46	0.13	28	0.08
Dec-99	23826	61.78	12546	32.53	1746	4.53	333	0.86	75	0.19	40	0.1
Jan-00	25212	61.46	13569	33.08	1752	4.27	350	0.85	92	0.22	48	0.12
Feb-00	23282	61.71	12486	33.09	1544	4.09	310	0.82	59	0.16	50	0.13

Average **59.1** **35.79** **4.01** **0.78** **0.19** **0.14** = **100%**